



# AZURI<sup>®</sup>

## SERVICE MANUAL



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# 1. Summary

## Indoor Unit:

AZI-WE25VH/I

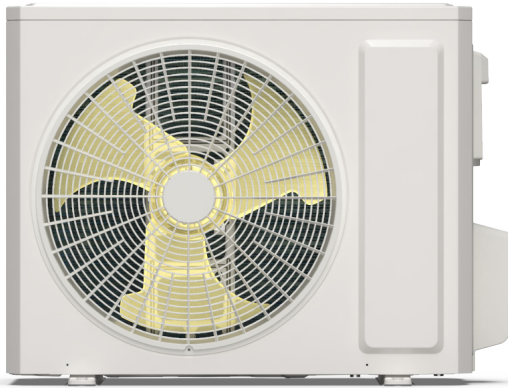
AZI-WE35VH/I



## Outdoor Unit:

AZI-WE25VH/O

AZI-WE35VH/O



## Remote Controller:

YAP1F7(WiFi)





Model			AZI-WE25VH/I	
Product Code			CB477007000	
Power Supply	Rated Voltage	V~	220-240	
	Rated Frequency	Hz	50	
	Phases		1	
Power Supply Mode			Outdoor	
Cooling Capacity		W	2500	
Heating Capacity		W	2800	
Cooling Power Input		W	680	
Heating Power Input		W	730	
Cooling Current Input		A	3.1	
Heating Current Input		A	3.2	
Rated Input		W	1500	
Rated Cooling Current		A	6.5	
Rated Heating Current		A	7.5	
Air Flow Volume		m <sup>3</sup> /h	500/470/430/390/320/270/250	
Dehumidifying Volume		L/h	0.6	
EER		W/W	3.68	
COP		W/W	3.84	
SEER			6.6	
SCOP (Warmer/Average/Colder)			4.1/5.1/-	
Application Area		m <sup>2</sup>	10-16	
Indoor Unit	Indoor Unit Model		AZI-WE25VH/I	
	Indoor Unit Product Code		CB399N03401	
	Fan Type		Cross-flow	
	Fan Diameter Length(DXL)		mm	Φ93X580
	Cooling Speed		r/min	1300/1200/1120/1050/920/800/750
	Heating Speed		r/min	1300/1200/1120/1050/950/850/800
	Fan Motor Power Output		W	10
	Fan Motor RLA		A	0.22
	Fan Motor Capacitor		μF	1
	Evaporator Form			Aluminum Fin-copper Tube
	Evaporator Pipe Diameter		mm	Φ5
			mm	2-1.4
	Evaporator Coil Length (LXDXW)		mm	509X22.8X266.7
	Swing Motor Model			MP24AN
	Swing Motor Power Output		W	1.5
	Fuse Current		A	3.15
	Sound Pressure Level		dB (A)	Cooling: 38/36/34/32/28/25/21 Heating: 38/36/34/32/29/25/23
	Sound Power Level		dB (A)	Cooling: 55/48/46/44/40/37/33 Heating: 55/48/46/44/41/37/35
	Dimension (WXHXD)		mm	698X250X185
	Dimension of Carton Box (LXWXH)		mm	742X306X244
Dimension of Package (LXWXH)		mm	745X322X255	
Net Weight		kg	7.5	
Gross Weight		kg	8.5	

Outdoor Unit	Outdoor Unit Model		AZI-WE25VH/O
	Outdoor Unit Product Code		CB385W09900
	Compressor Manufacturer		ZHUHAI LANDA COMPRESSOR CO., LTD.
	Compressor Model		QXF-A082zC170
	Compressor Oil		ZE-G;ES RB68GX or equivalent
	Compressor Type		Rotary
	Compressor LRA.	A	15
	Compressor RLA	A	2.56
	Compressor Power Input	W	756.6
	Compressor Overload Protector		/
	Throttling Method		Capillary
	Set Temperature Range	°C	16~30
	Cooling Operation Ambient Temperature Range	°C	-15~43
	Heating Operation Ambient Temperature Range	°C	-15~24
	Condenser Form		Aluminum Fin-copper Tube
	Condenser Pipe Diameter	mm	Φ7
	Condenser Rows-fin Gap	mm	1-1.2
	Condenser Coil Length (LXDXW)	mm	666X19.05X527
	Fan Motor Speed	rpm	850
	Output of Fan Motor	W	30
	Fan Motor RLA	A	0.4
	Fan Motor Capacitor	μF	/
	Heater Power Input	W	/
	Outdoor Unit Air Flow Volume	m <sup>3</sup> /h	1950
	Fan Type		Axial-flow
	Fan Diameter	mm	Φ400
	Defrosting Method		Automatic Defrosting
	Climate Type		T1
	Isolation		I
	Moisture Protection		IPX4
	Permissible Excessive Operating Pressure for the Discharge Side	MPa	4.3
	Permissible Excessive Operating Pressure for the Suction Side	MPa	2.5
Sound Pressure Level	dB (A)	50	
Sound Power Level	dB (A)	60	
Dimension(WXHXD)	mm	732X550X330	
Dimension of Carton Box (LXWXH)	mm	789X390X600	
Dimension of Package(LXWXH)	mm	792X393X615	
Net Weight	kg	24.5	
Gross Weight	kg	27	
Refrigerant		R32	
Refrigerant Charge	kg	0.48	
Connection Pipe	Connection Pipe Length	m	5
	Connection Pipe Gas Additional Charge	g/m	16
	Outer Diameter Liquid Pipe	inch	1/4
	Outer Diameter Gas Pipe	inch	3/8
	Max Distance Height	m	10
	Max Distance Length	m	15
Note: The connection pipe applies metric diameter.			

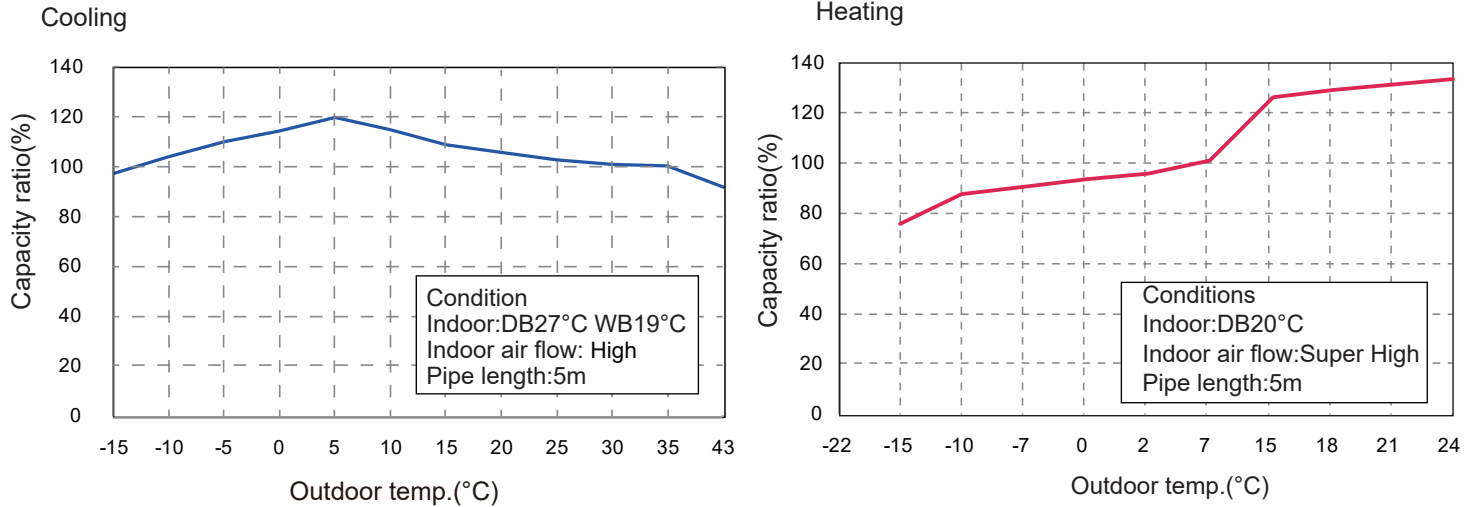
The above data is subject to change without notice. Please refer to the nameplate of the unit.

Model			AZI-WE35VH/I	
Product Code			CB476009000	
Power Supply	Rated Voltage	V~	220-240	
	Rated Frequency	Hz	50	
	Phases		1	
Power Supply Mode			Outdoor	
Cooling Capacity		W	3200	
Heating Capacity		W	3400	
Cooling Power Input		W	991	
Heating Power Input		W	916	
Cooling Current Input		A	4.4	
Heating Current Input		A	4	
Rated Input		W	1500	
Rated Cooling Current		A	6.5	
Rated Heating Current		A	7.5	
Air Flow Volume		m <sup>3</sup> /h	590/520/480/400/350/320/280	
Dehumidifying Volume		L/h	1.4	
EER		W/W	3.23	
COP		W/W	3.71	
SEER			6.1	
SCOP (Average/Warmer/Colder)			4.0/5.1/-	
Application Area		m <sup>2</sup>	15-22	
Indoor Unit	Model		AZI-WE35VH/I	
	Product Code		CB476009000	
	Fan Type		Cross-flow	
	Fan Diameter Length(DXL)		mm	Φ93X580
	Cooling Speed		r/min	1350/1200/1150/1100/1000/900/850
	Heating Speed		r/min	1350/1200/1150/1100/1020/950/900
	Fan Motor Power Output		W	20
	Fan Motor RLA		A	0.22
	Fan Motor Capacitor		μF	1
	Evaporator Form			Aluminum Fin-copper Tube
	Evaporator Pipe Diameter		mm	Φ5
			mm	2-1.4
	Evaporator Coil Length (LXD <sub>X</sub> W)		mm	584X22.8X266.7
	Swing Motor Model			MP24AN
	Swing Motor Power Output		W	1.5
	Fuse Current		A	3.15
	Sound Pressure Level		dB (A)	Cooling: 41/37/35/33/30/26/24 Heating: 41/37/35/33/31/28/25
	Sound Power Level		dB (A)	Cooling: 56/49/47/45/42/38/36 Heating: 53/49/47/45/43/40/37
	Dimension (WXHXD)		mm	773X250X185
	Dimension of Carton Box (LXWXH)		mm	817X306X244
Dimension of Package (LXWXH)		mm	822X322X255	
Net Weight		kg	8	
Gross Weight		kg	9	

Outdoor Unit	Outdoor Unit Model		AZI-WE35VH/I
	Outdoor Unit Product Code		CB385W17900
	Compressor Manufacturer		ZHUHAI LANDA COMPRESSOR CO., LTD.
	Compressor Model		QXF-N088zC170
	Compressor Oil		FW68DA or equivalent
	Compressor Type		Rotary
	Compressor LRA.	A	/
	Compressor RLA	A	3.6
	Compressor Power Input	W	758
	Compressor Overload Protector		/
	Throttling Method		Capillary
	Set Temperature Range	°C	16~30
	Cooling Operation Ambient Temperature Range	°C	-15~43
	Heating Operation Ambient Temperature Range	°C	-15~24
	Condenser Form		Aluminum Fin-copper Tube
	Condenser Pipe Diameter	mm	Φ7
		mm	1-1.4
	Condenser Coil Length (LXDXW)	mm	700X19.05X528
	Fan Motor Speed	rpm	900
	Fan Motor Power Output	W	28
	Fan Motor RLA	A	0.4
	Fan Motor Capacitor	μF	2.5
	Outdoor Unit Air Flow Volume	m <sup>3</sup> /h	1950
	Fan Type		Axial-flow
	Fan Diameter	mm	Φ400
	Defrosting Method		Automatic Defrosting
	Climate Type		T1
	Isolation		I
	Moisture Protection		IPX4
	Permissible Excessive Operating Pressure for the Discharge Side	MPa	4.3
	Permissible Excessive Operating Pressure for the Suction Side	MPa	2.5
	Sound Pressure Level	dB (A)	52
	Sound Power Level	dB (A)	63
Dimension(WXHXD)	mm	732X555X330	
Dimension of Carton Box (LXWXH)	mm	791X373X590	
Dimension of Package(LXWXH)	mm	794X376X615	
Net Weight	kg	25	
Gross Weight	kg	27.5	
Refrigerant		R32	
Refrigerant Charge	kg	0.55	
Connection Pipe	Connection Pipe Length	m	5
	Connection Pipe Gas Additional Charge	g/m	20
	Outer Diameter Liquid Pipe	inch	1/4
	Outer Diameter Gas Pipe	inch	3/8
	Max Distance Height	m	10
	Max Distance Length	m	20
Note: The connection pipe applies metric diameter.			

The above data is subject to change without notice. Please refer to the nameplate of the unit.

## 2.2 Capacity Variation Ratio According to Temperature



## 2.3 Cooling and Heating Data Sheet in Rated Frequency

Cooling:

Rated cooling condition(°C) (DB/WB)		Model	Pressure of gas pipe connecting indoor and outdoor unit	Inlet and outlet pipe temperature of heat exchanger		Fan speed of indoor unit	Fan speed of outdoor unit
Indoor	Outdoor			T1 (°C)	T2 (°C)		
27/19	35/24	07/9K	0.8 ~ 1.1	12 ~ 15	68 ~ 38	TURBO	High
		12K	0.9 ~ 1.1	12 ~ 14	75 ~ 37		
		18K	0.9 ~ 1.1	12 ~ 14	75 ~ 37		
		24K	0.8 ~ 1.0	10 ~ 12	72 ~ 40		

Heating:

Rated heating condition(°C) (DB/WB)		Model	Pressure of gas pipe connecting indoor and outdoor unit	Inlet and outlet pipe temperature of heat exchanger		Fan speed of indoor unit	Fan speed of outdoor unit
Indoor	Outdoor			T1 (°C)	T2 (°C)		
20/-	7/6	07/9K	2.8 ~ 3.2	63 ~ 35	2 ~ 5	TURBO	High
		12K	2.2 ~ 2.4	70 ~ 35	2 ~ 4		
		18K	2.2 ~ 2.4	70 ~ 40	1 ~ 5		
		24K	2.2 ~ 2.4	70 ~ 40	1 ~ 5		

**Instruction:**

T1: Inlet and outlet pipe temperature of evaporator

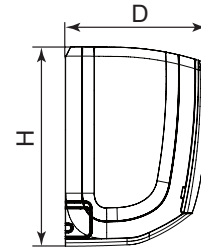
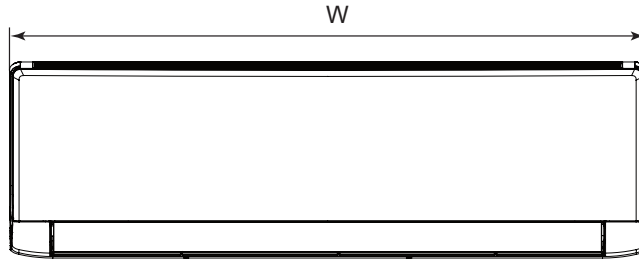
T2: Inlet and outlet pipe temperature of condenser

P: Pressure at the side of big valve

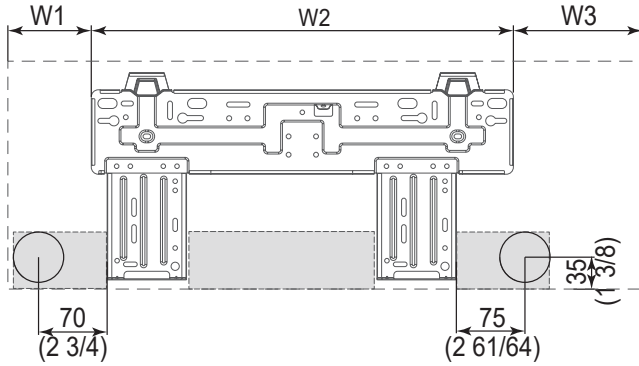
Connection pipe length: 5 m.

# 3. Outline Dimension Diagram

## 3.1 Indoor Unit



25/35



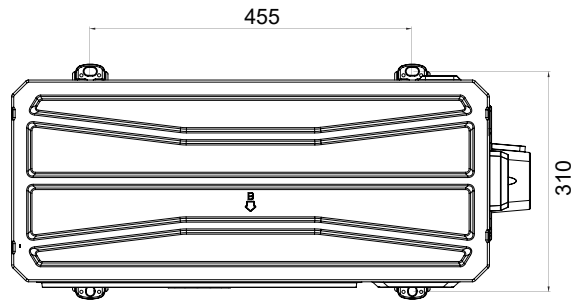
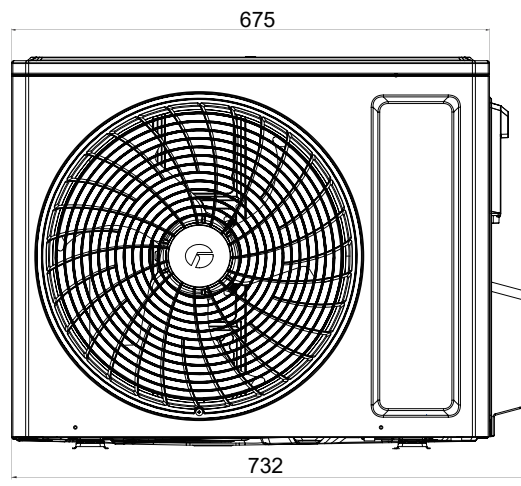
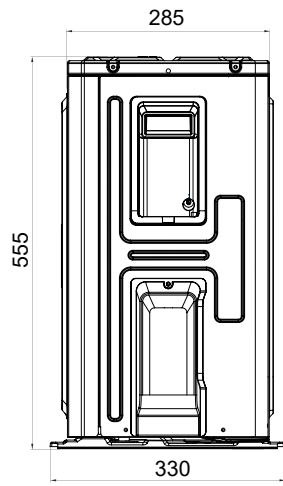
Unit:mm

Model	W	H	D	W1	W2	W3
25	698	250	185	93	462	143
35	773	250	185	131	462	180

## 3.2 Outdoor Unit

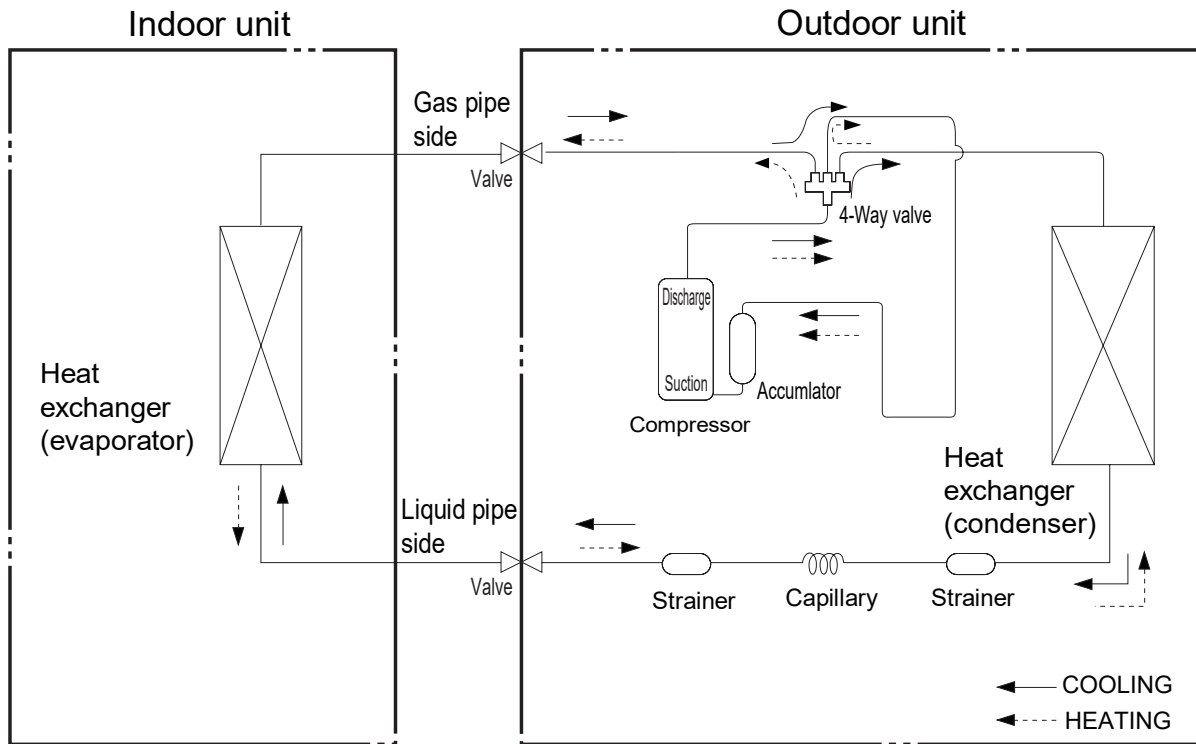
AZI-WE25VH/O

AZI-WE35VH/O



Unit:mm

# 4. Refrigerant System Diagram




Liquid pipe: 1/4"  
Gas pipe: 3/8" 07/09/12/18K  
Gas pipe: 1/2" 24K



# 5. Electrical Part

## 5.1 Wiring Diagram

### •Instruction

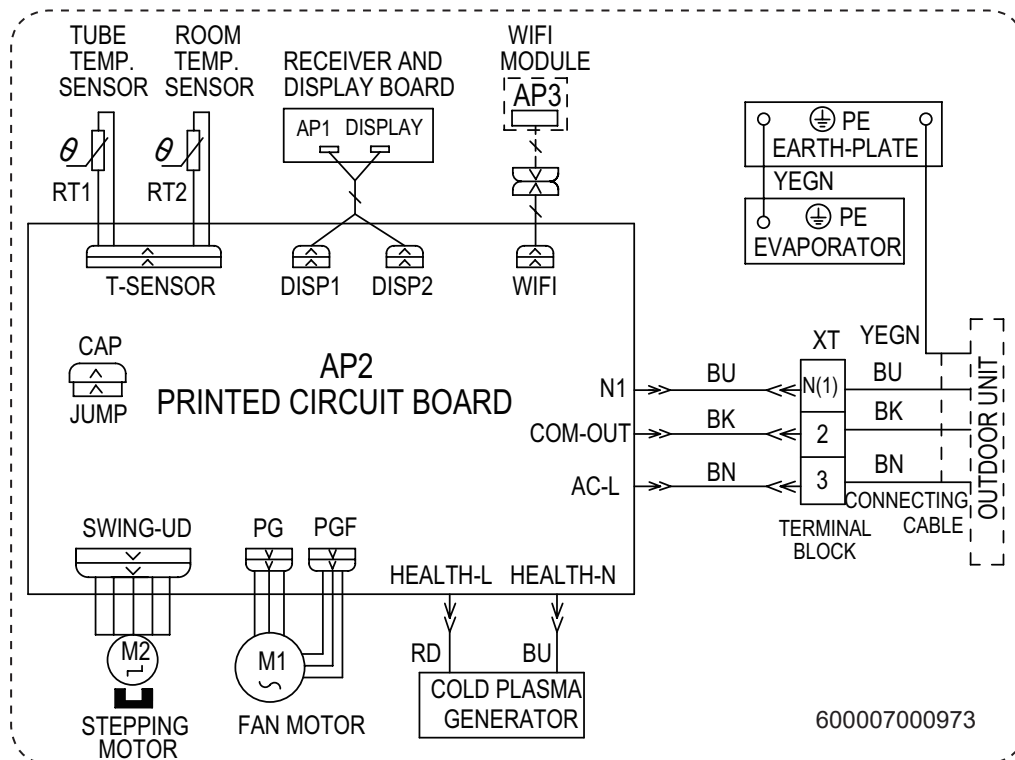
Symbol	Symbol Color	Symbol	Symbol Color	Symbol	Name
WH	White	GN	Green	CAP	Jumper cap
YE	Yellow	BN	Brown	COMP	Compressor
RD	Red	BU	Blue		Grounding wire
YEGN	Yellow/Green	BK	Black	/	/
VT	Violet	OG	Orange	/	/

Note: Jumper cap is used to determine fan speed and the swing angle of horizontal lover for this model.

### • Indoor Unit

AZI-WE25VH/I

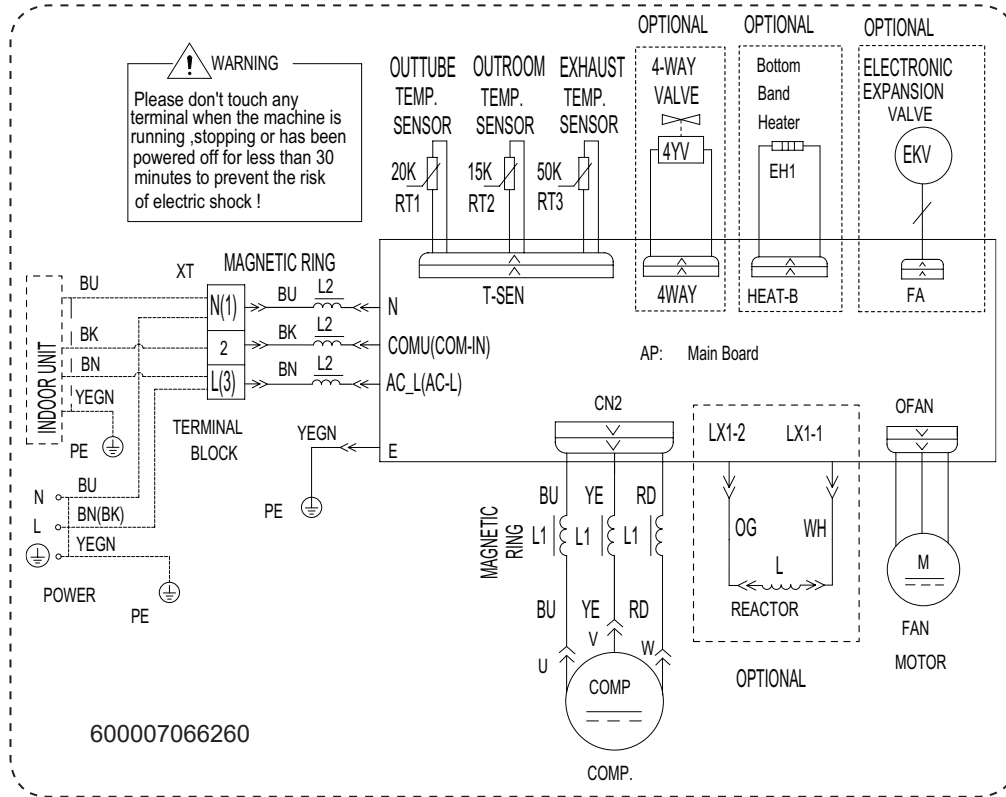
AZI-WE35VH/I



• Outdoor Unit

AZI-WE25VH/O

AZI-WE35VH/O



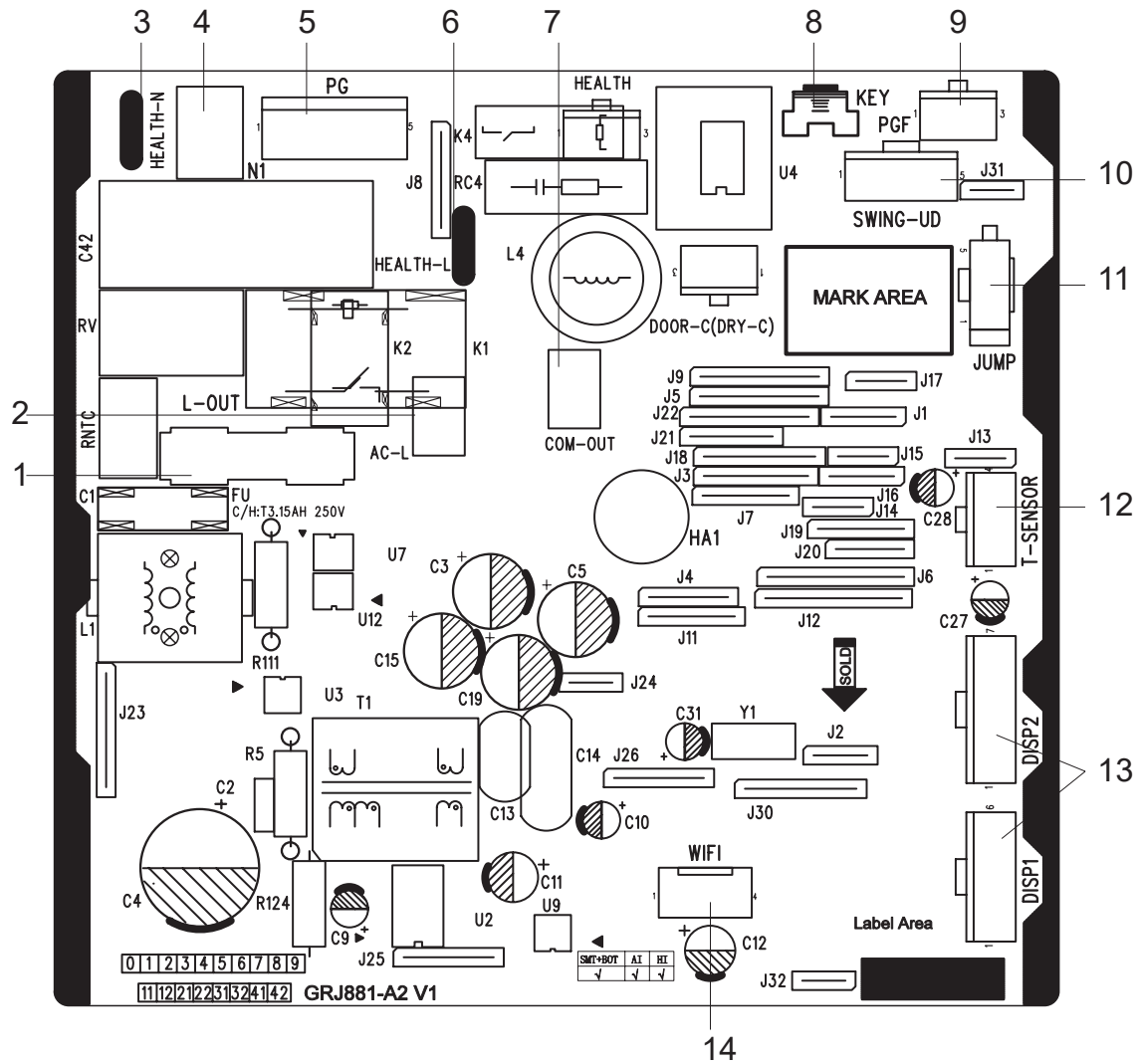
These wiring diagrams are subject to change without notice; please refer to the one supplied with the unit.

## 5.2 PCB Printed Diagram

### • Indoor Unit

AZI-WE25VH/

AZI-WE35VH/II

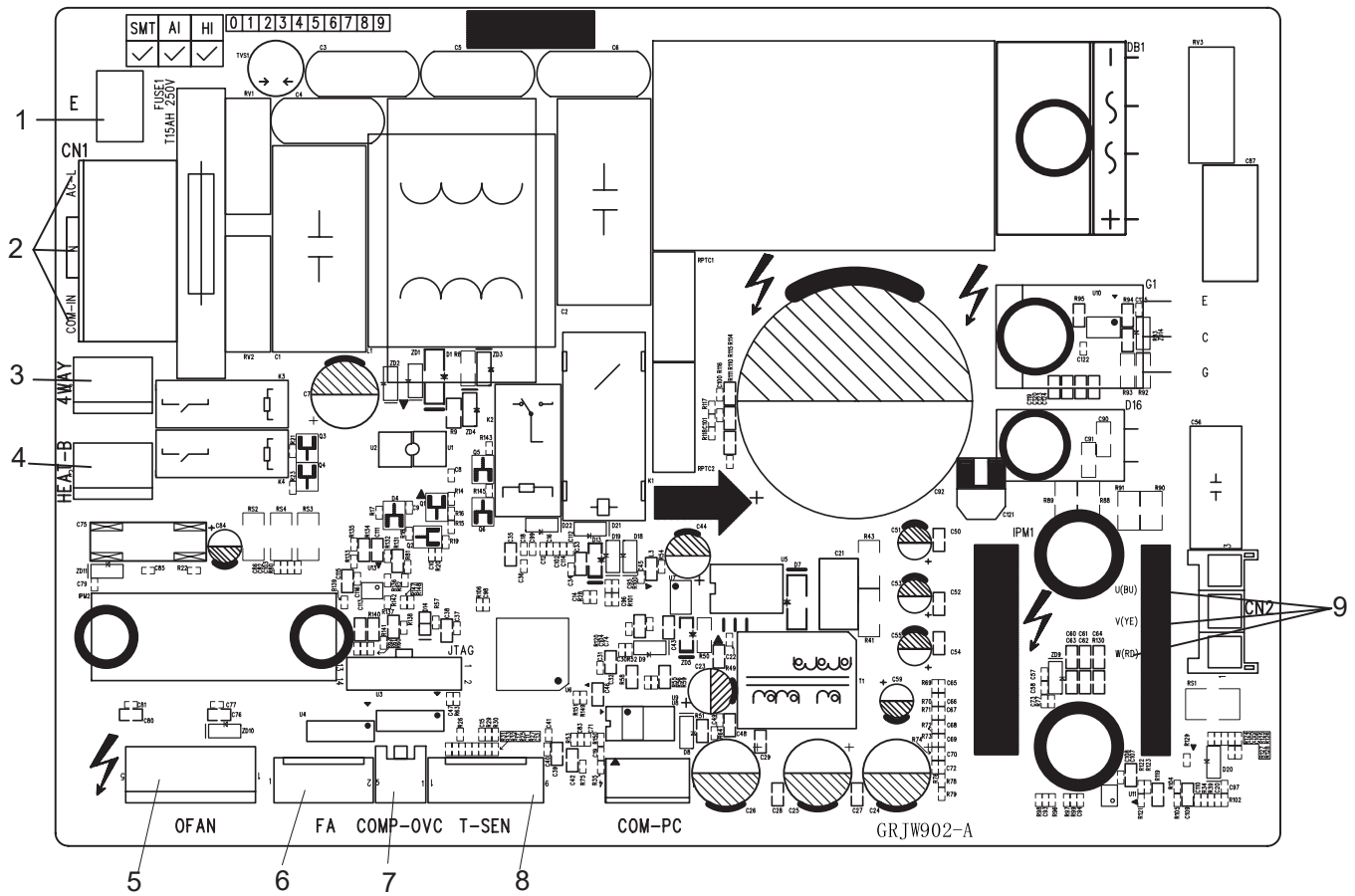


No.	Name	No.	Name
1	Fuse	9	Interface of PG feedback
2	Live wire interface	10	Swing interface
3	Interface of health function neutral wire (only for the model with this function)	11	Jumper cap
4	Neutral wire interface	12	Interface of temperature sensor
5	Interface of PG motor	13	Display interface
6	Interface of health function live wire (only for the model with this function)	14	
7	Communication interface		
8	Auto button		

● Outdoor Unit

AZI-WE25VH/O

AZI-WE35VH/O



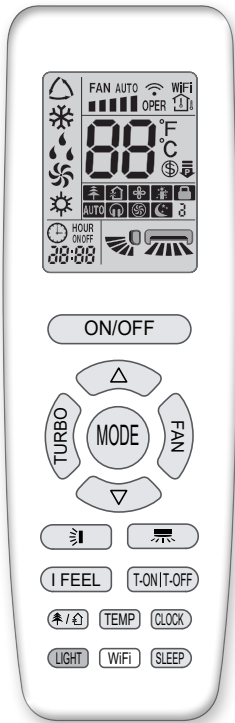
No.	Name
1	Earthing wire
2	Neutral wire, live wire and communication cable
3	4-way valve
4	Electric heating belt of chassis
5	Outdoor fan
6	Electronic expansion valve
7	Overload terminal of compressor
8	Temperature sensor
9	Three-phase terminal of compressor

**NOTICE:**

1. This is a general use remote controller. It could be used for the air conditioner with multifunction. For the functions which the model doesn't have, if press the corresponding button on the remote controller, the unit will keep the original running status.
2. After putting through the power, the air conditioner will give out a sound. Operation indicator "⏻" is ON (red indicator, the colour is different for different models). After that, you can operate the air conditioner by using remote controller.
3. Under on status, pressing the button on the remote controller, the signal icon "📶" on the display of remote controller will blink once and the air conditioner will give out a "di" sound, which means the signal has been sent to the air conditioner.
4. As for the models with functions of WiFi or wired controller, the indoor unit must has been controlled by standard remote controller under auto mode first, and then the function of adjustable temperature under auto mode can be realized by APP or the wired controller.
5. This remote controller can adjust the temperature under auto mode. When matching with the unit which is without the function of adjustable temperature under auto mode, the set temperature under auto mode may be invalid, or the displayed set temperature on the unit is not same as that on the remote controller under auto mode.

**Buttons on remote controller**

**YAP1F7(WiFi)**



**ON/OFF button**

Press this button to turn on the unit. Press this button again to turn off the unit.

**MODE button**

Press this button to select your required operation mode :



- When selecting auto mode, air conditioner will operate automatically according to the ex-factory setting. Press "FAN" button can adjust fan speed. Press "🌀" / "🌀" button can adjust fan blowing angle.

- After selecting cool mode, air conditioner will operate under cool mode. Press "▲" or "▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press "🌀" / "🌀" button to adjust fan blowing angle.

- When selecting dry mode, the air conditioner operates at low speed under dry mode. Under dry mode, fan speed can't be adjusted. Press "🌀" / "🌀" button to adjust fan blowing angle.

- When selecting fan mode, the air conditioner will only blow fan, no cooling and no heating. Press "FAN" button to adjust fan speed. Press "🌀" / "🌀" button to adjust fan blowing angle.

When selecting heat mode, the air conditioner operates under heat mode. Press "▲" or "▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press "🌀" / "🌀" button to adjust fan blowing angle.

- When selecting heating mode, the air conditioner operates under heat mode. Press "▲" or "▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press "🌀" / "🌀" button to adjust fan blowing angle. (Cooling only unit won't receive heating mode signal. If setting heat mode with remote controller, press ON/OFF button can't start up the unit).

**NOTE:**








- For preventing cold air, after starting up heat mode, indoor unit will delay 1~5 minutes to blow air (Actual delay time depends on indoor ambient temperature).

- Set temperature range from remote controller: 16~30°C (61~86°F).


- Under auto mode, temperature can be displayed; Under auto mode, set temperature can be adjusted.

- This mode indicator is not available for some models.



## FAN button

This button is used for setting Fan Speed in the sequence that goes from AUTO, , , , , , , , then back to Auto.

### NOTE:

- Under AUTO speed, air conditioner will select proper fan speed automatically according to factory default setting.
- It's low fan speed under dry mode.
- X-FAN function Hold fan speed button for 2s in cool or dry mode, the icon "  " is displayed and the indoor fan will continue operation for a few minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted. X-FAN is not available in auto, fan or heat mode.
- This function indicates that moisture on evaporator of indoor unit will be blown after the unit is stopped to avoid mould.
- Having set X-FAN function on: After turning off the unit by pressing " ON/OFF " button indoor fan will continue running for a few minutes. at low speed. In this period, Hold fan speed button for 2s to stop indoor fan directly.
- Having set X-FAN function off: After turning off the unit by pressing " ON/OFF " button, the complete unit will be off directly.

## TURBO button

Under COOL or HEAT mode, press this button to turn to quick COOL or quick HEAT mode. "  " icon is displayed on remote controller. Press this button again to exit turbo function and "  " icon will disappear. If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temperature approaches the preset temperature as soon as possible.

## △ / ▽ button

• Press " △ " or " ▽ " button once increase or decrease set temperature 1°C (°F). Holding " △ " or " ▽ " button, 2s later, set temperature on remote controller will change quickly. On releasing

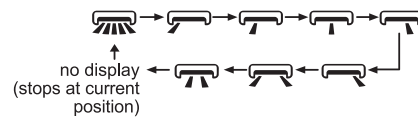
r unit

will change accordingly.



• When setting T-ON, T-OFF or CLOCK, press " △ " or " ▽ " button to adjust time. (Refer to CLOCK, T-ON, T-OFF buttons)

## ≡ button

Press this button can select left & right swing angle. Fan blow angle can be selected circularly as below:

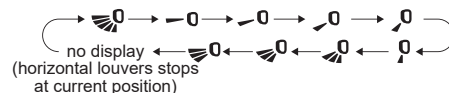













### NOTE:

- Press this button continuously more than 2s, the main unit will swing back and forth from left to right, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
- Under left and right swing mode, when the status is switched from off to , if press this button again 2s later,  status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.
- This function is only available for some models.






## ≡ button

Press this button can select left & right swing angle. Fan blow angle can be selected circularly as below:



- When selecting "  ", air conditioner is blowing fan automatically. Horizontal louver will automatically swing up & down at maximum angle.
- When selecting " , , , , ,  ", air conditioner is blowing fan at xed position. Horizontal louver will stop at the xed position.
- When selecting " , ,  ", air conditioner is blowing fan at xed angle. Horizontal louver will send air at the xed angle.
- Hold "  " button above 2s to set your required swing angle. When reaching your required angle, release the button.

### NOTE:

- " , ,  " may not be available. When air conditioner receives this signal, the air conditioner will blow fan automatically.
- Press this button continuously for more than 2s, the main unit will swing back and forth from up to down, and then loosen the button, the unit present position of guide louver will be kept immediately.
- Under up and down swing mode, when the status is switched from off to , if press this button again 2s later,  status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

### T-ON/T-OFF button

#### • T-ON button

"T-ON" button can set the time for timer on. After pressing this button, "⊕" icon disappears and the word "ON" on remote controller blinks. Press "△" or "▽" button to adjust T-ON setting. After each pressing "△" or "▽" button, T-ON setting will increase or decrease 1min. Hold "△" or "▽" button, 2s later, the time will change quickly until reaching your required time. Press "T-ON" to it. The word "ON" will stop blinking. "⊕" icon resumes displaying. Cancel T-ON: Under the condition that T-ON is started up, press "T-ON" button to cancel it.

#### • T-OFF button

"T-OFF" button can set the time for timer off. After pressing this button, "⊕" icon disappears and the word "OFF" on remote controller blinks. Press "△" or "▽" button to adjust T-OFF setting. After each pressing "△" or "▽" button, T-OFF setting will increase or decrease 1min. Hold "△" or "▽" button, 2s later, the time will change quickly until reaching your required time. Press "T-OFF" word "OFF" will stop blinking. "⊕" icon resumes displaying. Cancel T-OFF. Under the condition that T-OFF is started up, press "T-OFF" button to cancel it.

#### NOTE:

- Under on and off status, you can set T-OFF or T-ON simultaneously.
- Before setting T-ON or T-OFF, please adjust the clock time.
- After starting up T-ON or T-OFF, set the constant circulating valid.
- After that, air conditioner will be turned on or turned off according to setting time. ON/OFF button has no effect on setting. If you don't need this function, please use remote controller to cancel it.

### I FEEL button

Press this button to start I FEEL function and "🌡️" will be displayed on the remote controller. After this function is set, the remote controller will send the detected ambient temperature to the controller and the unit will automatically adjust the indoor temperature according to the detected temperature. Press this button again to cancel I FEEL function and "🌡️" will disappear.

- Please put the remote controller near user when this function is set. Do not put the remote controller near the object of high temperature or low temperature in order to avoid detecting inaccurate ambient temperature. When I FEEL function is turned on, the remote controller should be put within the area where indoor unit can receive the signal sent by the remote controller.

### CLOCK button

Press this button to set clock time. "⊕" icon on remote controller will blink. Press "△" or "▽" button within 5s to set clock time. Each pressing of "△" or "▽" button, clock time will increase or

decrease 1 minute. If hold "△" or "▽" button, 2s later, time will change quickly. Release this button when reaching your required time. Press "CLOCK" button to the time. "⊕" icon stops blinking.

#### NOTE:

- Clock time adopts 24-hour mode.
- The interval between two operations can't exceed 5s. Otherwise, remote controller will quit setting status. Operation for TIMER ON/TIMER OFF is the same.

### SLEEP button

- Press this button, can select Sleep 1 (☾ 1), Sleep 2 (☾ 2), Sleep 3 (☾ 3) and cancel the Sleep, circulate between these, after

- Sleep 1 is Sleep mode 1, in Cool modes; sleep status after run for one hour, the main unit setting temperature will increase 1, two hours, setting temperature increased 2°C, then the unit will run at this setting temperature; In Heat mode: sleep status after run for one hour, the setting temperature will decrease 1, two hours, setting temperature will decrease 2, then the unit will run at this setting temperature.

- Sleep 2 is sleep mode 2, that is air conditioner will run according to the presetting a group of sleep temperature curve.

- Sleep 3- the sleep curve setting under Sleep mode by DIY;

(1) Under Sleep 3 mode, press "Turbo" button for a long time, remote controller enters into user individuation sleep setting status, at this time, the time of remote controller will display "1hour", the setting temperature "88" will display the corresponding ering will display according to the initial curve setting value of original factory);

(2) Adjust "△" and "▽" button, could change the corresponding setting temperature, after adjusted, press "Turbo" button for

(3) At this time, 1hour will be automatically increased at the timer position on the remote control, (that are "2hours" or "3hours" or "8hours"), the place of setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink;

(4) Repeat the above step (2)~(3) operation, until 8 hours temperature setting sleep, curve setting at this time, the remote controller will resume the original timer display; temperature display will resume to original setting temperature.

- Sleep3- the sleep curve setting under Sleep mode by DIY could be inquired:

The user could accord to sleep curve setting method to inquire the presetting sleep curve, enter into user individuation sleep setting status, but do not change the temperature, press "Turbo" button



NOTE: In the above presetting or enquiry procedure, if continuously within 10s, there is no button pressed, the sleep curve setting within 10s, there is no button pressed, the sleep curve setting status will be automatically quit and resume to display the original displaying. In the presetting or enquiry procedure, press "ON/OFF" button, "MODE" button, "SLEEP" button, the sleep curve setting or enquiry status will quit similarly.

### WiFi button

Press " WiFi " button to turn on WiFi function, " WiFi " icon will be displayed on the remote controller; Hold " WiFi " button for 5s to turn off WiFi function and " WiFi " icon will disappear.

Under off status, press " MODE " and " WiFi " buttons simultaneously for 1s, WiFi module will restore factory settings.

- This function is only available for some models.

### Health/Scavenging button

Press this button to achieve the on and off of health and scavenging functions in operation station. Press this button for the first time to start scavenging function; LCD displays "🏠". Press the button for the second time to start health and scavenging functions simultaneously; LCD displays "🏠" and "🌿". Press this button for the third time to quit health and scavenging functions simultaneously. Press the button for the fourth time to start health function; LCD display "🌿". Press this button again to repeat the operation above.

- This function is applicable to partial of models.

### LIGHT button

Press this button to turn off display light on indoor unit. "💡" icon on remote controller disappears. Press this button again to turn on display light. "💡" icon is displayed.

### TEMP button

Press this button, you can see indoor set temperature, indoor ambient temperature on indoor unit's display. The setting on remote controller is selected circularly as below:



### Introduction for icons on display screen

	I feel	
	Set fan speed	
	Turbo mode	
	Send signal	
Operation mode		Auto mode
		Cool mode
		Dry mode
		Fan mode
		Heat mode
		Sleep mode
	8°C heating function	
	Power limiting operation	
	Health mode	
	Scavenging function	
	X-FAN function	
Temp. display type		Set temp.
		Indoor ambient temp.
		Outdoor ambient temp.
	Clock	
	Set temperature	
	WiFi function	
	Set time	
	TIMER ON / TIMER OFF	
	Left & right swing	
	Up & down swing	
	Child lock	
	Quiet	

## Function introduction for combination buttons

### Energy-saving function

Under cooling mode, press "TEMP" and "CLOCK" buttons simultaneously to start up or turn off energysaving function. When energy-saving function is started up, "SE" will be shown on remote controller, and air conditioner will adjust the set temperature automatically according to ex-factory setting to reach to the best energy-saving effect. Press "TEMP" and "CLOCK" buttons simultaneously again to exit energysaving function.

### NOTE:

- Under energy-saving function, fan speed is defaulted at auto speed and it can't be adjusted.
- Under energy-saving function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and energy-saving function can't operate at the same time. If energy-saving function has been set under cool mode, press sleep button will cancel energy-saving function. If sleep function has been set under cool mode, start up the energy-saving function will cancel sleep function.



### 8°C heating function

Under heat mode, press "TEMP" and "CLOCK" buttons simultaneously to start up or turn off 8°C heating function. When this function is started up, "⊕" and "8°C" will be shown on remote controller, and the air conditioner keep the heating status at 8°C.

Press "TEMP" and "CLOCK" buttons simultaneously again to exit 8°C heating function.

#### NOTE:

- Under 8°C heating function, fan speed is defaulted at auto speed and it can't be adjusted.
  - Under 8°C heating function, set temperature can't be adjusted.
- Press "TURBO" button and the remote controller won't send signal.
- Sleep function and 8°C heating function can't operate at the same time. If 8°C heating function has been set under heat mode, press sleep button will cancel 8°C heating function. If sleep function has been set under heat mode, start up the 8°C heating function will cancel sleep function.
  - Under °F temperature display, the remote controller will display 46°F heating.

### Child lock function

Press "△" and "▽" simultaneously to turn on or turn off child lock function. When child lock function is on, "🔒" icon is displayed on remote controller. If you operate the remote controller, the "🔒" icon will blink three times without sending signal to the unit.

### Temperature display switchover function

Under OFF status, press "▽" and "MODE" buttons simultaneously to switch temperature display between °C and °F.

### Auto clean function

Under unit off status, hold "MODE" and "FAN" buttons simultaneously for 5s to turn on or turn off the auto clean function. When the auto clean function is turned on, indoor unit displays "CL". During the auto clean process of evaporator, the unit will perform fast cooling or fast heating. There may be some noise, which is the sound of flowing liquid or thermal expansion or cold shrinkage. The air conditioner may blow cool or warm air, which is a normal phenomenon. During cleaning process, please make sure the room is well ventilated to avoid affecting the comfort.

#### NOTE:

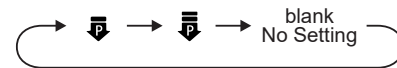
- The auto clean function can only work under normal ambient temperature. If the room is dusty, clean it once a month; if not, clean it once every three months. After the auto clean function is turned on, you can leave the room. When auto clean is the air conditioner will enter standby status.

- This function is only available for some models.

### ⏸ function

Press "MODE" and "SLEEP" buttons simultaneously to start ⏸ function.

⏸ function is for limiting power of the whole unit. Press this button, the remote controller will circularly display as the following:



- Maximum power limited under the ⏸ mode is lower than that of mode.
- If you want to cancel the power limiting function, press the button ⏸ till the icon in remote controller is not displayed.
- When the remote controller is turned off, power limiting function is cancelled. If you want to activate the function, please repress this button.
- If the current power is lower than the maximum power of ⏸ mode, then the power will not be limited after entering into such mode.
- For the model with one outdoor unit and two indoor units, if any one of indoor units enters into power limiting function, the outdoor unit will enter into the set limiting power mode of indoor unit; when two indoor units enter into power limiting mode, then the power of outdoor unit will be limited according to the lower power of the two indoor units.

#### NOTE:

- This function is only available for some models.

### Replacement of batteries in remote controller

1. Lift the cover along the direction of arrow (as shown in Fig 1 ①).
2. Take out the original batteries (as shown in Fig 1 ②).
3. Place two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar is correct (as shown in Fig 2 ③).
4. Reinstall the cover (as shown in Fig 2 ④).

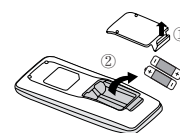


Fig.1

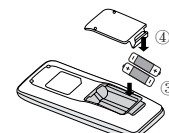


Fig.2

#### NOTICE:

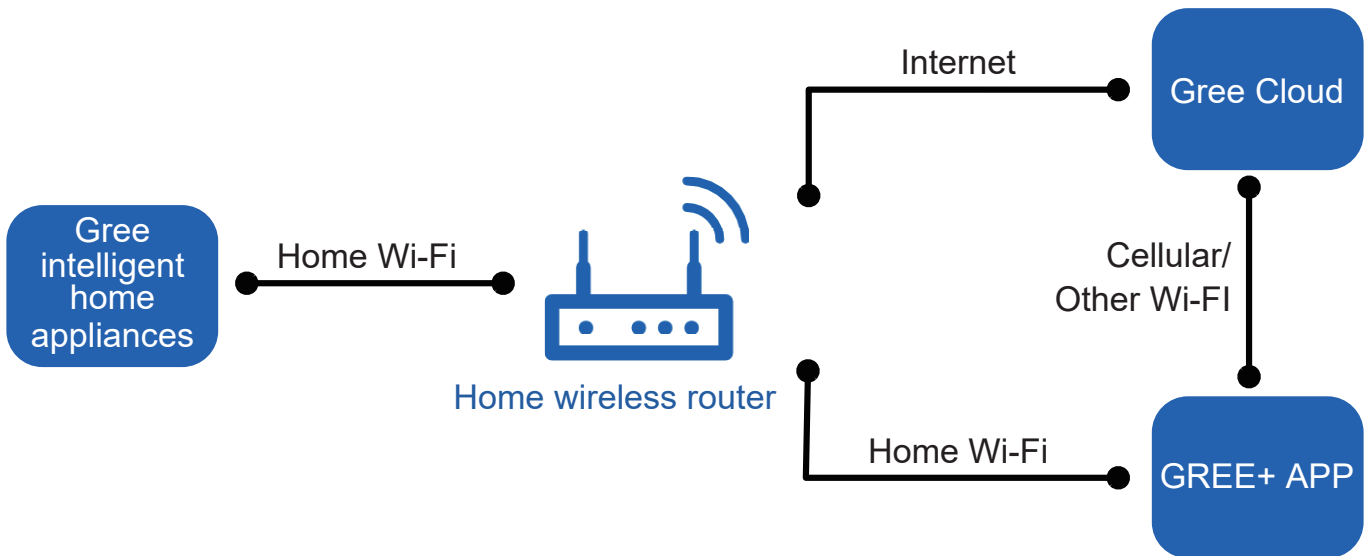
- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles

between them.

- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

## 6.3 GREE+ App Operation Manual

### Control Flow Chart



### Operating Systems

Requirement for User's smart phone:



iOS system  
Support iOS7.0 and  
above version



Android system  
Support Android 4.4 and  
above version

### Download and installation

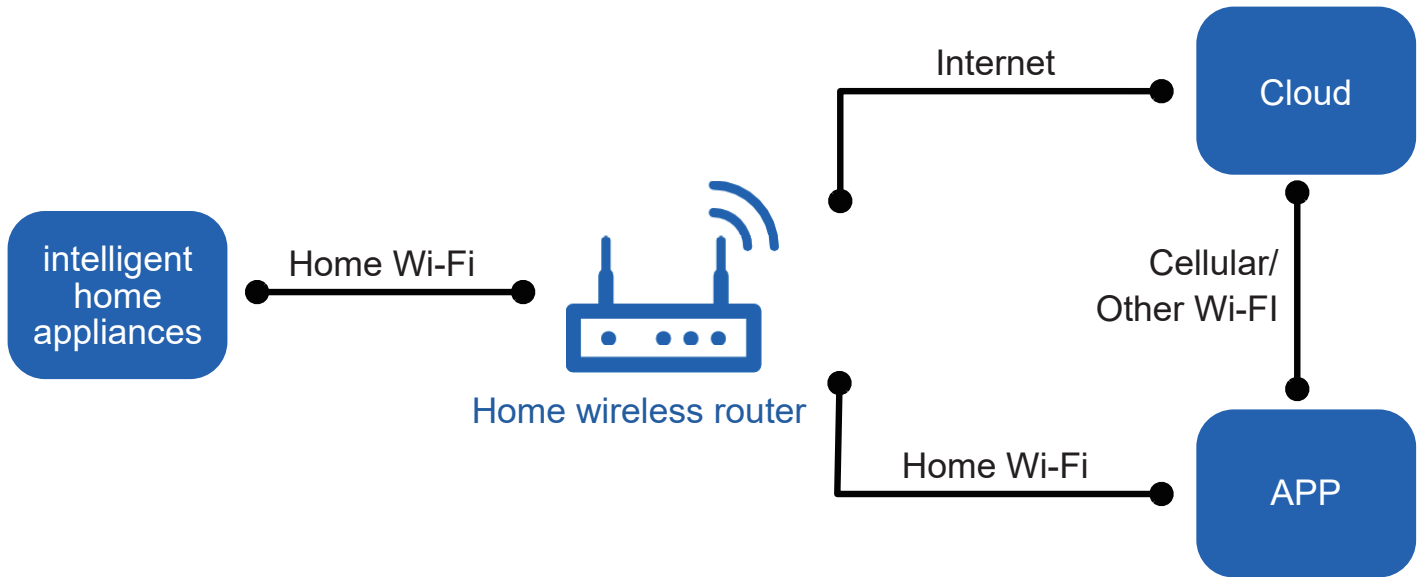


GREE+ App Download Linkage

Scan the QR code or search "GREE+" in the application market to download and install it. When "GREE+" App is installed, register the account and add the device to achieve long-distance control and LAN control of Gree smart home appliances. For more information, please refer to "Help" in App.

## 6.4 Ewpe Smart App Operation Manual

### Control Flow Chart



### Operating Systems

Requirement for User's smart phone:



iOS system  
Support iOS7.0 and  
above version



Android system  
Support Android 4.4 and  
above version

### Download and installation



App Download Linkage

Scan the QR code or search "Ewpe Smart" in the application market to download and install it. When "Ewpe Smart" App is installed, register the account and add the device to achieve long-distance control and LAN control of smart home appliances. For more information, please refer to "Help" in App.

# 7. Notes for Installation and Maintenance

## Safety Precautions: Important!

Please read the safety precautions carefully before installation and maintenance.

The following contents are very important for installation and maintenance.

Please follow the instructions below.

- The installation or maintenance must accord with the instructions.
- Comply with all national electrical codes and local electrical codes.
- Pay attention to the warnings and cautions in this manual.
- All installation and maintenance shall be performed by distributor or qualified person.
- All electric work must be performed by a licensed technician according to local regulations and the instructions given in this manual.
- Be caution during installation and maintenance. Prohibit incorrect operation to prevent electric shock, casualty and other accidents.



## WARNINGS

### Electrical Safety Precautions:

1. Cut off the power supply of air conditioner before checking and maintenance.
2. The air condition must apply specialized circuit and prohibit share the same circuit with other appliances.
3. The air conditioner should be installed in suitable location and ensure the power plug is touchable.
4. Make sure each wiring terminal is connected firmly during installation and maintenance.
5. Have the unit adequately grounded. The grounding wire Can't be used for other purposes.
6. Must apply protective accessories such as protective boards, cable-cross loop and wire clip.
7. The live wire, neutral wire and grounding wire of power supply must be corresponding to the live wire, neutral wire and grounding wire of the air conditioner.
8. The power cord and power connection wires Can't be pressed by hard objects.
9. If power cord or connection wire is broken, it must be replaced by a qualified person.
10. If the power cord or connection wire is not long enough, please get the specialized power cord or connection wire from the manufacture or distributor. Prohibit prolong the wire by yourself.

11. For the air conditioner without plug, an air switch must be installed in the circuit. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

12. Make sure all wires and pipes are connected properly and the valves are opened before energizing.

13. Check if there is electric leakage on the unit body. If yes, please eliminate the electric leakage.

14. Replace the fuse with a new one of the same specification if it is burnt down; dont replace it with a cooper wire or conducting wire.

15. If the unit is to be installed in a humid place, the circuit breaker must be installed.

### Installation Safety Precautions:

1. Select the installation location according to the requirement of this manual.(See the requirements in installation part)
2. Handle unit transportation with care; the unit should not be carried by only one person if it is more than 20kg.
3. When installing the indoor unit and outdoor unit, a sufficient fixing bolt must be installed; make sure the installation support is firm.
4. Ware safety belt if the height of working is above 2m.
5. Use equipped components or appointed components during installation.
6. Make sure no foreign objects are left in the unit after finishing installation.

### Refrigerant Safety Precautions:

1. When refrigerant leaks or requires discharge during installation, maintenance, or disassembly, it should be handled by certified professionals or otherwise in compliance with local laws and regulations.
- 2.Avoid contact between refrigerant and fire as it generates poisonous gas; Prohibit prolong the connection pipe by welding.
3. Apply specified refrigerant only. Never have it mixed with any other refrigerant. Never have air remain in the refrigerant line as it may lead to rupture or other hazards.
4. Make sure no refrigerant gas is leaking out when installation is completed.
5. If there is refrigerant leakage, please take sufficient measure to minimize the density of refrigerant.
6. Never touch the refrigerant piping or compressor without wearing glove to avoid scald or frostbite.

**Improper installation may lead to fire hazard, explosion, electric shock or injury.**

# Safety Precautions for Installing and Relocating the Unit:

To ensure safety, please be mindful of the following precautions.

## WARNINGS

**1. When installing or relocating the unit, be sure to keep the refrigerant circuit free from air or substances other than the specified refrigerant.**

Any presence of air or other foreign substance in the refrigerant circuit will cause system pressure rise or compressor rupture, resulting in injury.

**2. When installing or moving this unit, do not charge the refrigerant which is not comply with that on the nameplate or unqualified refrigerant.**

Otherwise, it may cause abnormal operation, wrong action, mechanical malfunction or even series safety accident.

**3. When refrigerant needs to be recovered during relocating or repairing the unit, be sure that the unit is running in cooling mode. Then, fully close the valve at high pressure side (liquid valve). About 30-40 seconds later, fully close the valve at low pressure side (gas valve), immediately stop the unit and disconnect power. Please note that the time for refrigerant recovery should not exceed 1 minute.**

If refrigerant recovery takes too much time, air may be sucked in and cause pressure rise or compressor rupture, resulting in injury.

**4. During refrigerant recovery, make sure that liquid valve and gas valve are fully closed and power is disconnected before detaching the connection pipe.**

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

**5. When installing the unit, make sure that connection pipe is securely connected before the compressor starts running.**

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

**6. Prohibit installing the unit at the place where there may be leaked corrosive gas or flammable gas.**

If there leaked gas around the unit, it may cause explosion and other accidents.

**7. Do not use extension cords for electrical connections. If the electric wire is not long enough, please contact a local service center authorized and ask for a proper electric wire.**

**8. Use the specified types of wires for electrical connections between the indoor and outdoor units. Firmly clamp the wires so that their terminals receive no external stresses.**

Electric wires with insufficient capacity, wrong wire connections

## Safety Precautions for Refrigerant

- To realize the function of the air conditioner unit, a special refrigerant circulates in the system. The used refrigerant is the fluoride R32, which is specially cleaned. The refrigerant is flammable and inodorous. Furthermore, it can lead to explosion under certain conditions. But the flammability of the refrigerant is very low. It can be ignited only by fire.
- Compared to common refrigerants, R32 is a nonpolluting refrigerant with no harm to the ozone layer. The influence upon the greenhouse effect is also lower. R32 has got very good thermodynamic features which lead to a really high energy efficiency. The units therefore need a less filling.

### WARNING

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.

Should repair be necessary, contact your nearest authorized Service Centre. Any repairs carried out by unqualified personnel may be dangerous. The appliance shall be stored in a room without continuously operating ignition sources. (For example: open flames, an operating gas appliance or an operating electric heater.)

- Do not pierce or burn.
- Appliance shall be installed, operated and stored in a room with a floor area larger than  $Xm^2$ .
- Appliance filled with flammable gas R32. For repairs, strictly follow manufacturer's instructions only. Be aware that refrigerants do not contain odour.
- Read specialist's manual.



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste throughout the EU. To prevent possible harm to the environment or human health.

From uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

If it needs to be installed, moved or maintained, please contact dealer or local service center to conduct it at first. Air conditioner must be installed, moved or maintained by appointed unit. Otherwise, it may cause serious damage or personal injury or death.

## Safety Operation of Flammable Refrigerant

### 1. Qualification requirement for installation and maintenance man

- All the workmen who are engaged in the refrigeration system should bear the valid certification awarded by the authoritative organization and the qualification for dealing with the refrigeration system recognized by this industry. If it needs other technician to maintain and repair the appliance, they should be supervised by the person who bears the qualification for using the flammable refrigerant.
- It can only be repaired by the method suggested by the equipment's manufacturer.

### 2. Installation notes

- The air conditioner is not allowed to be used in a room that has a running fire (such as fire source, working coal gas stove, operating heater).
- It is not allowed to drill a hole or burn the connection pipe.
- The air conditioner must be installed in a room that is larger than the minimum room area.

The minimum room area is shown on the nameplate or following table a.

- Leak test is a must after installation.

table a - Minimum room area ( m<sup>2</sup> )

Charge amount (kg)	Floor location	Window mounted	Wall mounted	Ceiling mounted
≤1.2	4	4	4	4
1.3	14.5	5.2	4	4
1.4	16.8	6.1	4	4
1.5	19.3	7	4	4
1.6	22	7.9	4	4
1.7	24.8	8.9	4	4
1.8	27.8	10	4	4
1.9	31	11.2	4	4
2.0	34.3	12.4	4	4
2.1	37.8	13.6	4.2	4
2.2	41.5	15	4.6	4
2.3	45.4	16.3	5	4
2.4	49.4	17.8	5.5	4
2.5	53.6	19.3	6	4

### 3. Maintenance notes

- Check whether the maintenance area or the room area meet the requirement of the nameplate.

— It's only allowed to be operated in the rooms that meet the requirement of the nameplate.

- Check whether the maintenance area is well-ventilated.
- The continuous ventilation status should be kept during the operation process.
- Check whether there is fire source or potential fire source in the maintenance area.

— The naked flame is prohibited in the maintenance area; and the "no smoking" warning board should be hanged.

- Check whether the appliance mark is in good condition.
- Replace the vague or damaged warning mark.

### 4. Welding

- If you should cut or weld the refrigerant system pipes in the process of maintaining, please follow the steps as below:

- Shut down the unit and cut power supply
- Eliminate the refrigerant
- Vacuuming
- Clean it with N<sub>2</sub> gas
- Cutting or welding
- Carry back to the service spot for welding

- Make sure that there isnt any naked flame near the outlet of the vacuum pump and its well-ventilated.

- The refrigerant should be recycled into the specialized storage tank.

### 5. Filling the refrigerant

- Use the refrigerant filling appliances specialized for R32. Make sure that different kinds of refrigerant wont contaminate with each other.
- The refrigerant tank should be kept upright at the time of filling refrigerant.
- Stick the label on the system after filling is finished (or havent finished).
- Don't overfilling.
- After filling is finished, please do the leakage detection before test running; another time of leak detection should be done when its removed.

### 6. Safety instructions for transportation and storage

- Please use the flammable gas detector to check before unload and open the container.
- No fire source and smoking.
- According to the local rules and laws.

## Specialist's Manual

- The following checks shall be applied to installations using flammable refrigerants:

— the charge size is in accordance with the room size within which the refrigerant containing parts are installed;

— the ventilation machinery and outlets are operating adequately and are not obstructed;

— if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;

— marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;

— refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety,



then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

- Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- that no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

- Checks to the area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, DD.4.3 to DD.4.7 shall be completed prior to conducting work on the system.

- Work procedure

Work shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed.

- General work area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided.

- Checking for presence of refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

- Presence of fire extinguisher

If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO<sub>2</sub> fire extinguisher adjacent to the charging area.

- Ventilated area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should

safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

- Checks to the refrigerating equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance.

The following checks shall be applied to installations using flammable refrigerants:

- the actual refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed;
- the ventilation machinery and outlets are operating adequately and are not obstructed;
- if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;
- marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;
- refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

- Checks to electrical devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- that no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

- No ignition sources

No person carrying out work in relation to a refrigerating system which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space.

Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

- Repairs to sealed components

During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.

Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.

— Ensure that the apparatus is mounted securely.

— Ensure that seals or sealing materials have not degraded to the point that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

**NOTE:** The use of silicon sealant can inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

- Repair to intrinsically safe components

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.

Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

- Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

- Leak detection methods

Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

- Detection of flammable refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

The following leak detection methods are deemed acceptable for all refrigerant systems.

Electronic leak detectors may be used to detect refrigerant leaks but, in the case of flammable refrigerants, the sensitivity may not be adequate, or may need recalibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25% maximum) is confirmed.

Leak detection fluids are also suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

**NOTE:** Examples of leak detection fluids are

— bubble method,

— fluorescent method agents.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Removal of refrigerant shall be according to clause DD.9.

- Removal and evacuation

When breaking into the refrigerant circuit to make repairs — or for any other purpose — conventional procedures

shall be used. However, for flammable refrigerants it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- remove refrigerant;
- purge the circuit with inert gas (optional for A2L);
- evacuate (optional for A2L);
- purge with inert gas (optional for A2L);
- open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. For appliances containing flammable refrigerants other than A2L refrigerants, the system shall be purged with oxygen-free nitrogen to render the appliance safe for flammable refrigerants. This process may need to be repeated several times. Compressed air or oxygen shall not be used for purging refrigerant systems.

For appliances containing flammable refrigerants, other than A2L refrigerants, refrigerants purging shall be achieved by breaking the vacuum in the system with oxygen-free nitrogen and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final oxygen-free nitrogen charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any potential ignition sources and that ventilation is available.

#### • Charging procedures

In addition to conventional charging procedures, the following requirements shall be followed.

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them.
- Cylinders shall be kept in an appropriate position according to the instructions.
- Ensure that the refrigerating system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already).
- Extreme care shall be taken not to overfill the refrigerating system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

#### • Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of recovered refrigerant. It is essential that electrical power is available before the task is commenced.

a) Become familiar with the equipment and its operation.

b) Isolate system electrically.

c) Before attempting the procedure, ensure that:

- mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- all personal protective equipment is available and being used correctly;
- the recovery process is supervised at all times by a competent person;
- recovery equipment and cylinders conform to the appropriate standards.

d) Pump down refrigerant system, if possible.

e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.

f) Make sure that cylinder is situated on the scales before recovery takes place.

g) Start the recovery machine and operate in accordance with manufacturer's instructions.

h) Do not overfill cylinders. (No more than 80% volume liquid charge).

i) Do not exceed the maximum working pressure of the cylinder, even temporarily.

j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.

k) Recovered refrigerant shall not be charged into another refrigerating system unless it has been cleaned and checked.

#### • Labelling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances contain-ing flammable refrigerants, ensure that there are la- bels on the equipment stating the equipment con- tains flammable refrigerant.

- **Recovery**

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of all appropriate refrigerants including, when applicable, flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be

complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

- **General**

That the installation of pipe-work shall be kept to a minimum.

That compliance with national gas regulations shall be observed.

That mechanical connections made in accordance with 22.118 shall be accessible for maintenance purposes.

# Main Tools for Installation and Maintenance



Level meter



Measuring tape



Screw driver



Impact drill



Drill head



Electric drill



Electroprobe



Universal meter



Torque wrench



Open-end wrench



Inner hexagon spanner



Electronic leakage detector



Vacuum pump



Pressure meter



Pipe pliers



Pipe pliers



Pipe cutter



Pipe expander



Pipe bender



Soldering appliance



Refrigerant container

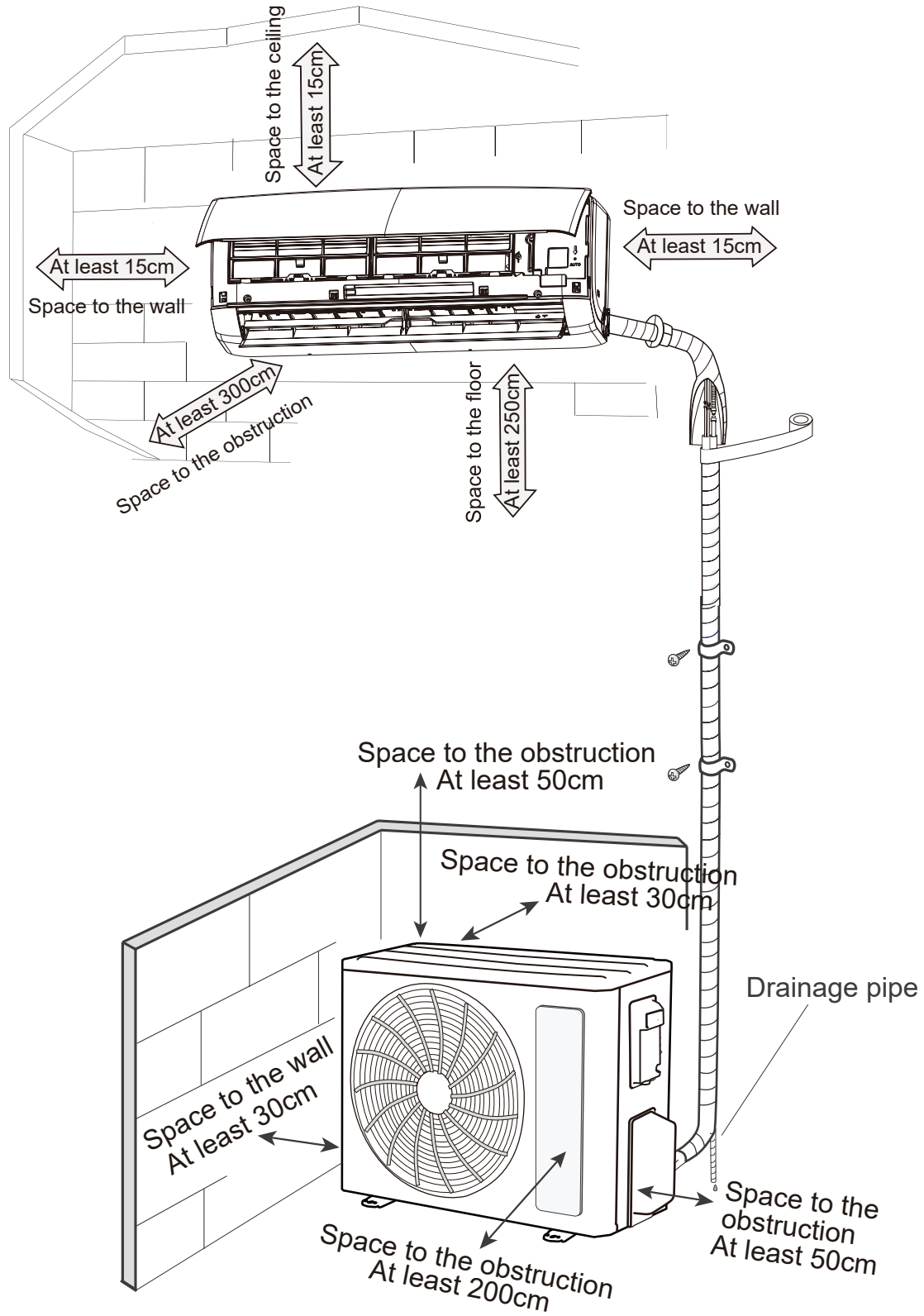


Electronic scale

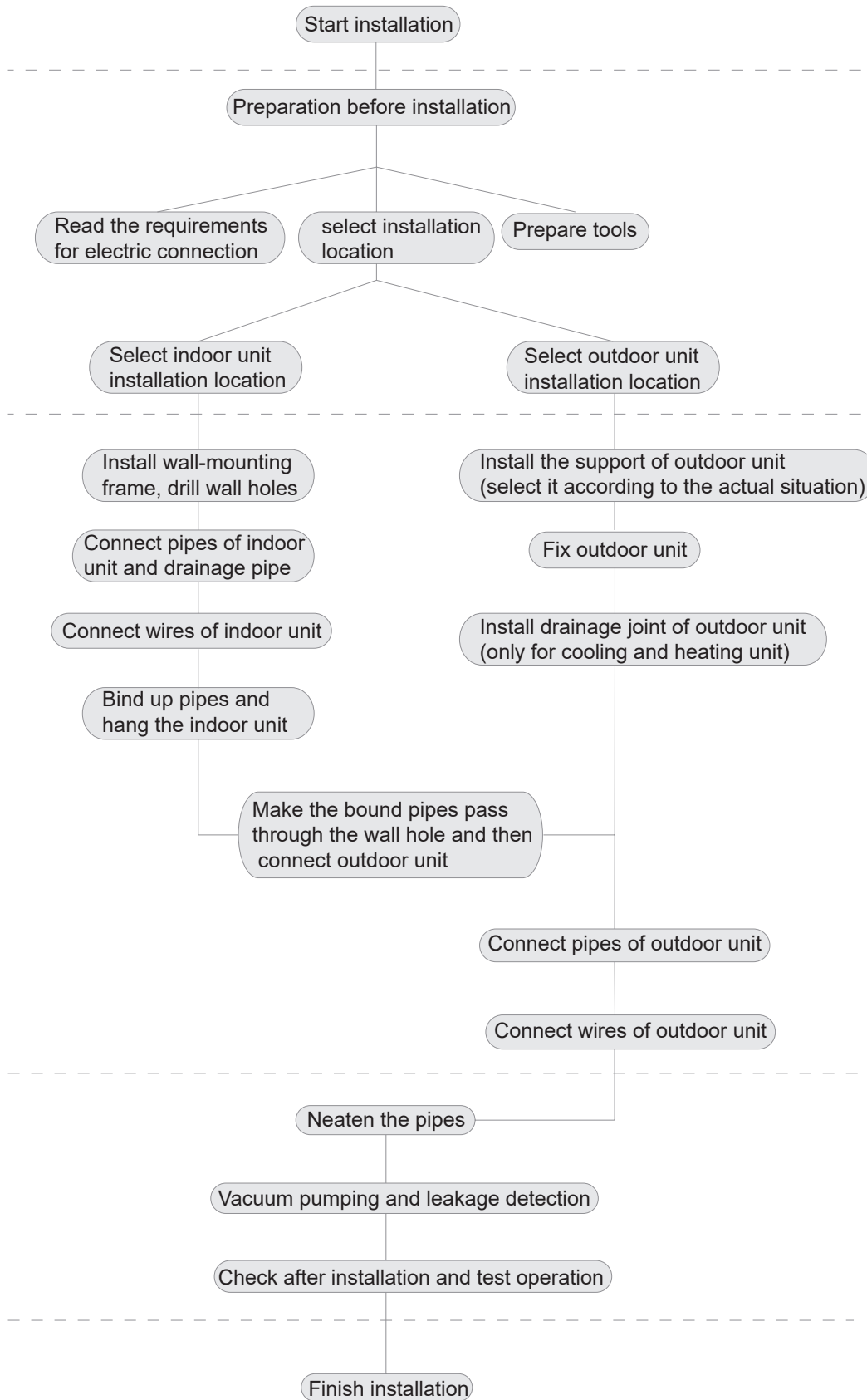


# 8. Installation

## 8.1 Installation Dimension Diagram



## Installation Procedures



Note: this flow is only for reference; please find the more detailed installation steps in this section.

## 8.2 Installation Parts-checking

No.	Name
1	Indoor unit
2	Outdoor unit
3	Connection pipe
4	Drainage pipe
5	Wall-mounting frame
6	Connecting cable(power cord)
7	Wall pipe
8	Sealing gum
9	Wrapping tape
10	Support of outdoor unit
11	Fixing screw
12	Drainage plug(cooling and heating unit)
13	Owners manual, remote controller

### ⚠ Note:

1. Please contact the local agent for installation.

## 8.3 Selection of Installation Location

### 1. Basic Requirement:

Installing the unit in the following places may cause malfunction. If it is unavoidable, please consult the local dealer:

- (1) The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.
- (2) The place with high-frequency devices (such as welding machine, medical equipment).
- (3) The place near coast area.
- (4) The place with oil or fumes in the air.
- (5) The place with sulfured gas.
- (6) Other places with special circumstances.
- (7) The appliance shall not be installed in the laundry.
- (8) It's not allowed to be installed on the unstable or motive base structure (such as truck) or in the corrosive environment (such as chemical factory).

### 2. Indoor Unit:

- (1) There should be no obstruction near air inlet and air outlet.
- (2) Select a location where the condensation water can be dispersed easily and won't affect other people.
- (3) Select a location which is convenient to connect the outdoor unit and near the power socket.
- (4) Select a location which is out of reach for children.
- (5) The location should be able to withstand the weight of indoor unit and won't increase noise and vibration.
- (6)
- (7) Don't install the indoor unit right above the electric appliance.

### 3. Outdoor Unit:

- (1) Select a location where the noise and air emitted by the outdoor unit will not affect neighborhood.
- (2) The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
- (3) The location should be able to withstand the weight of outdoor unit.
- (4) Make sure that the installation follows the requirement of installation dimension diagram.
- (5) Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add fence for safety purpose.

## 8.4 Electric Connection Requirement

### 1. Safety Precaution

- (1) Must follow the electric safety regulations when installing the unit.
- (2) According to the local safety regulations, use power supply circuit and air switch.
- (3) Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring may result in electric shock, fire hazard or malfunction. Please install proper power supply cables before using the air conditioner.
- (4) Properly connect the live wire, neutral wire and grounding wire of power socket.
- (5) Be sure to cut off the power supply before proceeding any work related to electricity and safety.

(7) If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

(8) The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.

(9) The appliance shall be installed in accordance with national wiring regulations.

### 2. Grounding Requirement:

(1) The air conditioner is the class electric appliance. It must be properly grounded with specialized grounding device by a professional.

Please make sure it is always grounded effectively, otherwise it may cause electric shock.

(2) The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.

(3) The grounding resistance should comply with national electric safety regulations.

(4) The appliance must be positioned so that the plug is accessible.

(5) An all-pole disconnection switch having a contact separation of

(6) Including an air switch with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

Model	Air switch capacity	Power cord
07/09/12K	10A	3G1.0
18/24K	16A	3G1.5



## 8.5 Installation of Indoor Unit

### 1. Choosing Installation location

Recommend the installation location to the client and then it with the client.

### 2. Install Wall-mounting Frame

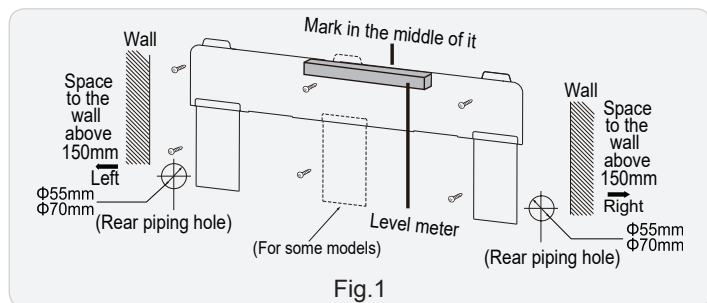
(1) Hang the wall-mounting frame on the wall; adjust it in horizontal position with the level meter and then point out the

(2) Drill the screw fixing holes on the wall with impact drill (the specification of drill head should be the same as the plastic expansion particle) and then the plastic expansion particles in the holes.

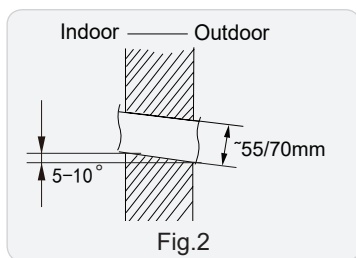
(3) Fix the wall-mounting frame on the wall with tapping screws and then check if the frame is installed by pulling the frame. If the plastic expansion particle is loose, please drill another hole nearby.

### 3. Drill Piping Hole

(1) Choose the position of piping hole according to the direction of outlet pipe. The position of piping hole should be a little lower than the wall-mounted frame, shown as below. (As show in Fig.1)



(2) Drill a piping hole with the diameter of  $\Phi 55\text{mm}$  or  $\Phi 70\text{mm}$  on the selected outlet pipe position. In order to drain smoothly, slant the piping hole on the wall slightly downward to the outdoor side with the gradient of  $5-10^\circ$ . (As show in Fig.2)



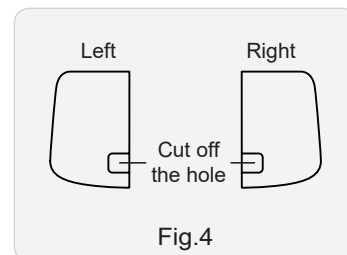
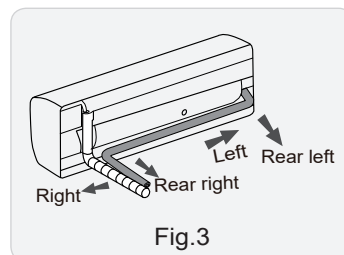
#### ⚠ Note:

Pay attention to dust prevention and take relevant safety measures when drilling the hole.

### 4. Outlet Pipe

(1) The pipe can be led out in the direction of right, rear right, left or rear left. (As show in Fig.3)

(2) When selecting leading out the pipe from left or right, please cut off the corresponding hole on the bottom case. (As show in Fig.4)



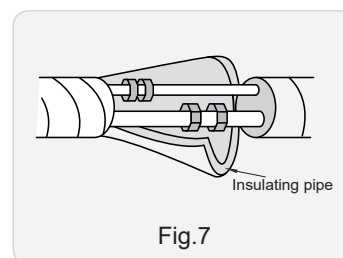
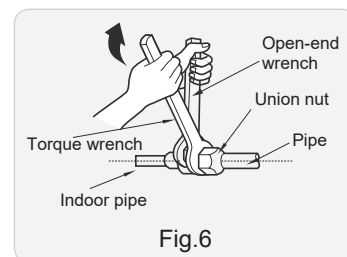
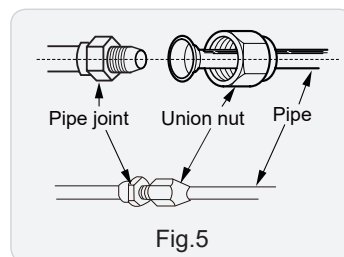
### 5. Connect the Pipe of Indoor Unit

(1) Aim the pipe joint at the corresponding bellmouth. (As show in Fig.5)

(2) Pretightening the union nut with hand.

(3) Adjust the torque force by referring to the following sheet. Place the open-end wrench on the pipe joint and place the torque wrench on the union nut. Tighten the union nut with torque wrench. (As show in Fig.6)

(4) Wrap the indoor pipe and joint of connection pipe with insulating pipe, and then wrap it with tape. (As show in Fig.7)



Refer to the following table for wrench moment of force:

Piping size	Tightening torque(N·m)
1/4"	15~20
3/8"	30~40
1/2"	45~55
5/8"	60~65
3/4"	70~75

## 6. Install Drain Hose

(1) Connect the drain hose to the outlet pipe of indoor unit.(As show in Fig.8)

(2) Bind the joint with tape.(As show in Fig.9)

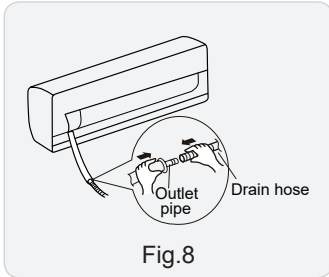


Fig.8

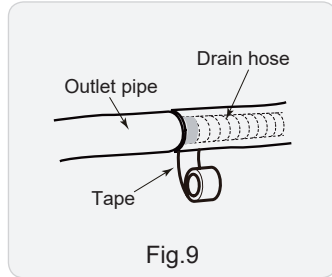


Fig.9

### ⚠ Note:

(1) Add insulating pipe in the indoor drain hose in order to prevent condensation.

(2) The plastic expansion particles are not provided.

(As show in Fig.10)

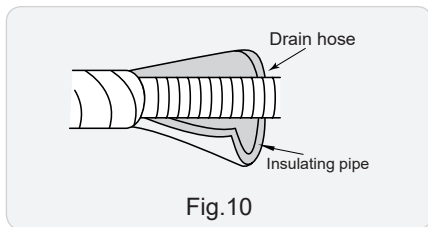


Fig.10

## 7. Connect Wire of Indoor Unit

(1) Open the panel, remove the screw on the wiring cover and then take down the cover.(As show in Fig.11)

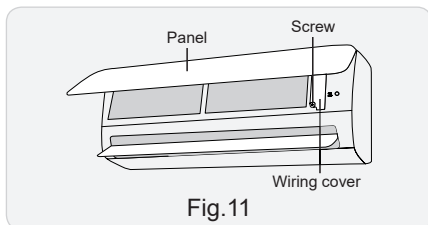


Fig.11

(2) Make the power connection wire go through the cable-cross hole at the back of indoor unit and then pull it out from the front side.(As show in Fig.12)

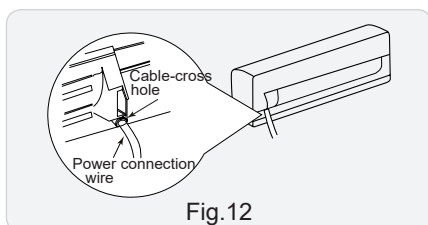


Fig.12

(3) Remove the wire clip; connect the power connection wiresignal control wire (only for cooling and heating unit) to the wiring terminal according to the color; tighten the screw and then the power connection wire with wire clip.(As show in Fig.13)

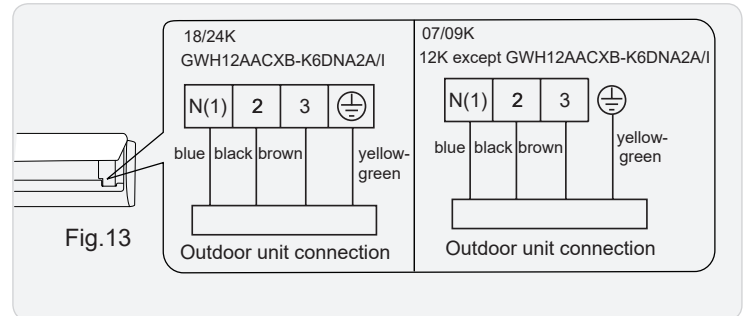


Fig.13

Note: The wiring connect is for reference only, please refer to the actual one.

(4) Put wiring cover back and then tighten the screw.

(5) Close the panel.

### ⚠ Note:

(1) All wires of indoor unit and outdoor unit should be connected by a professional.

(2) If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

(3) For the air conditioner with plug, the plug should be reachable

(4) For the air conditioner without plug, an air switch must be installed in the line. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

## 8. Bind up Pipe

(1) Bind up the connection pipe, power cord and drain hose with the band.(As show in Fig.14)

(2) Reserve a certain length of drain hose and power cord for installation when binding to a certain degree, separate the indoor power and then separate the drain hose.(As show in Fig.15)

(3) Bind them evenly.

(4) The liquid pipe and gas pipe should be bound separately at the end.

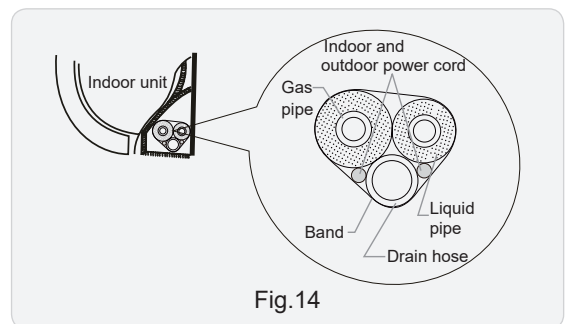


Fig.14

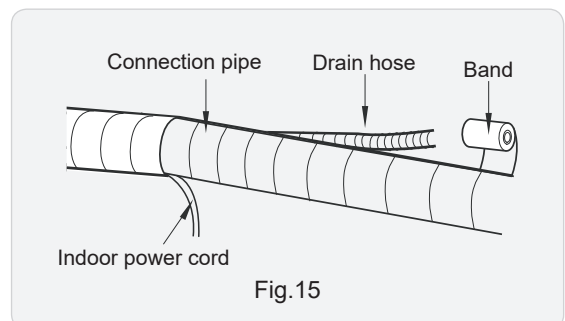


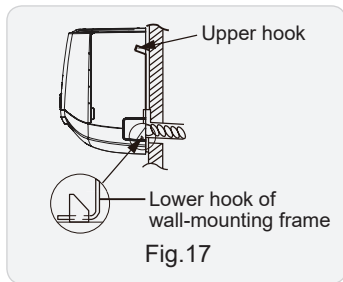
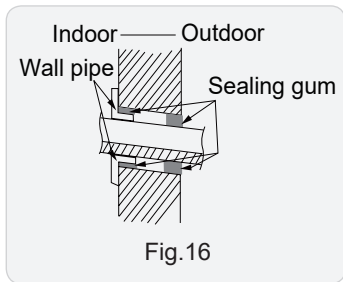
Fig.15

**⚠ Note:**

- (1) The power cord and control wire Can't be crossed or winding.
- (2) The drain hose should be bound at the bottom.

**9. Hang the Indoor Unit**

- (1) Put the bound pipes in the wall pipe and then make them pass through the wall hole.
- (2) Hang the indoor unit on the wall-mounting frame.
- (3) Stuff the gap between pipes and wall hole with sealing gum.
- (4) Fix the wall pipe.(As show in Fig.16)
- (5) Check if the indoor unit is installed firmly and closed to the wall.(As show in Fig.17)



**⚠ Note:**

Do not bend the drain hose too excessively in order to prevent blocking.

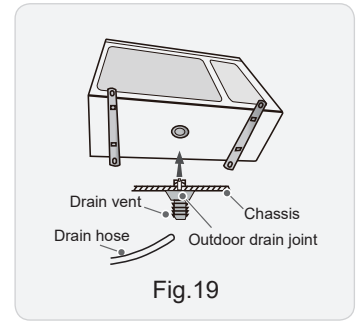
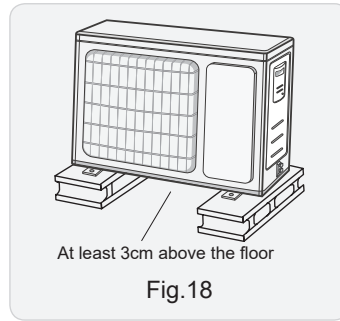
**8.6 Installation of Outdoor Unit**

**1. Fix the Support of Outdoor Unit(Select it according to the actual installation situation)**

- (1) Select installation location according to the house structure.
- (2) Fix the support of outdoor unit on the selected location with expansion screws.

**⚠ Note:**

- (1) T unit.
- (2) Make sure the support can withstand at least four times the unit weight.
- (3) The outdoor unit should be installed at least 3cm above the
- (4) For the unit with cooling capacity of 2300W~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W~16000W, 10 expansion screws are needed.

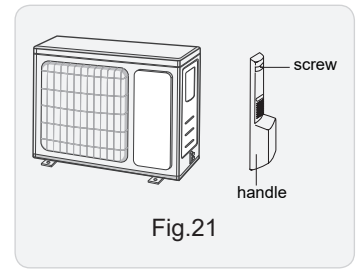
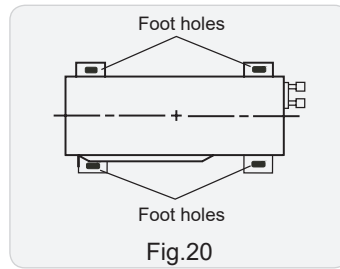


**2. Install Drain Joint(Only for cooling and heating unit)**

- (1) Connect the outdoor drain joint into the hole on the chassis.
  - (2) Connect the drain hose into the drain vent.
- (As show in Fig.19)

**3. Fix Outdoor Unit**

- (1) Place the outdoor unit on the support.
  - (2) Fix the foot holes of outdoor unit with bolts.
- (As show in Fig.20)

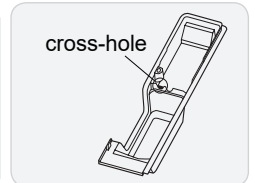


**4. Connect Indoor and Outdoor Pipes**

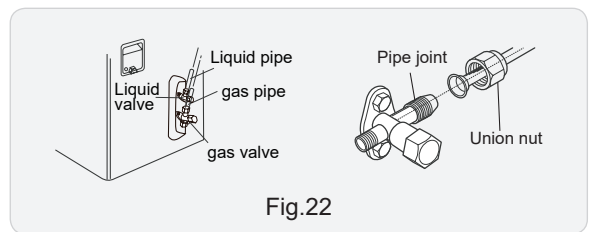
- (1) Remove the screw on the right handle of outdoor unit and then remove the handle.(As show in Fig.21)

**⚠ Note:**

- (1) When there're multiple cables passing through it, the cross-hole of handle should be knocked off and eliminate the sharp burrs for avoid damaging the cables.
- (2) Only applicable for some models.



- (2) Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.(As show in Fig.22)



- (3) Pretightening the union nut with hand.
  - (4) Tighten the union nut with torque wrench .
- Refer to the following table for wrench moment of force :

Piping size	Tightening torque(N·m)
1/4"	15~20
3/8"	30~40
1/2"	45~55
5/8"	60~65
3/4"	70~75

## 5. Connect Outdoor Electric Wire

(1) Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; x them with screws.(As show in Fig.23)

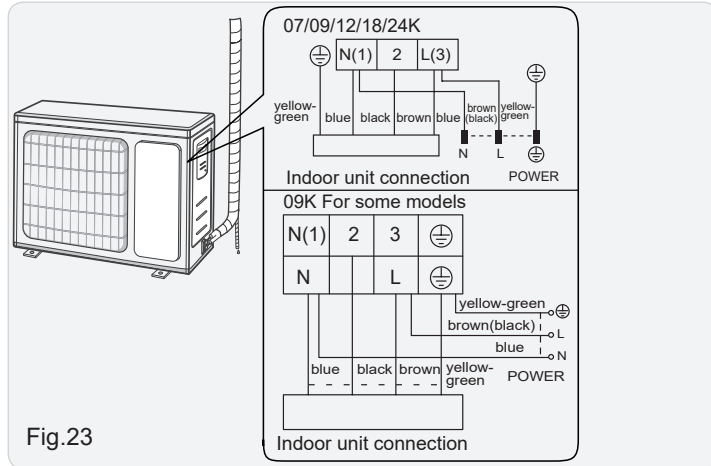


Fig.23

Note: the wiring connect is for reference only, please refer to the actual one.

(2) Fix the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

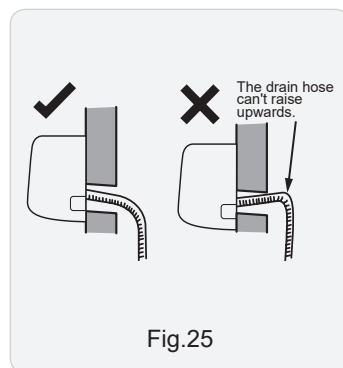
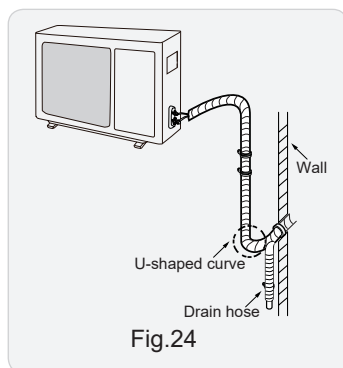
### ⚠ Note:

- (1) After tightening the screw, pull the power cord slightly to check
- (2) Never cut the power connection wire to prolong or shorten the distance.

## 6. Neaten the Pipes

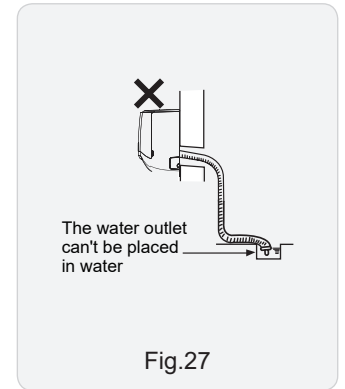
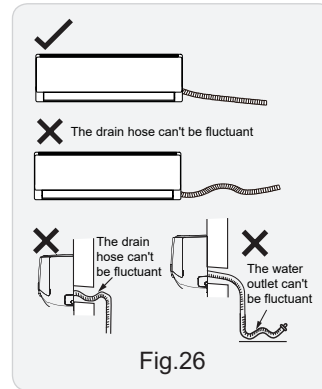
(1) The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.

(2) If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.(As show in Fig.24)



### ⚠ Note:

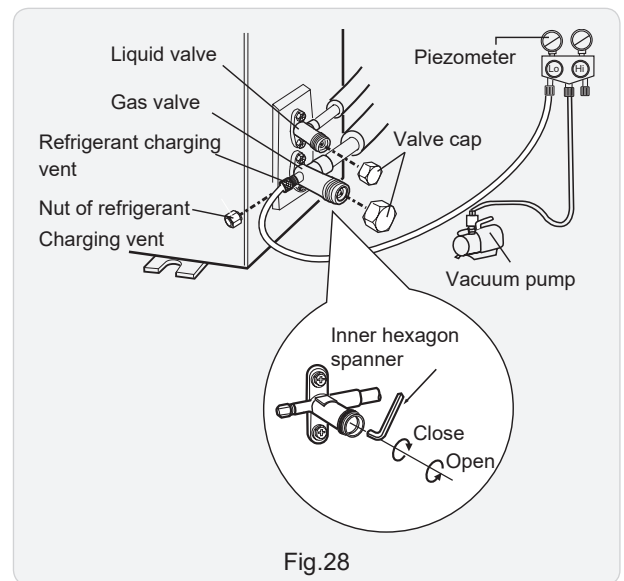
- (1) The through-wall height of drain hose shouldnt be higher than the outlet pipe hole of indoor unit.(As show in Fig.25)
- (2) Slant the drain hose slightly downwards. The drain hose Can't
- (3) The water outlet Can't be placed in water in order to drain smoothly.(As show in Fig.27)



## 8.7 Vacuum Pumping and Leak Detection

### 1. Use Vacuum Pump

- (1) Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.
- (2) Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.
- (3) Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.
- (4) Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa. If the pressure decreases, there may be leakage.
- (5) Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
- (6) Tighten the screw caps of valves and refrigerant charging vent.(As show in Fig.28)



### 2. Leakage Detection

(1) With leakage detector:

Check if there is leakage with leakage detector.

(2) With soap water:

If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, there's a leakage.

## 8.8 Check after Installation and Test Operation

### 1. Check after Installation

Check according to the following requirement after finishing installation.

NO.	Items to be checked	Possible malfunction
1	Has the unit been installed	The unit may drop, shake or emit noise.
2	Have you done the refrigerant leakage test?	cooling (heating) capacity.
3	Is heat insulation of pipeline	It may cause condensation and water dripping.
4	Is water drained well?	It may cause condensation and water dripping.
5	Is the voltage of power supply according to the voltage marked on the nameplate?	It may cause malfunction or damage the parts.
6	Is electric wiring and pipeline installed correctly?	It may cause malfunction or damage the parts.
7	Is the unit grounded securely?	It may cause electric leakage.
8	Does the power cord follow	It may cause malfunction or damage the parts.
9	Is there any obstruction in air inlet and air outlet?	cooling (heating) capacity.
10	The dust and sundries caused during installation are removed?	It may cause malfunction or damaging the parts.
11	The gas valve and liquid valve of connection pipe are open completely?	cooling (heating) capacity.
12	Is the inlet and outlet of piping hole been covered?	cooling(heating) capacity or waster eletricity.

### 2. Test Operation

#### (1) Preparation of test operation

- The client approves the air conditioner installation.
- Specify the important notes for air conditioner to the client.

#### (2) Method of test operation

- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- If the ambient temperature is lower than 16°C, the air conditioner Can't start cooling.

# 9. Maintenance

## 9.1 Error Code List

Error code	Malfunction name	AC status	Possible causes
<b>C5</b>	Malfunction of jumper cap	The complete unit stops operation	<ol style="list-style-type: none"> <li>1. Jumper cap is not installed in control panel;</li> <li>2. Poor contact of jumper cap;</li> <li>3. Jumper cap is damaged;</li> <li>4. The tested circuit of jumper cap on control panel is abnormal.</li> </ol>
<b>E6</b>	Communication malfunction between indoor unit and outdoor unit	Cool: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	See "Communication malfunction"
<b>H5</b>	IPM protection	Cool/Dry: compressor stops operation, while indoor fan operates. Heat: all loads stops operation.	See "IPM protection, over-phase current of compressor"
<b>L3 LA</b>	Malfunction of outdoor fan/ malfunction of DC motor	Cool/Dry: all loads stops operation except indoor fan. Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Outdoor condenser or dirt;</li> <li>2. Fan is blocked or loosened;</li> <li>3. Motor or connection wire of motor is damaged;</li> <li>4. Main board of outdoor unit is damaged;</li> </ol> (As for dual-outdoor fan, L3 indicates fan 1; LA indicates fan 2)
<b>H3</b>	Overload protection of compressor	Cool/Dry: compressor stops operation, while indoor fan operates. Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Overload wire of compressor is loose;</li> <li>2. The overload protector is damaged. Under normal circumstances, the resistance between both ends of terminal is less than 1ohm.</li> <li>3. See "Overload protection of compressor , High discharge temperature protection of compressor"</li> </ol>
<b>F0</b>	protection, cut-off protection of refrigerant	Cool: compressor and outdoor fan stops operation, while indoor fan operates; Heat: Compressor, outdoor fan and indoor fan stops operation.	<ol style="list-style-type: none"> <li>1. Is system cooling under high humidity environment, thus temperature difference of heat transfer is small;</li> <li>2. Check whether the big valve and small valve of outdoor unit are opened completely;</li> <li>3. Is the temperature sensor of evaporator of indoor unit loose?</li> <li>4. Is the temperature sensor of condenser of outdoor unit loose?</li> <li>5. Is the capillary or the electronic expansion valve blocked?</li> <li>6. Is refrigerant leaking?</li> </ol>
<b>F1</b>	Indoor ambient temperature sensor is open/short-circuited	Cool/Dry: indoor fan operates, while compressor and outdoor fan stops operation; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Temperature sensor is not well connected;</li> <li>2. Temperature sensor is damaged</li> <li>3. Main board of indoor unit is damaged.</li> </ol>
<b>F2</b>	Indoor evaporator temperature sensor is open/short-circuited	Cool/Dry: indoor fan operates, while compressor and outdoor fan stops operation; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Temperature sensor is not well connected;</li> <li>2. Temperature sensor is damaged</li> <li>3. Main board of indoor unit is damaged.</li> </ol>
<b>H6</b>	No feedback from indoor unit's motor	The complete unit stops operation	<ol style="list-style-type: none"> <li>1. Is the fan blocked?</li> <li>2. Is the motor terminal loose?</li> <li>3. Is the connection wire of motor damaged?</li> <li>4. Is the motor damaged?</li> <li>5. Is the main board of indoor unit damaged?</li> </ol>
<b>LP</b>	Indoor unit and outdoor can be matched with each other	Heat: compressor, outdoor unit and indoor fan stops operation.	Capacity of indoor unit and outdoor unit can't be matched.
<b>C4</b>	Malfunction of jumper cap of outdoor unit	Heat: all loads are stopped; other modes: outdoor unit stops operation.	Jumper cap of outdoor unit hasn't been installed.
<b>b7</b>	Gas valve temperature sensor is ON / short-circuited		<ol style="list-style-type: none"> <li>1. Temperature sensor is not well connected or damaged;</li> <li>2. The wire of temperature sensor is damaged, causing short circuit to copper pipe or outer casing;</li> <li>3. Main board of outdoor unit is damaged.</li> </ol>



Error code	Malfunction name	AC status	Possible causes
<b>b5</b>	Liquid valve temperature sensor is ON / short-circuited		<ol style="list-style-type: none"> <li>1. Temperature sensor is not well connected or damaged;</li> <li>2. The wire of temperature sensor is damaged, causing short circuit to copper pipe or outer casing;</li> <li>3. Main board of outdoor unit is damaged.</li> </ol>
<b>E1</b>	High pressure protection of system	Cool/Dry: all loads stops operation except indoor fan; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Heat exchange of outdoor unit is too dirty, or it blocked the air inlet/outlet;</li> <li>2. Is power voltage normal; (three-phase unit)</li> <li>3. Ambient temperature is too high;</li> <li>4. Wiring of high pressure switch is loose or high pressure switch is damaged;</li> <li>5. The internal system is blocked; (dirt blockage, ice blockage, oil blockage, angle valve is not completely opened)</li> <li>6. Main board of outdoor unit is damaged;</li> <li>7. Refrigerant is too much.</li> </ol>
<b>E3</b>	Low pressure/low system pressure protection/ compressor low pressure protection	Cool: compressor, outdoor fan and indoor fan stop operation; Heat: compressor and outdoor fan stop About 1 minute later, indoor fan stops operation; 2 minutes later, the 4-way valve stop operation.	<ol style="list-style-type: none"> <li>1. Low pressure switch is damaged;</li> </ol>
<b>E4</b>	High discharge temperature protection of compressor	Cool/Dry: compressor and outdoor fan stops operation, while indoor fan operates; Heat: all loads stops operation.	See "Overload protection of compressor , High discharge temperature protection of compressor"
<b>E5</b>	AC overcurrent protection	Cool/Dry: compressor and outdoor fan stops operation, while indoor fan operates; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Power voltage is unstable;</li> <li>2. Power voltage is too low;</li> <li>3. System load is too high, which leads to high current;</li> <li>4. Heat exchange of indoor unit is too dirty, or it blocked the air inlet/outlet;</li> <li>5. Fan motor operation is abnormal; the fan speed is too low or not functioning;</li> <li>6. Compressor is blocked;</li> <li>7. The internal system is blocked; (dirt blockage, ice blockage, oil blockage, angle valve is not completely opened)</li> <li>8. Main board of outdoor unit is damaged.</li> </ol> See "AC overcurrent protection"
<b>E7</b>	Mode shock/sysmte mode shock	Load of indoor unit stops operation (indoor fan, E-heater, swing)	Malfunction of one-to-more system; there may be two indoor units which has set the shock mode, such as one is cooling and the other is heating.
<b>E8</b>	High temperature prevention protection	Cool: compressor stops operation while indoor fan operates; Heat: all loads stops operation.	See "High temperature prevention protection; high power; system isabnormal"
<b>EE</b>	Malfunction of EEPROM	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	Main board of outdoor unit is damaged.
<b>F0</b>	Refrigerant-recovery mode	Cool/Dry: compressor and outdoor fan stops operation, while indoor fan operates.	Refrigerant recovery. The maintenance personnel operate it when he is maintaining the unit.
<b>F3</b>	Outdoor ambient temperature is open/short-circuited	Cool/Dry: compressor and outdoor fan stop operation, while indoor fan operates; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Temperature sensor is not connected well or damaged;</li> <li>2. Temperature sensor wire of outdoor unit is damaged; short circuit between the temperature sensor and copper pipe or outer case;</li> <li>3. Main board of outdoor unit is damaged;</li> </ol>

Error code	Malfunction name	AC status	Possible causes
F4	Outdoor condenser temperature sensor is open/short-circuited	Cool/Dry: compressor and outdoor fan stop operation, while indoor fan operates; Heat: after operating for 3 minutes, all loads stops operation.	1. Temperature sensor is not connected well or damaged; 2. Temperature sensor wire of outdoor unit is damaged; short circuit between the temperature sensor and copper pipe or outer case; 3. Main board of outdoor unit is damaged.
F5	Outdoor air discharge temperature is open/short-circuited	Complete unit stops operation; motor of sliding door is cut off power.	1. The exhaust temperature sensor is not connected well or damaged. 2. Temperature sensor wire of outdoor unit is damaged; short circuit between the temperature sensor and copper pipe or outer case 3. Main board of outdoor unit is damaged;
FC	Malfunction of micro switch	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	1. The sliding door is blocked; 2. Malfunction of the photoelectric inspection panel of sliding door;
H4	System is abnormal	Cool/Dry: all loads stops operation except indoor fan; Heat: all loads stops operation.	See "High temperature prevention protection; high power; system is abnormal"
H7	Desynchronizing of compressor	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	See "Desynchronization diagnosis for compressor"
HC	PFC protection	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	1. The power grid quality is bad; AC input voltage fluctuates sharply; 2. Power plug of air conditioner or wiring board or reactor is not connected reliably; 3. Indoor and outdoor heat exchanger is too dirty, or air inlet/outlet is blocked; 4. Main board of outdoor unit is damaged.
HE	Demagnetization protection of compressor	Cool: compressor and outdoor fan stop operation; Heat: compressor and outdoor fan stop operation at first; about 1 minute later, indoor fan stops operation.	1. The main board of outdoor unit is damaged; 2. Compressor is damaged;
JF	Communication malfunction between indoor unit and inspection board	Normal operation	1. Poor connection between the indoor unit and the inspection board. 2. The main board of indoor unit is damaged; 3. The inspection board is damaged;
L1	Malfunction of humidity sensor	Compressor, outdoor fan and indoor fan stop operation;	The inspection board is damaged.
L9	High power protection	Cool: compressor and outdoor fan stops operation, while indoor fan operates.	See "High temperature prevention protection; high power; system is abnormal"
Lc	Start-up failed	Cool/Dry: compressor stops, while indoor fan operates; Heat: all loads stops operation.	See "Malfunction diagnosis for failure startup"
Ld	Lost phase	Cool: compressor and outdoor fan stop operation; Heat: compressor and outdoor fan stop operation at first; about 1 minute later, indoor fan stops operation.	1. The main board of outdoor unit is damaged; 2. The compressor is damaged; 3. The connection wire of compressor is not connected well.
PS	Over-phase current protection of compressor	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	See "Overload protection of compressor , High discharge temperature protection of compressor"



Error code	Malfunction name	AC status	Possible causes
<b>OE</b>	Undefined outdoor unit error	Cool: compressor and outdoor fan stops operation, while indoor fan operates; Heat: compressor, outdoor fan and indoor fan stop operation.	<ol style="list-style-type: none"> <li>1. Outdoor ambient temperature exceeds the operation range of unit (e.g.: less than 20°C or more than 60°C for cooling; more than 30°C for heating);</li> <li>2. Are wires of compressor not connected tightly?</li> <li>3. Failure startup of compressor?</li> <li>4. Is compressor damaged?</li> <li>5. Is main board damaged?</li> </ol>
<b>PE</b>	Communication malfunction between the drive board and the main board	Cool: compressor and outdoor fan stops operation; Heat: compressor and outdoor fan stop at first; about 1 minute later, indoor fan stops operation;	<ol style="list-style-type: none"> <li>1. The drive board is damaged;</li> <li>2. The main board of outdoor unit is damaged;</li> <li>3. The drive board and the main board is not connected well.</li> </ol>
<b>PF</b>	Circuit malfunction of module temperature sensor	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	Replace outdoor control board
<b>PH</b>	Module overheating protection	Cool: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Air inlet / air outlet of outdoor unit are blocked by filth or dirt;</li> <li>2. Condenser of outdoor unit is blocked by filth or dirt;</li> <li>3. IPM screw of main board is not tightened;</li> <li>4. Main board of outdoor unit is damaged;</li> </ol>
<b>PI</b>	Malfunction of ambient temperature sensor of drive board	Cool: compressor, outdoor fan and indoor fan stop operation; Heat: compressor and outdoor fan stop operation at first; about 1 minute later, indoor fan stops operation.	<ol style="list-style-type: none"> <li>1. The ambient temperature sensor of the drive board is not connected well;</li> <li>2. Malfunction of the ambient temperature sensor of drive board.</li> </ol>
<b>PH</b>	DC bus voltage is too high	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Measure the voltage between position L and position N on the wiring board (XT). If it's higher than 265 VAC, please turn on the unit until the power voltage is decreased to the normal range;</li> <li>2. If the AC input is normal, please replace the outdoor control board.</li> </ol>
<b>PL</b>	DC bus voltage is too low	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	<ol style="list-style-type: none"> <li>1. Measure the voltage between position L and position N on the wiring board (XT). If it's lower than 150 VAC, please turn on the unit until the power voltage is increased to the normal range;</li> <li>2. If the AC input is normal, please replace the outdoor control board.</li> </ol>
<b>PU</b>	Charging malfunction of capacitor	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	See "Charging malfunction of capacitor"
<b>RF</b>	Malfunction of RF module	Cool: compressor and outdoor fan stop operation; Heat: compressor and outdoor fan stop operation at first; about 1 minute later, indoor fan stops operation.	<ol style="list-style-type: none"> <li>1. The connection wire of RF module is not connected well.</li> <li>2. Malfunction of RF module;</li> </ol>
<b>UI</b>	Phase current detection circuit malfunction of	Cool: compressor and outdoor fan stops operation, while indoor fan operates; Heat: compressor, outdoor fan and indoor fan stops operation.	The control board is damaged
<b>U2</b>	Lost phase protection of compressor	Cool: compressor and outdoor fan stop operation; Heat: compressor and outdoor fan stop operation at first; about 1 minute later, indoor fan stops operation.	<ol style="list-style-type: none"> <li>1. The main board of outdoor unit is damaged;</li> <li>2. The compressor is damaged;</li> <li>3. The connection wire of compressor is not connected well.</li> </ol>

Error code	Malfunction name	AC status	Possible causes
U3	DC bus voltage drop malfunction	Cool/Dry: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	The power voltage is unstable.
U5	Current detection malfunction of unit	Cool: compressor and outdoor fan stops operation, while indoor fan operates; Heat: compressor, outdoor fan and indoor fan stops operation.	1. Is the complete unit lacking of refrigerant? 2. There's malfunction for the circuit of control board of outdoor unit. Replace the control board of outdoor unit.
U7	4-way valve is abnormal	This malfunction occurs when the unit is heating. All loads stops operation.	1. Power voltage is lower than AC175V; 2. Wiring terminal of 4-way valve is loose or broken;3. 4-way valve is damaged. Replace the 4-way valve.
U8	Malfunction of zero-crossing signal of indoor unit	Compressor, outdoor fan and indoor fan stop operation.	1. The power is abnormal; 2. Main board of indoor unit is damaged.
U9	Zero-crossing malfunction of outdoor unit	Cool: compressor stops operation, while indoor fan operates; Heat: all loads stops operation.	Replace the control board of outdoor unit.
E2	Evaporator anti-freezing protection		Not error code, it is the status code in cooling process
E9	Anti cold air protection		Not error code, it is the status code in cooling process
	Defrosting	Heat indicator Flash once/10s	Not error code, it is the status code in cooling process

## Analysis and processing of some of the malfunction display:

### 1. Compressor discharge protection

Possible causes: shortage of refrigerant; blockage of air filter; poor ventilation or air flow short pass for condenser; the system has noncondensing gas (such as air, water etc.); Blockage of capillary assy (including filter); leakage inside four-way valve causes incorrect operation; malfunction of compressor; malfunction of protection relay; malfunction of discharge sensor; outdoor temperature too high.

Processing method: refer to the malfunction analysis in the above section.

### 2. Low voltage overcurrent protection

Possible cause: Sudden drop of supply voltage.

### 3. Communication malfunction

Processing method: Check if communication signal cable is connected reliably.

### 4. Sensor open or short circuit

Processing method: Check whether sensor is normal, connected with the corresponding position on the controller and if damage of lead wire is found.

### 5. Compressor over load protection

Possible causes: insufficient or too much refrigerant; blockage of capillary and increase of suction temp.; improper running of compressor, burning in or stuck of bearing, damage of discharge valve; malfunction of protector.

Processing method: adjust refrigerant amount; replace the capillary; replace the compressor; use universal meter to check if the contactor of compress or is fine when it is not overheated, if not replace the protector.

### 6. System malfunction

i.e. overload protection. When tube temperature(Check the temperature of outdoor heat exchanger when cooling and check the temperature of indoor heat exchanger when heating) is too high, protection will be activated.

Possible causes: Outdoor temperature is too high when cooling; insufficient outdoor air circulation; refrigerant flow malfunction.

Please refer to the malfunction analysis in the previous section for handling method .

### 7. IPM module protection

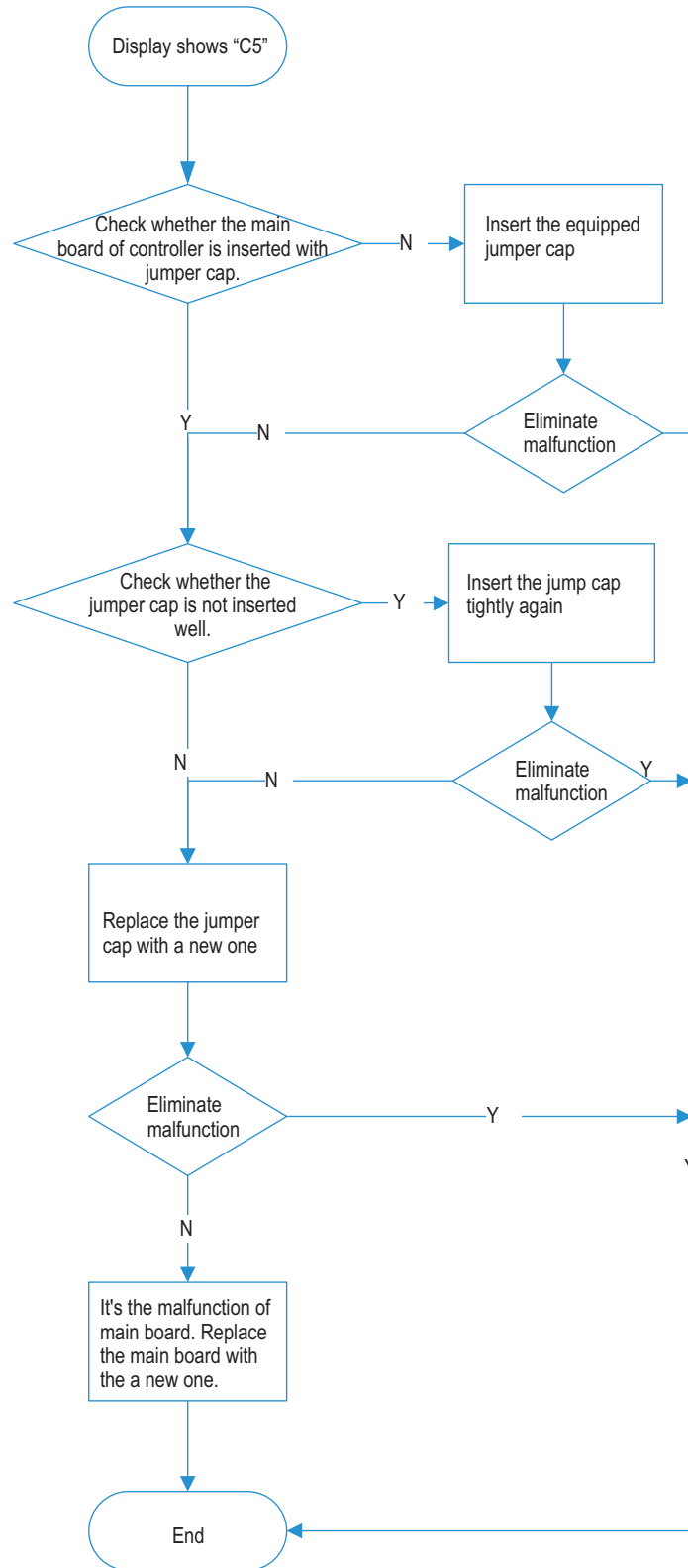
Processing method: Once the module malfunction happens, if it persists for a long time and can not be self-canceled, cut off the power and turn off the unit, and then re-energize the unit again after about 10 min. After repeating the procedure for sever times, if the malfunction still exists, replace the module.

## 9.2 Procedure of Troubleshooting

### 1. Troubleshooting for jumper cap ⌄5

Main check points:

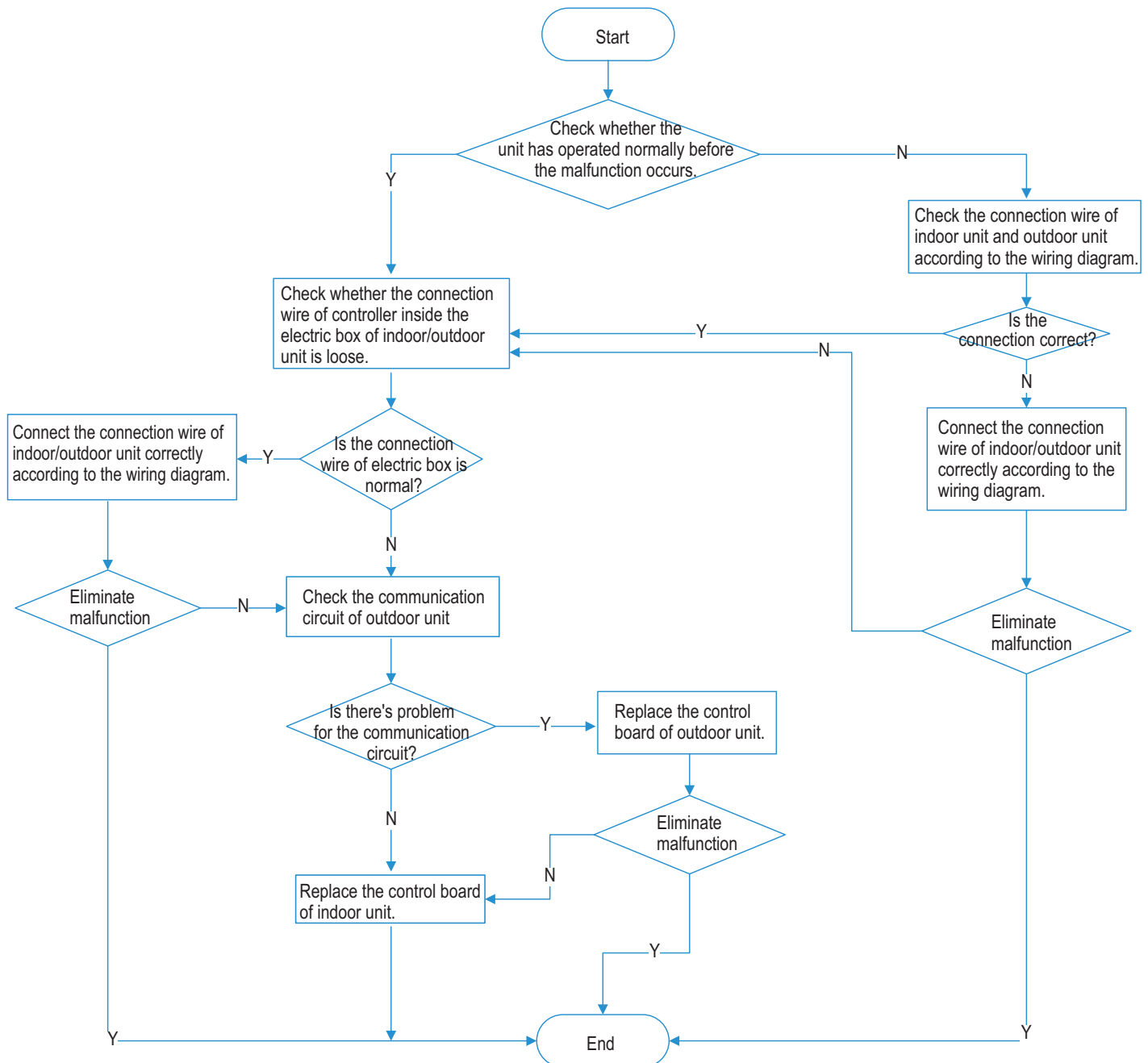
- (1) jumper cap
- (2) control board of indoor unit



## 2. Communication malfunction E5

Main check points:

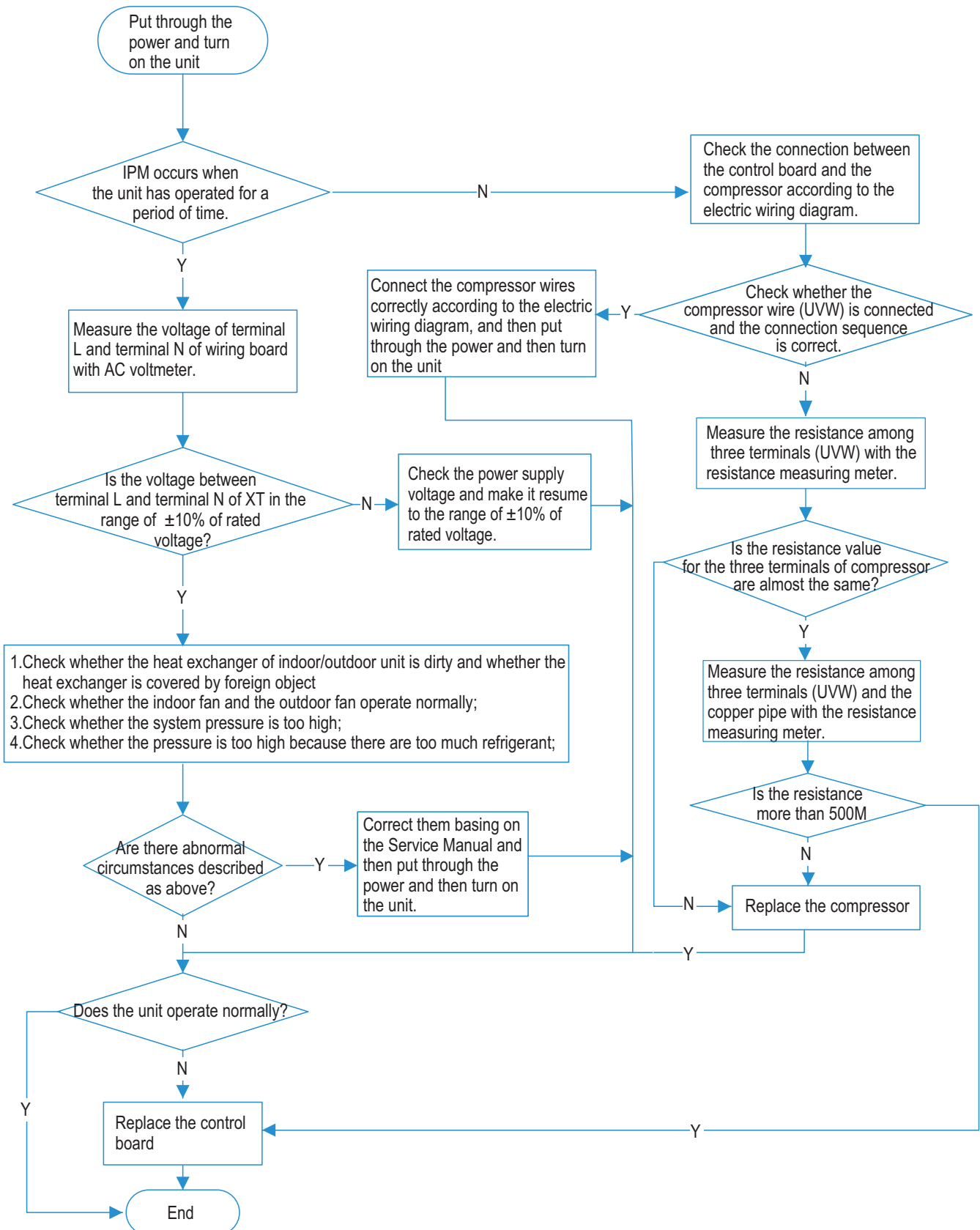
- (1) Connection wire between indoor unit and outdoor unit
- (2) Wiring inside the unit
- (3) Communication circuit of control board of indoor unit
- (4) Communication circuit of control board of outdoor unit



### 3. IPM protection H5, over-phase current of compressor P5

Main check points:

- (1) compressor COMP terminal
  - (2) power supply voltage
  - (3) compressor
  - (4) charging amount of refrigerant
  - (5) air inlet and air outlet of indoor/outdoor unit
- NOTE: The control board as below means the control board of outdoor unit.

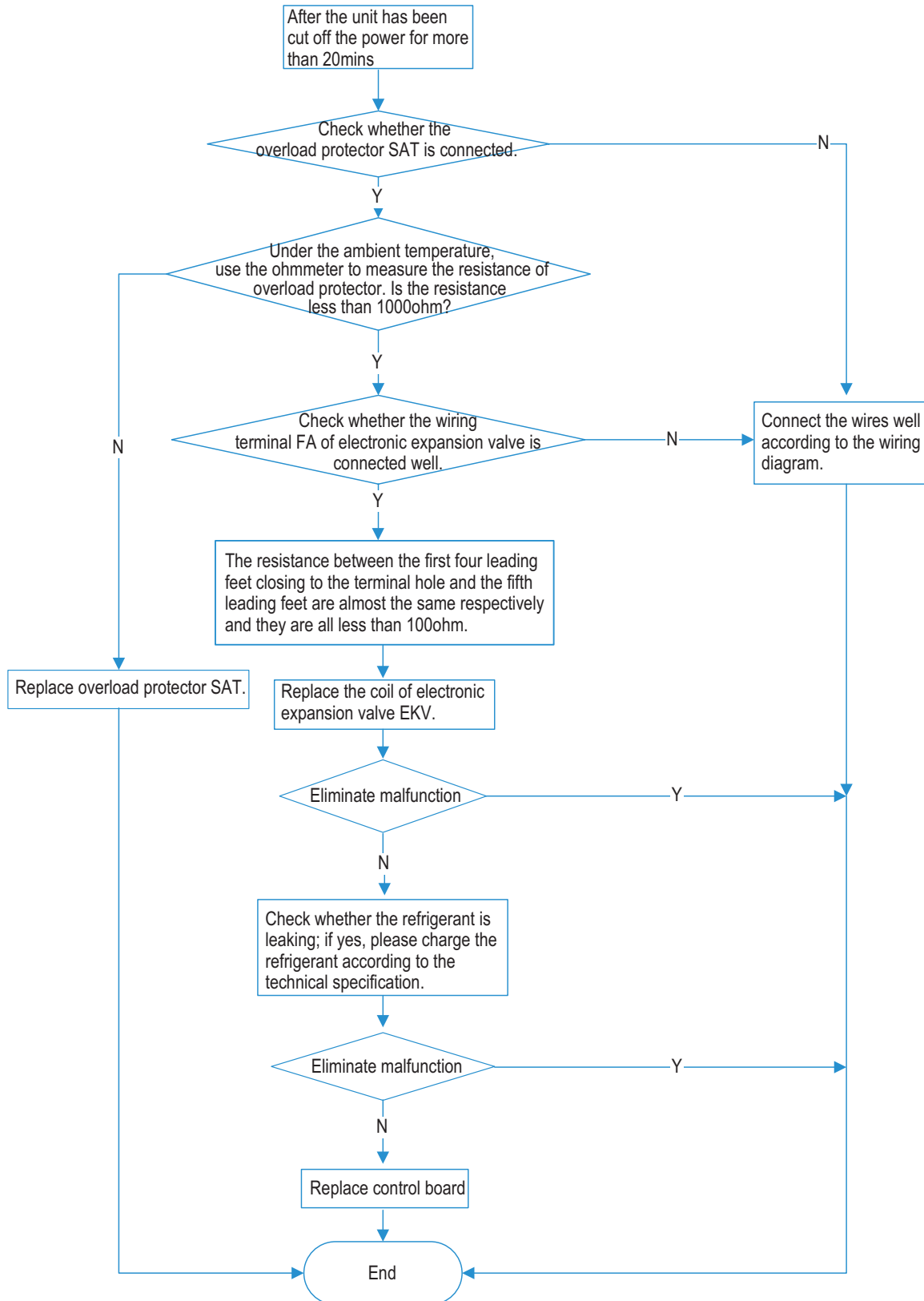


## 4. Overload protection of compressor H3, high discharge temperature, protection of compressor E4

Main check points:

- (1) electronic expansion valve      (2) expansion valve terminal
- (3) charging amount of refrigerant    (4) overload protector

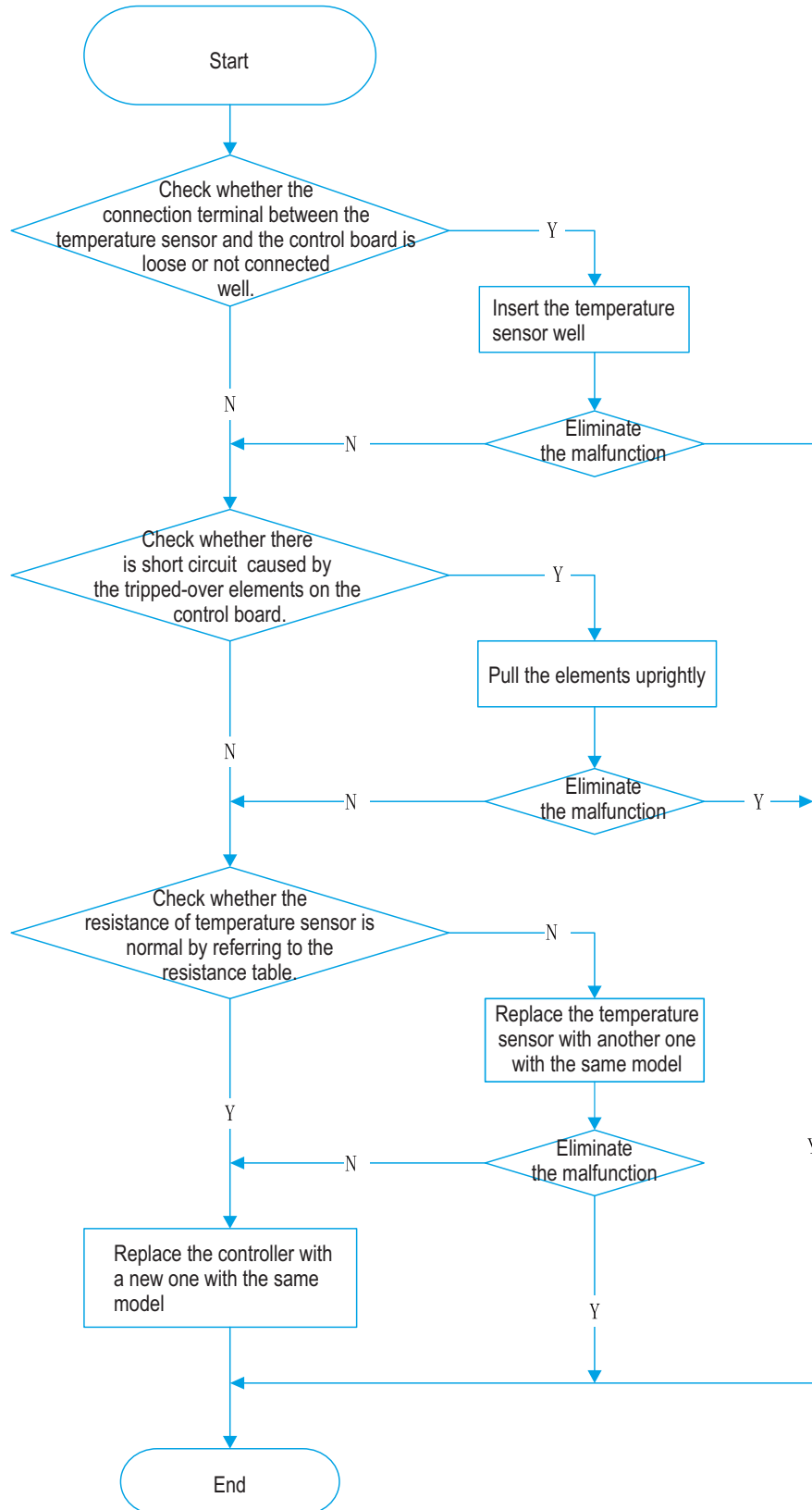
NOTE: The control board as below means the control board of outdoor unit.



## 5. Troubleshooting for temperature sensor F 1,F2,F3,F4,F5

Main check points:

(1) connection terminal (2) temperature sensor (3) main board

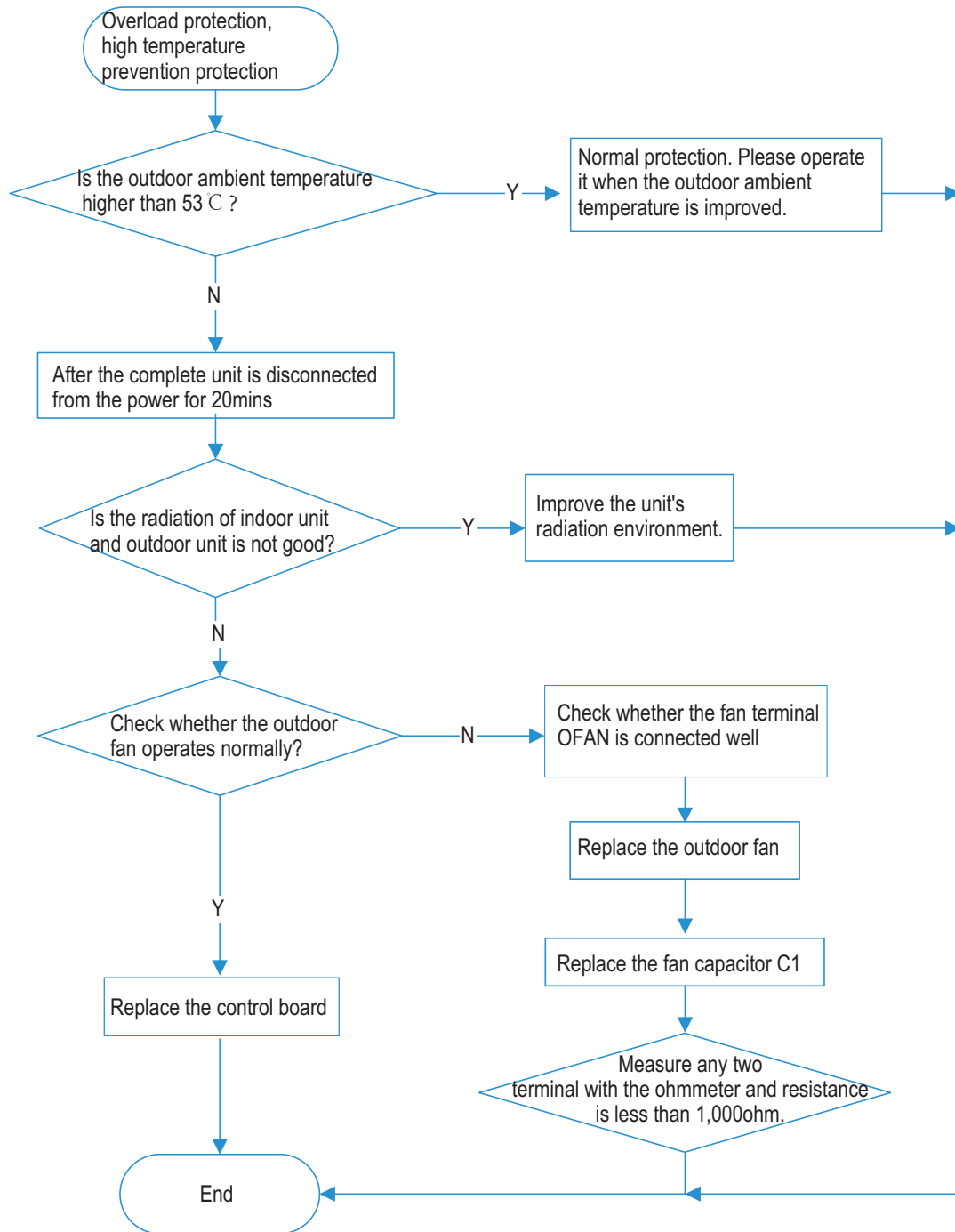


## 6. High temperature prevention protection E8; high power L9; system is abnormal H4

Main check points:

(1) outdoor temperature (2) fan (3)air inlet and air outlet of indoor/outdoor unit

NOTE: The control board as below means the control board of outdoor unit.



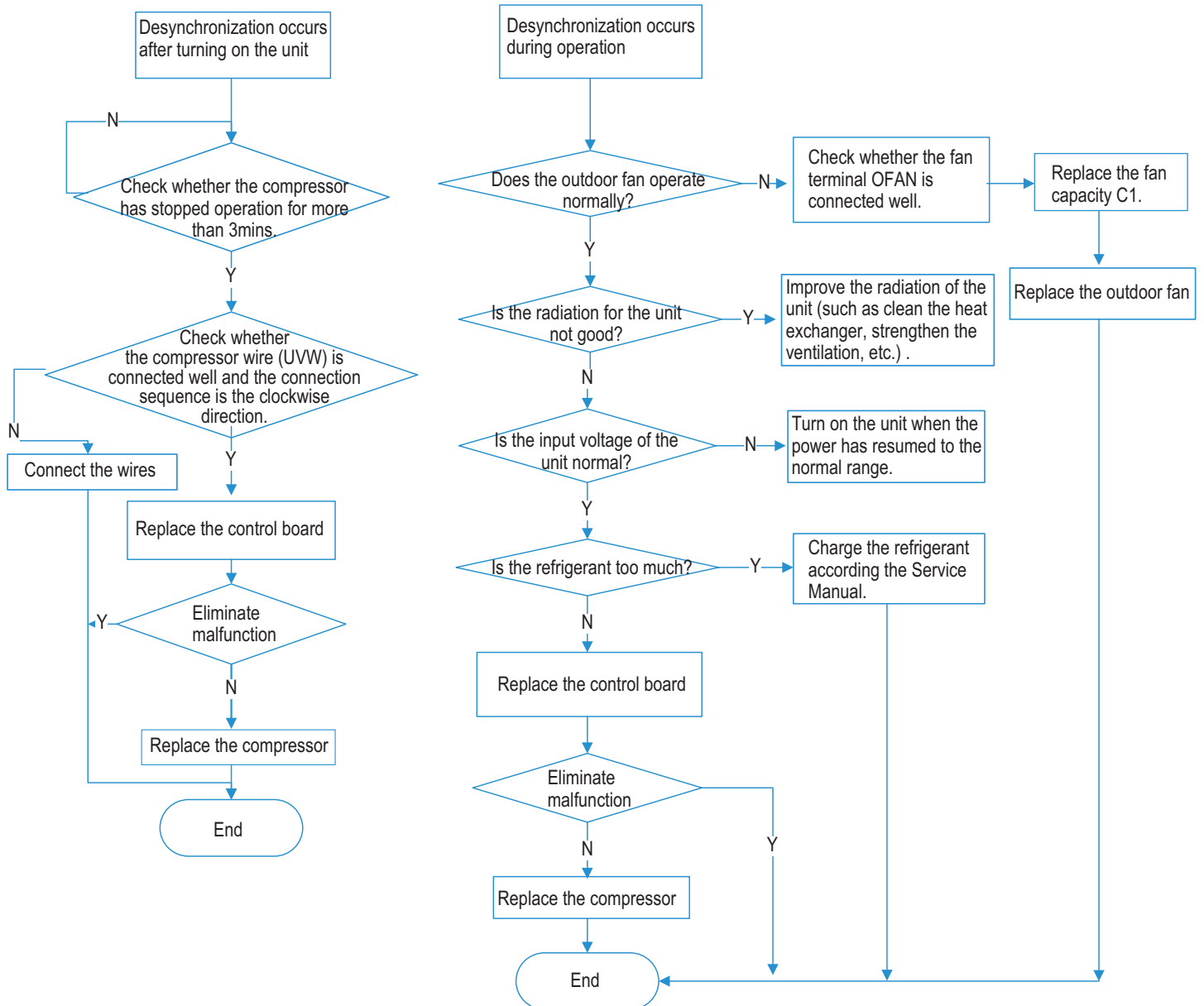


## 7. Desynchronization diagnosis for compressor H7

Main check point:

(1) system pressure (2) power supply voltage

NOTE: The control board as below means the control board of outdoor unit.

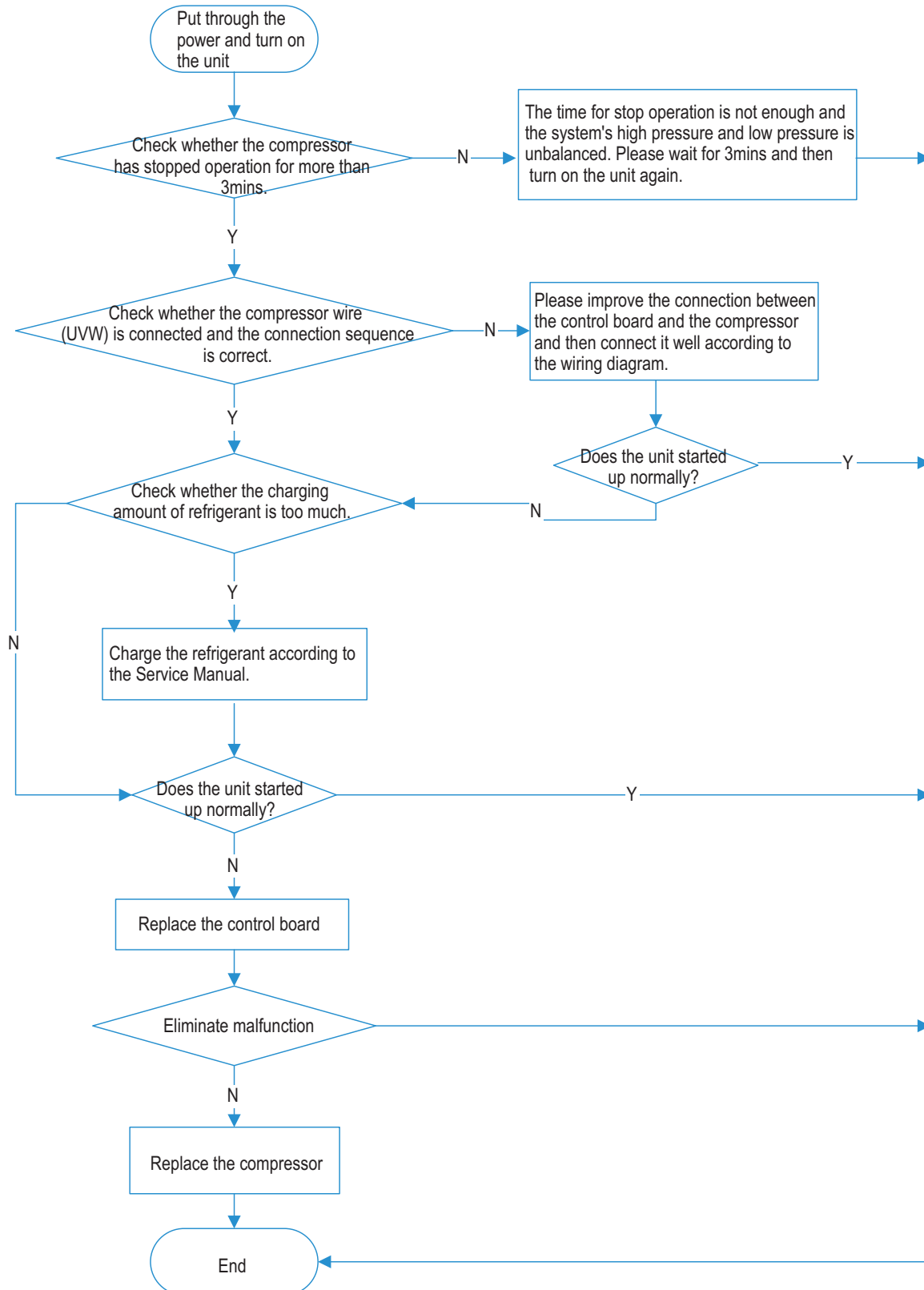


## 8. Malfunction diagnosis for failure startup $L_c$

Main check points:

(1) compressor wire (2) compressor (3) charging amount of refrigerant

NOTE: The control board as below means the control board of outdoor unit.

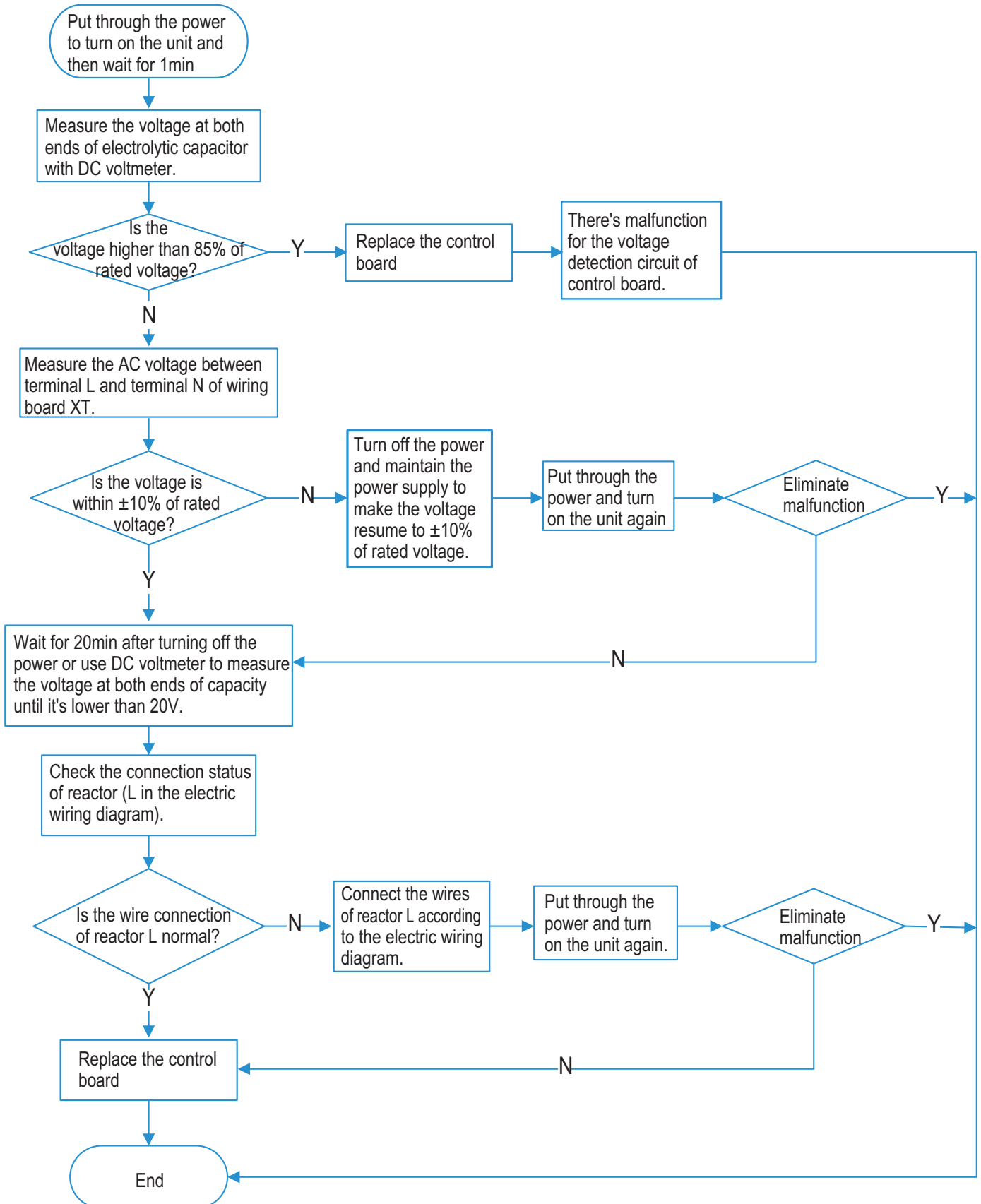


## 9. Charging malfunction of capacitor PU

Main check points:

(1) wiring board XT (2) reactor

NOTE: The control board as below means the control board of outdoor unit.

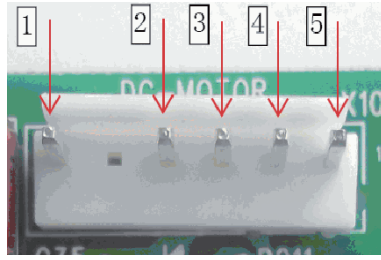
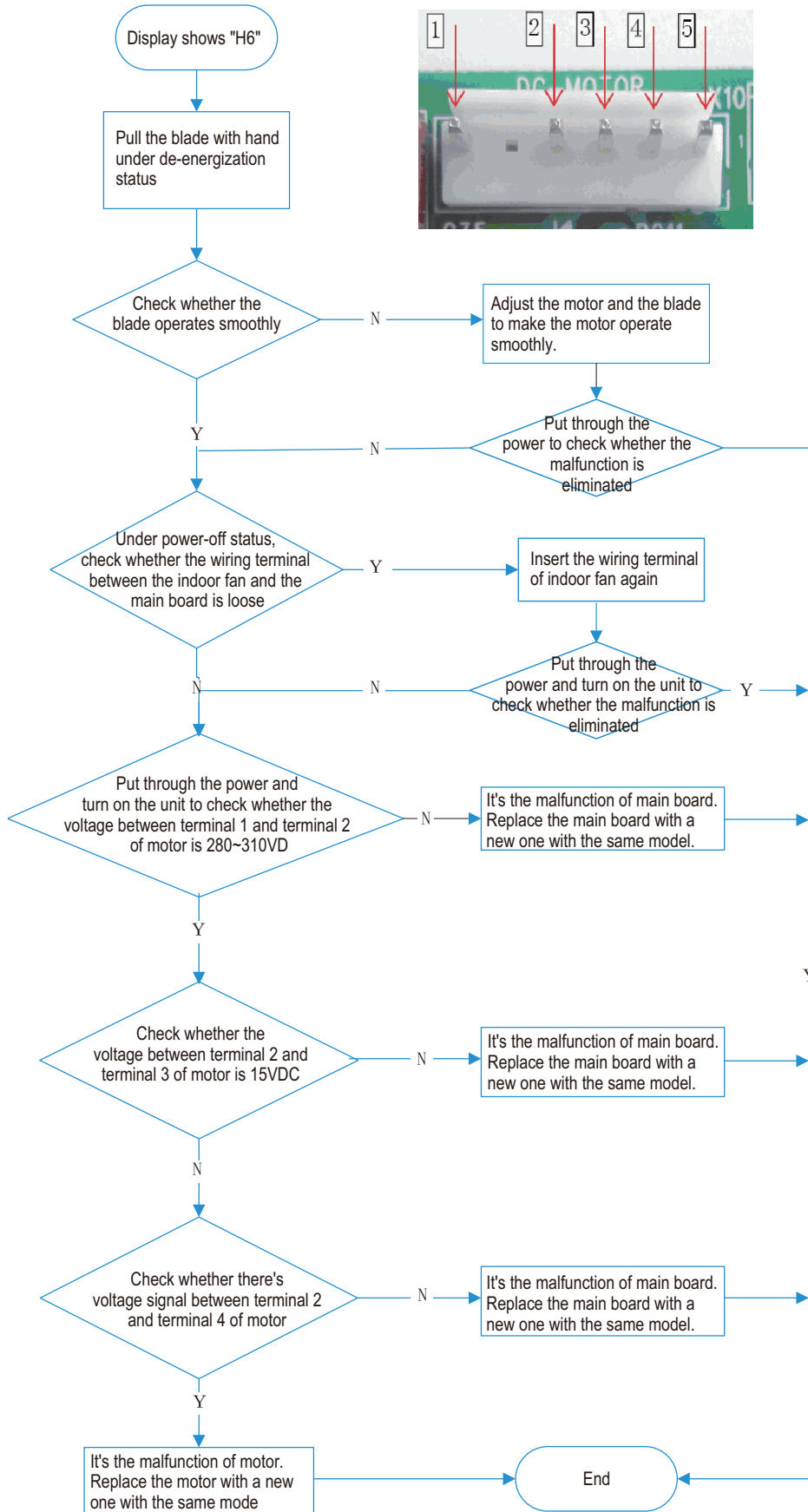


## 10. Troubleshooting-motor(indoor fan) doesn't operate H6

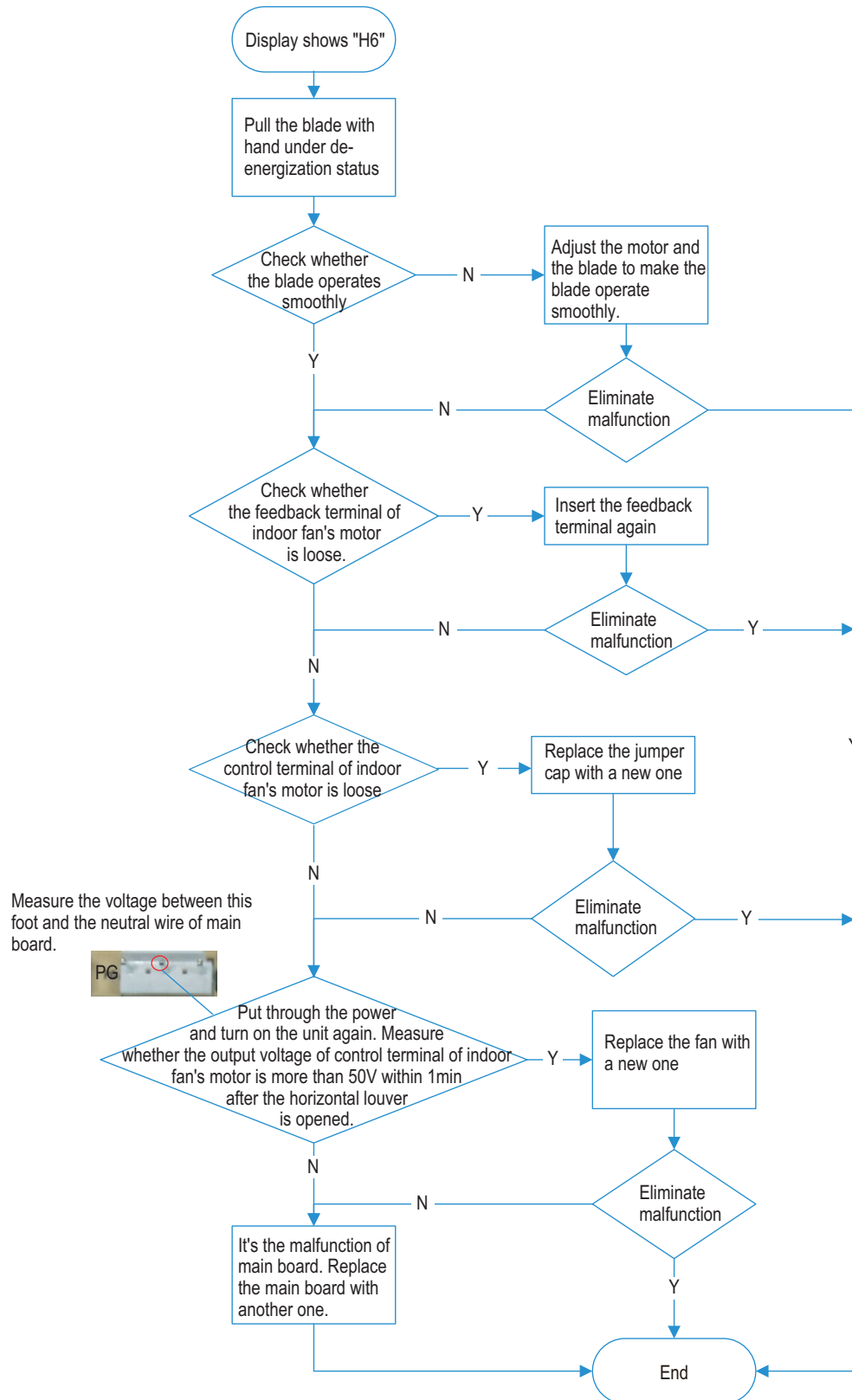
Main check points:

(1) connection terminal (2) motor (3) control board AP1 of indoor unit (4) blade

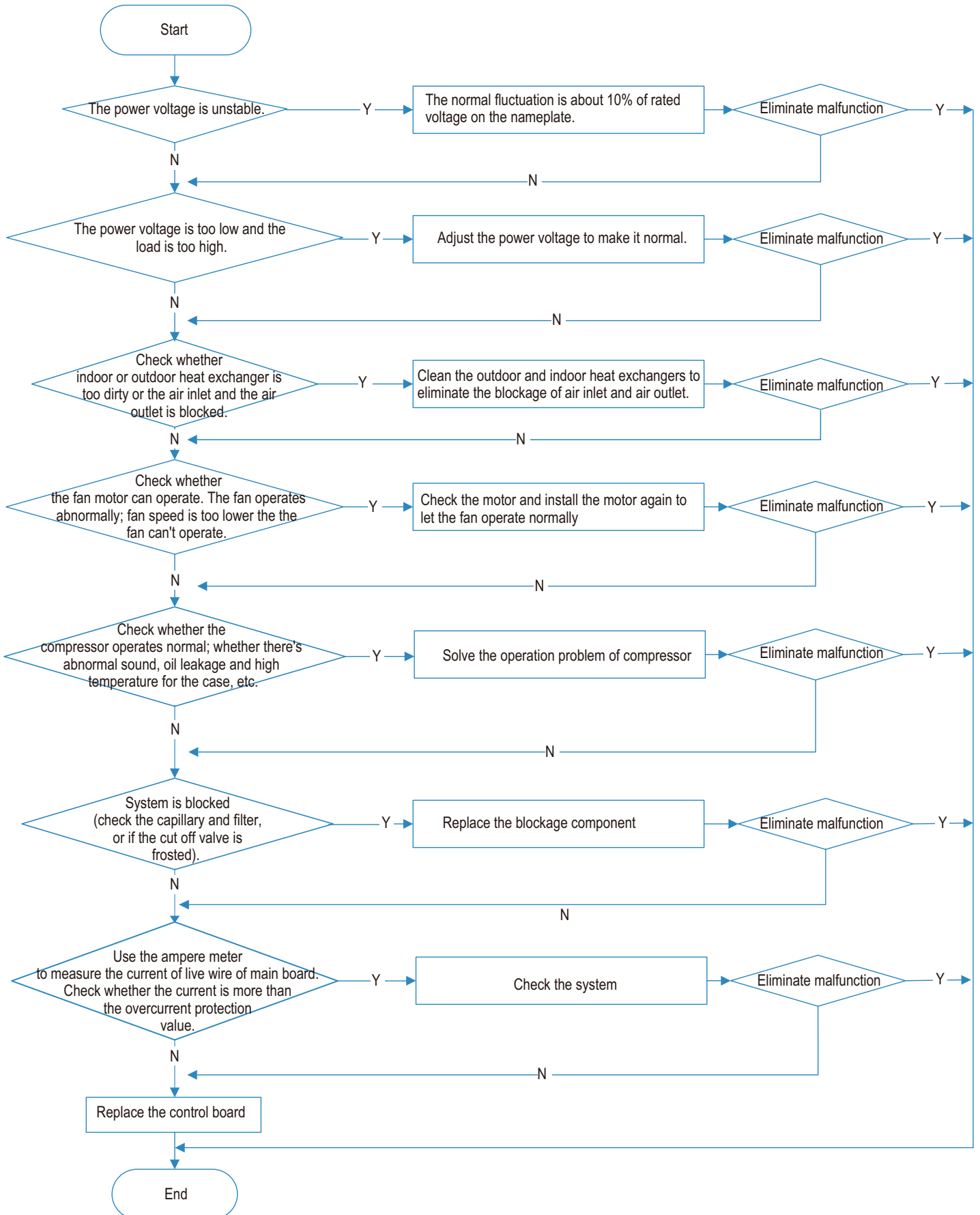
### 10.1 DC motor



## 10.2 PG motor



## 11. AC overcurrent protection ⚡



## 9.3 Troubleshooting for Normal Malfunction

### 1. Air Conditioner Can't be Started Up

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
No power supply, or poor connection for power plug	After energization, operation indicator isn't bright and the buzzer can't give out sound	wait for power recovery. If not, check power supply circuit and make sure the power plug is connected well.
Wrong wire connection between indoor unit and outdoor unit, or poor connection for wiring terminals	Under normal power supply circumstances, operation indicator isn't bright after energization	Check the circuit according to circuit diagram and connect wires correctly. Make sure all wiring
Electric leakage for air conditioner	After energization, room circuit breaker trips off at once	Make sure the air conditioner is grounded reliably Make sure wires of air conditioner is connected correctly Check the wiring inside air conditioner. Check whether the insulation layer of power cord is damaged; if yes, place the power cord.
Model selection for air switch is improper	After energization, air switch trips off	Select proper air switch
Malfunction of remote controller	After energization, operation indicator is bright, while no display on remote controller or buttons have no action.	Replace batteries for remote controller Repair or replace remote controller

### 2. Poor Cooling (Heating) for Air Conditioner

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Set temperature is improper	Observe the set temperature on remote controller	Adjust the set temperature
Rotation speed of the IDU fan motor is set too low	Small wind blow	Set the fan speed at high or medium
Filter of indoor unit is blocked		
Installation position for indoor unit and outdoor unit is improper	Check whether the installation position is proper according to installation requirement for air conditioner	Adjust the installation position, and install the rainproof and sunproof for outdoor unit
Refrigerant is leaking	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Units pressure is much lower than regulated range	Find out the leakage causes and deal with it. Add refrigerant.
Malfunction of 4-way valve	Blow cold wind during heating	Replace the 4-way valve
Malfunction of capillary	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Unit pressure is much lower than regulated range. If refrigerant isn't leaking, part of capillary is blocked	Replace the capillary
	The pressure of valves is much lower than that	Open the valve completely
Malfunction of horizontal louver	Horizontal louver can't swing	Refer to point 3 of maintenance method for details
Malfunction of the IDU fan motor	The IDU fan motor can't operate	Refer to troubleshooting for H6 for maintenance method in details
Malfunction of the ODU fan motor	The ODU fan motor can't operate	Refer to point 4 of maintenance method for details
Malfunction of compressor	Compressor can't operate	Refer to point 5 of maintenance method for details

### 3. Horizontal Louver Can't Swing

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make
Stepping motor is damaged	Stepping motor can't operate	Repair or replace stepping motor
Main board is damaged	Others are all normal, while horizontal louver can't operate	Replace the main board with the same model

#### 4. ODU Fan Motor Can't Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make
Capacity of the ODU fan motor is damaged	Measure the capacity of fan capacitor with an the deviation range indicated on the nameplate of fan capacitor.	Replace the capacity of fan
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Motor of outdoor unit is damaged	When unit is on, cooling/heating performance is bad and ODU compressor generates a lot of noise and heat.	Change compressor oil and refrigerant. If no better, replace the compressor with a new one

#### 5. Compressor Can't Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make
Capacity of compressor is damaged	Measure the capacity of fan capacitor with an the deviation range indicated on the nameplate of fan capacitor.	Replace the compressor capacitor
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Coil of compressor is burnt out	Use universal meter to measure the resistance between compressor terminals and its 0	Repair or replace compressor
Cylinder of compressor is blocked	Compressor Can't operate	Repair or replace compressor

#### 6. Air Conditioner is Leaking

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Drain pipe is blocked	Water leaking from indoor unit	Eliminate the foreign objects inside the drain pipe
Drain pipe is broken	Water leaking from drain pipe	Replace drain pipe
Wrapping is not tight	Water leaking from the pipe connection place of indoor unit	Wrap it again and bundle it tightly

#### 7. Abnormal Sound and Vibration

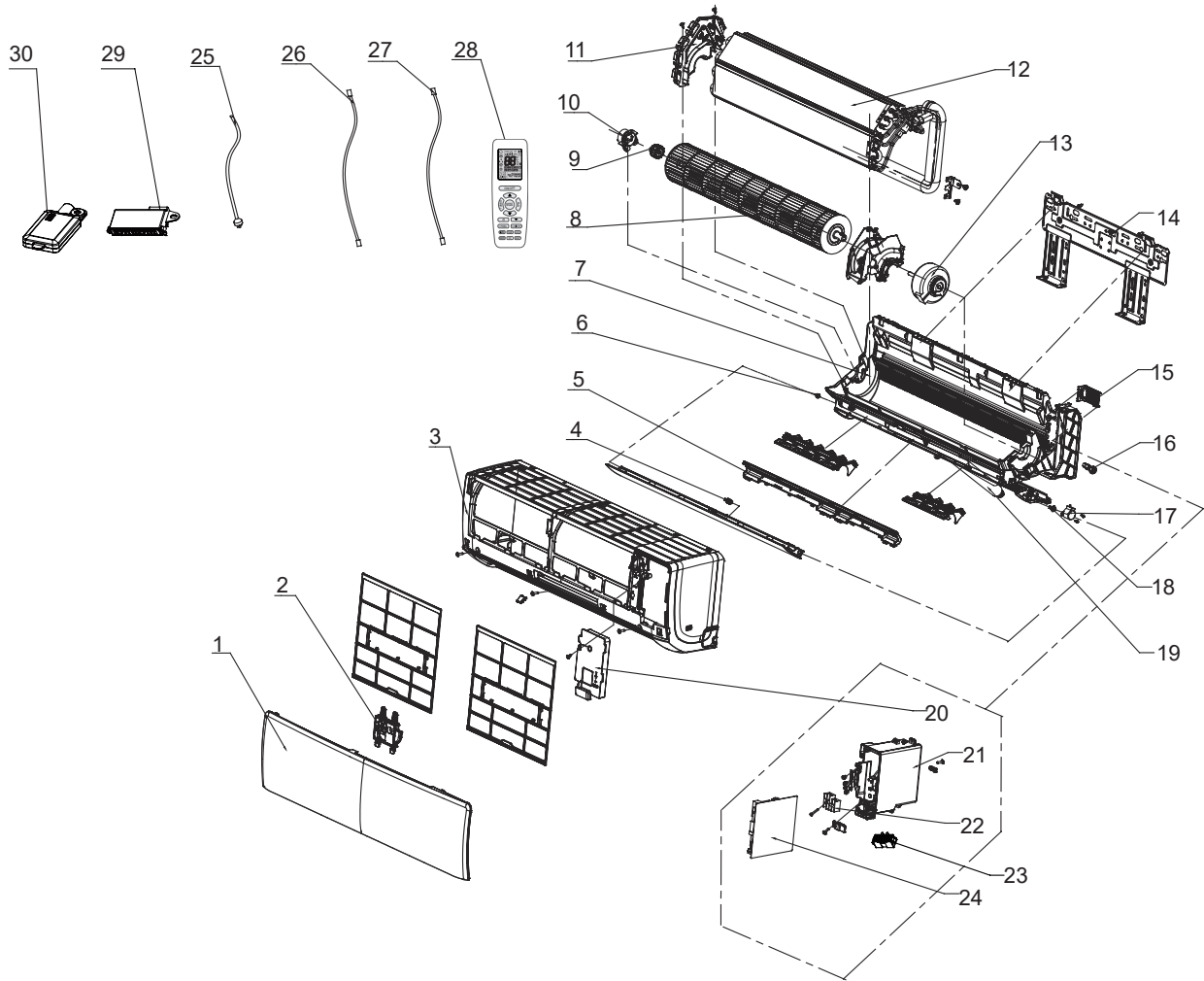
Possible causes	Discriminating method (air conditioner status)	Troubleshooting
When turn on or turn off the unit, the panel and other parts will expand and theres abnormal sound	Theres the sound of "PAPA"	Normal phenomenon. Abnormal sound will disappear after a few minutes.
When turn on or turn off the unit, of refrigerant inside air conditioner	Water-running sound can be heard	Normal phenomenon. Abnormal sound will disappear after a few minutes.
Foreign objects inside the indoor unit or therere parts touching together inside the indoor unit	Theres abnormal sound fro indoor unit	Remove foreign objects. Adjust all parts position of indoor unit, tighten screws and stick damping plaster between connected parts
Foreign objects inside the outdoor unit or therere parts touching together inside the outdoor unit	Theres abnormal sound fro outdoor unit	Remove foreign objects. Adjust all parts position of outdoor unit, tighten screws and stick damping plaster between connected parts
Short circuit inside the magnetic coil	During heating, the way valve has abnormal electromagnetic sound	Replace magnetic coil
Abnormal shake of compressor	Outdoor unit gives out abnormal sound	Adjust the support foot mat of compressor, tighten the bolts
Abnormal sound inside the compressor	Abnormal sound inside the compressor	If add too much refrigerant during maintenance, please reduce refrigerant properly. Replace compressor for other circumstances.



# 10. Exploded View and Parts List

## 10.1 Indoor Unit

AZI-WE25VH/I  
AZI-WE35VH/I



The component picture is only for reference; please refer to the actual product.

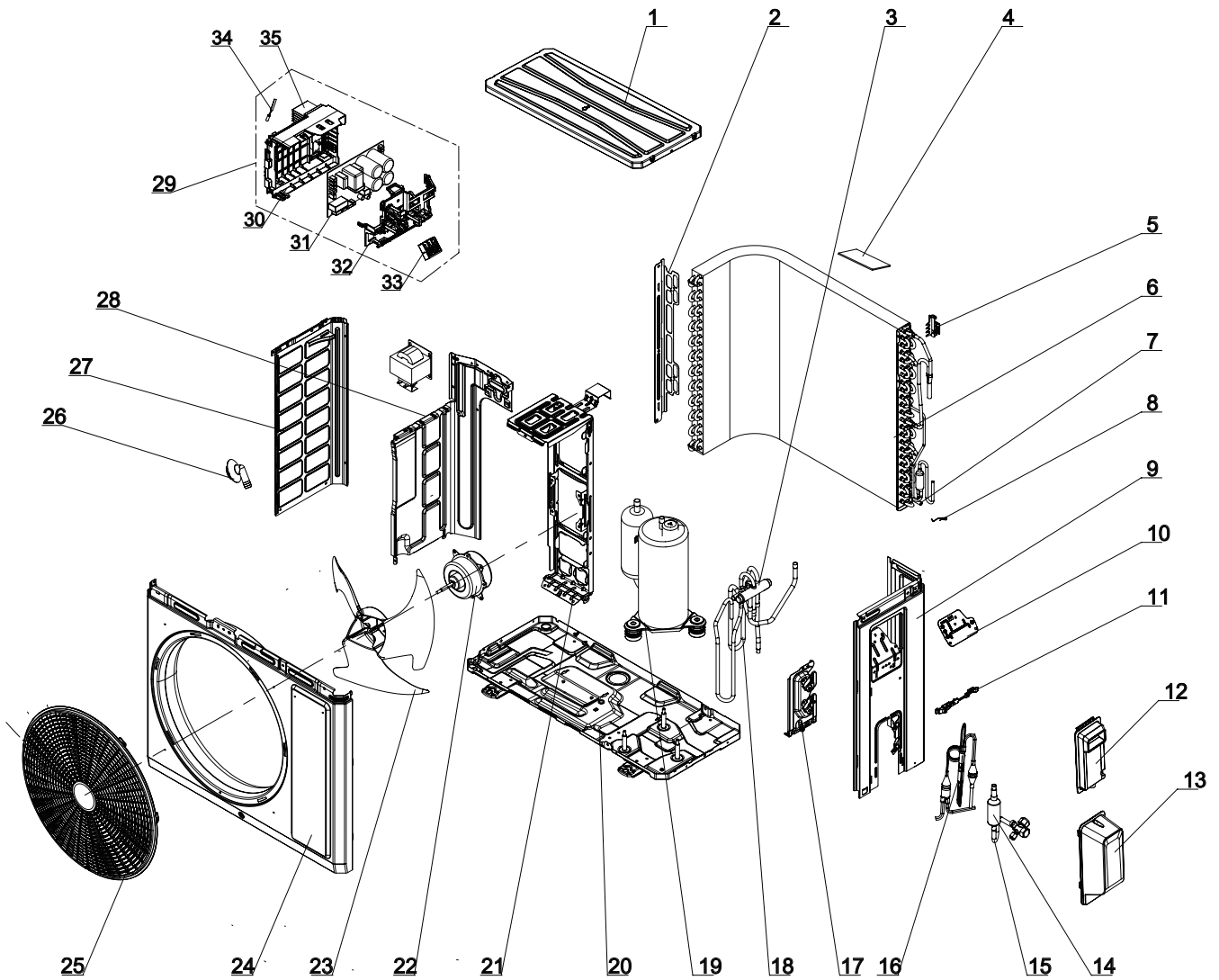
NO.	Description
1	Front Panel
2	Display Board
3	Front Case
4	Axile Bush
5	Helicoid Tongue
6	Left Axile Bush
7	Rear Case assy
8	Cross Flow Fan
9	O-Gasket sub-assy of Bearing
10	Ring of Bearing
11	Evaporator Support
12	Evaporator Assy
13	Fan Motor
14	Wall Mounting Frame Sub-assy
15	Connecting pipe clamp

NO.	Description
16	Rubber Plug (Water Tray)
17	Stepping Motor
18	Crank
19	Drainage Hose
20	Electric Box Cover2
21	Electric Box Assy
22	Terminal Board
23	Jumper
24	Main Board
25	Power Cord
26	Connecting Cable
27	Connecting Cable
28	Remote Controller
29	Cold Plasma Generator

Some models may not contain some parts, please refer to the actual product.

## 10.2 Outdoor Unit

AZI-WE25VH/O  
AZI-WE35VH/O



The component picture is only for reference; please refer to the actual product.

NO.	Description
1	Coping
2	Supporting Board(Condenser)
3	4-Way Valve
4	Sponge(Condenser)
5	Temperature Sensor Support
6	Condenser Assy
7	Capillary Sub-assy
8	Sensor Insert
9	Right Side Plate
10	Earthing Plate Sub-assy
11	Wire Clamp
12	Handle
13	Valve Cover
14	Silencer
15	Cut-off valve
16	Capillary Sub-assy
17	Valve Support
18	4-Way Valve Assy

NO.	Description
19	Compressor and Fittings
20	Chassis Sub-assy
21	Motor Support
22	Brushless DC Motor
23	Axial Flow Fan
24	Cabinet
25	Front Grill
26	Drainage Joint(ODU)
27	Left Side Plate
28	Clapboard
29	Electric Box Assy
30	Electric Box
31	Main Board
32	Electric Box Cover
33	Terminal Board
34	Temperature Sensor
35	Radiator

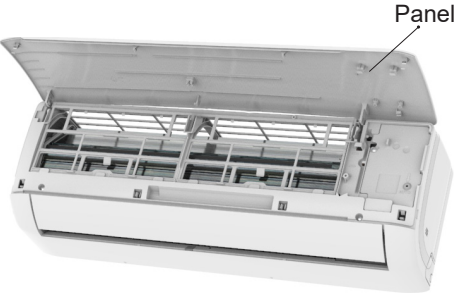

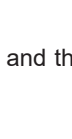
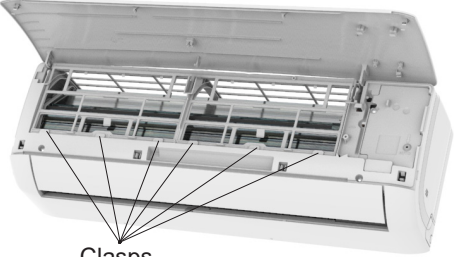
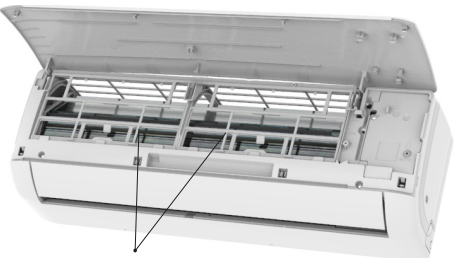
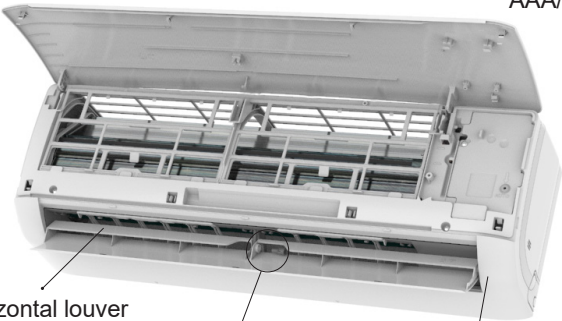
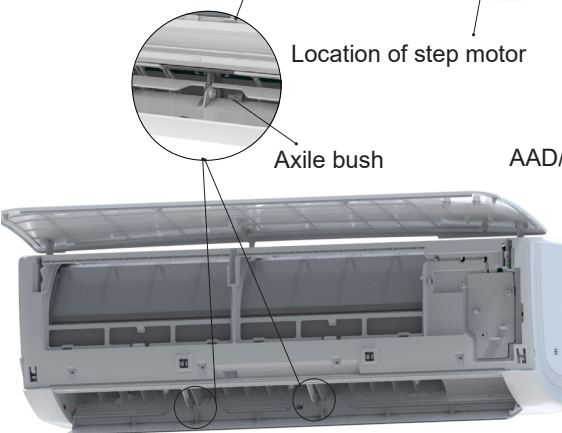
Some models may not contain some parts, please refer to the actual product.

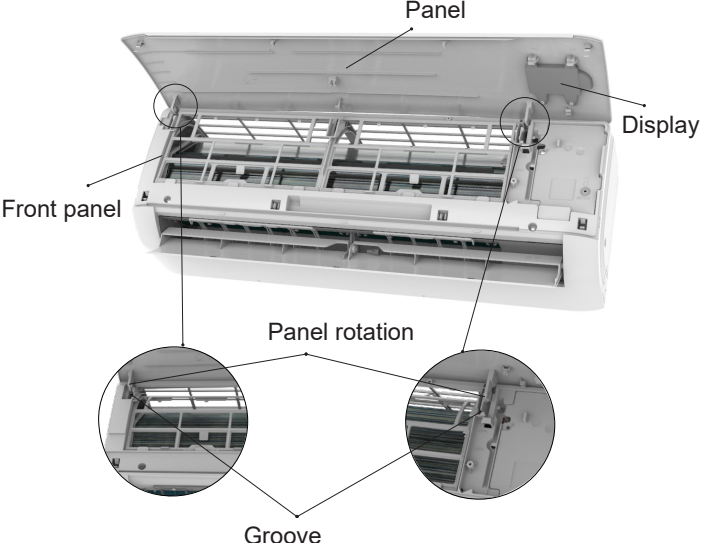
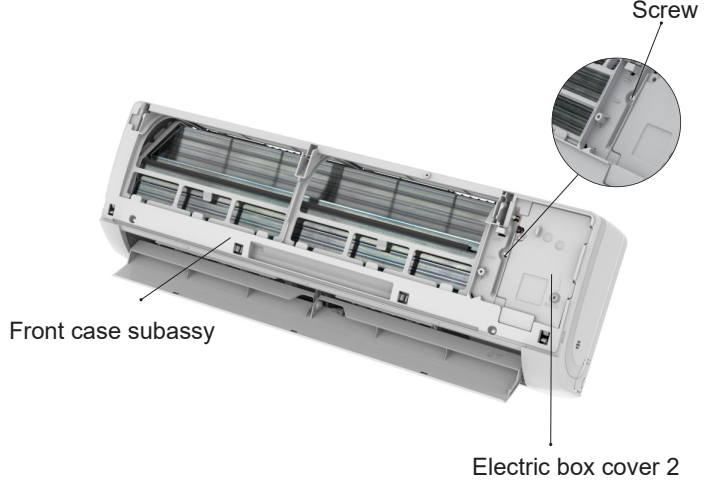
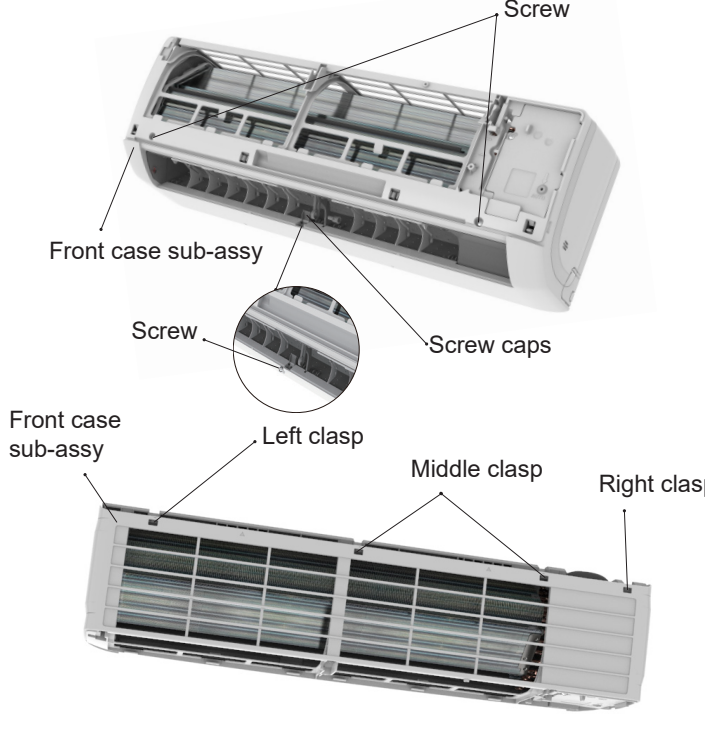
# 11. Removal Procedure

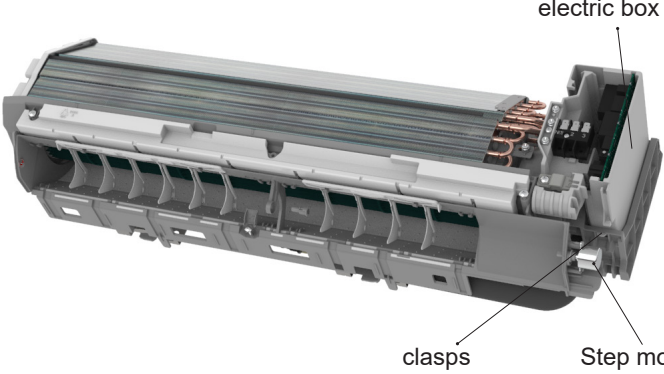
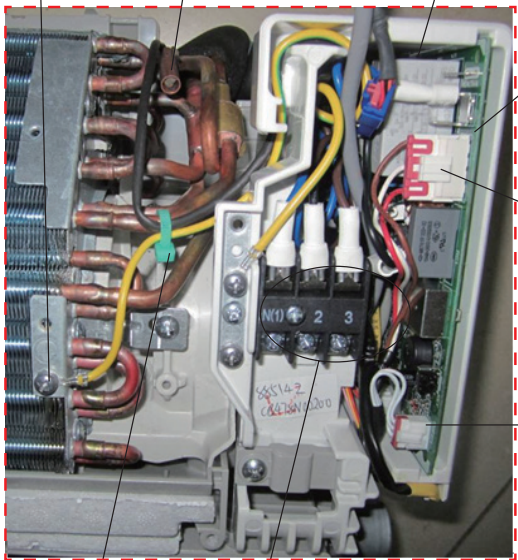
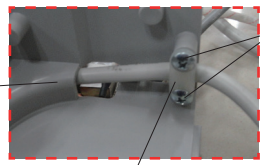
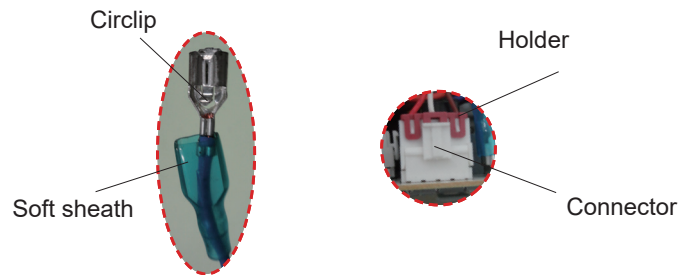
## 11.1 Removal Procedure of Indoor Unit



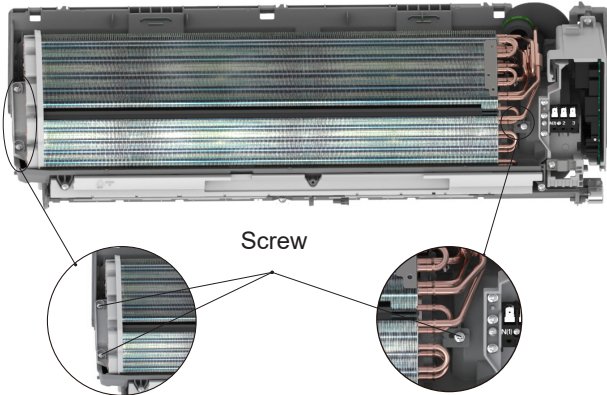
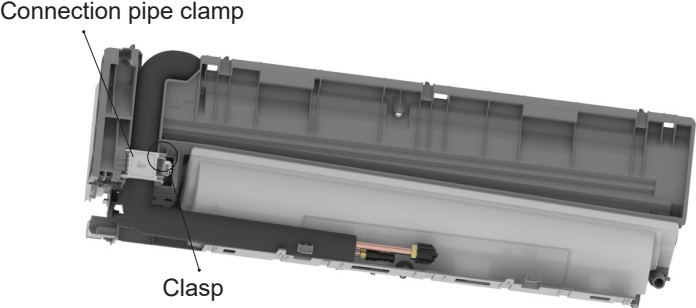
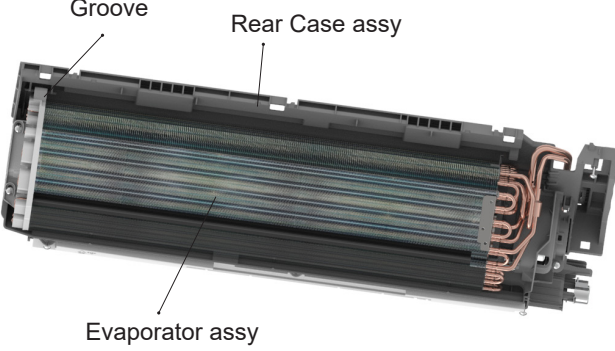
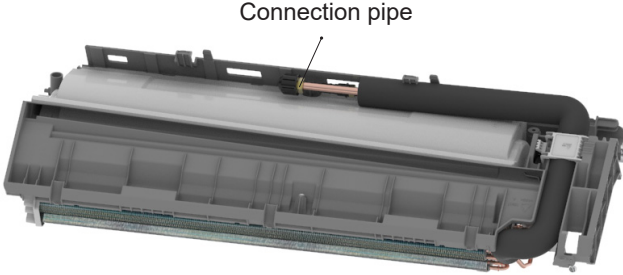
**Caution: discharge the refrigerant completely before removal.**

Step	Procedure	Image
<b>1.Remove filter</b>		
a	Open the panel.	
b	Loosen the clasp shown in the  and then pull the left 	 
<b>2.Remove horizontal louver</b>		
	Push out the axile bush on horizontal louver. Bend the horizontal louver with hand and then separate the horizontal louver from the crankshaft of step motor to remove it.	 <p style="text-align: right;">AAA/AAB/AAC</p>  <p style="text-align: right;">AAD/AAE</p>

Step	Procedure
<p><b>3.Remove panel</b></p> <p>Open the front panel; separate the panel rotation shaft from the groove the front panel and then removes the front panel.</p> <p>Note: The display of some models is fixed on the panel; unscrew the screws fixing the display on the panel before removing the panel.</p>	
<p><b>4.Remove electric box cover 2</b></p> <p>Remove the screws on the electric box cover 2 to remove the electric box cover 2.</p>	
<p><b>5.Remove front case sub-assy</b></p> <p>Note:</p> <p>a (1) Open the screw caps before removing the screws around the air outlet. (2) The quantity of screws fixing the front case sub-assy is different for different models.</p> <p>b Loosen the clasps at left, middle and right sides of front case. Lift the front case sub-assy upwards to remove it.</p>	

Step	Procedure
<b>6.Remove electric box assy</b>	
<p>a</p>	
<p>b</p>	<p>① Cut off the wire binder and pull out the indoor tube temperature sensor.          ② Screw off one grounding screw.          ③ Remove the wiring terminals of motor, cold plasma generator and stepping motor.          ④ Remove the electric box assy.          ⑤ Screw off the screws that are locking each.</p> 
<p>c</p>	<p>Rotate the electric box assy. Twist off the screws that are locking the wire clip and loosen the power cord. Remove the wiring terminal of power cord. Lift up the main board and take it off.</p> <p>Instruction:Some wiring terminal of this products is with lock catch and other devices.The pulling method is as below:          1.Remove the soft sheath for some terminals at first, hold the circlip and then pull out the terminals,          2.Pull out the holder for some terminals at is not available for some wiring terminal).hold the connector and then pull the terminal.</p>  



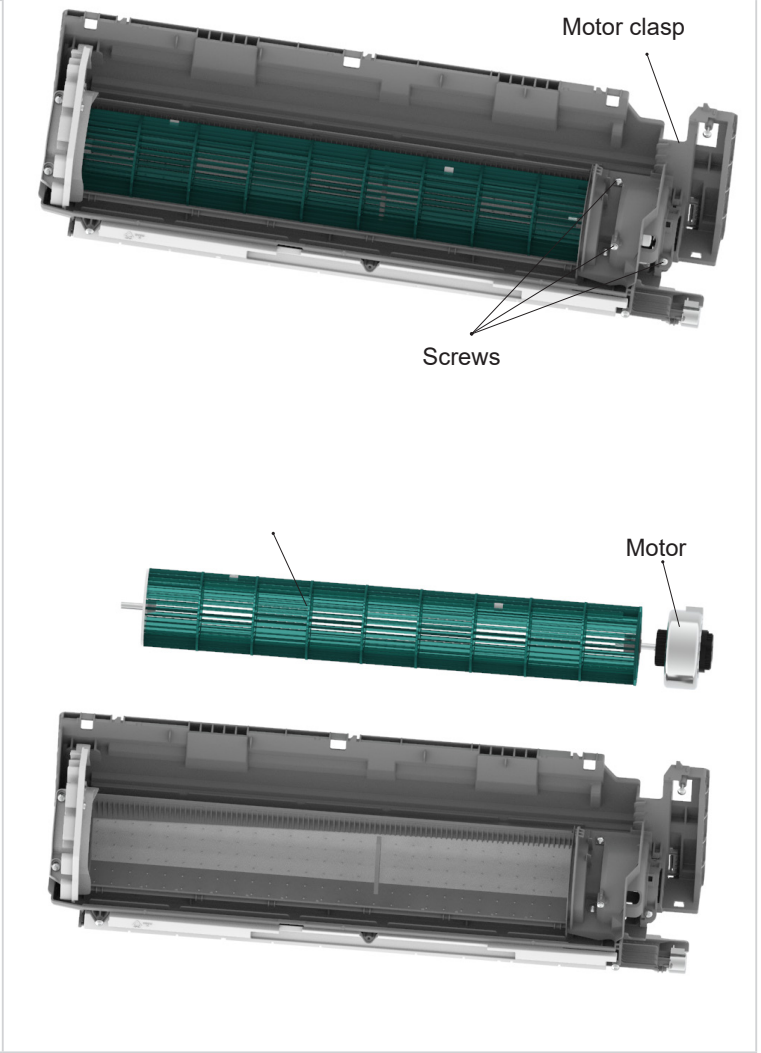
Step	Procedure
<b>7.Remove evaporator assy</b>	
a	 <p style="text-align: center;">Screw</p>
b	<p>At the back of the unit, Loosen the clasp,connection pipe clamp and then remove the connection pipe clamp.</p>  <p style="text-align: center;">Connection pipe clamp</p> <p style="text-align: center;">Clasp</p>
c	<p>First remove the left side of evaporator from the groove of bottom shell and then remove the right side from the clasp on the bottom shell.</p>  <p style="text-align: center;">Groove</p> <p style="text-align: center;">Rear Case assy</p> <p style="text-align: center;">Evaporator assy</p>
d	<p>Adjust the position of connection pipe on evaporator slightly and then lift the evaporator upwards to remove it.</p>  <p style="text-align: center;">Connection pipe</p>



Step	Procedure
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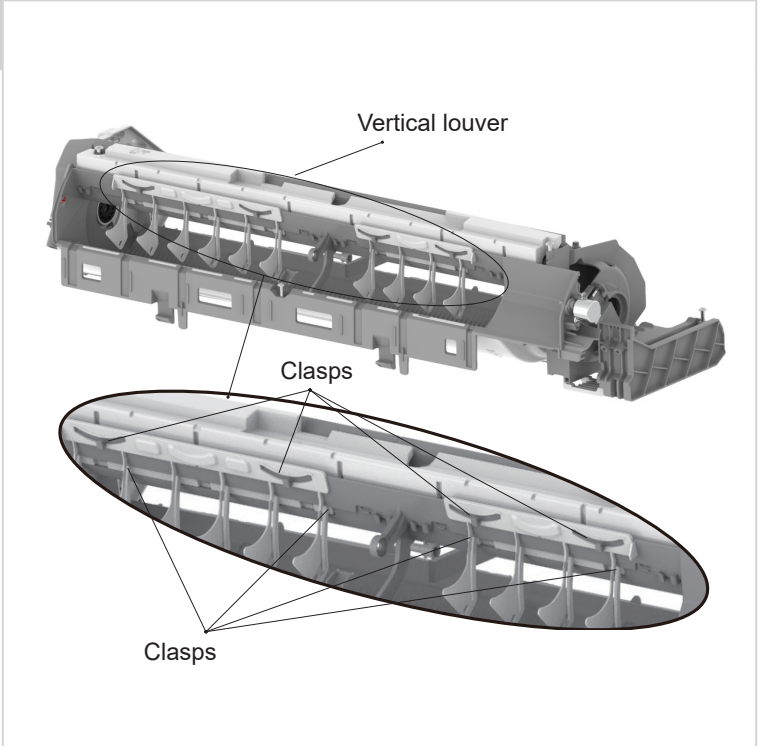
**8.Remove motor and cross flow blade**

a	Remove 3 screws from motor clamp and then remove the motor clamp.
b	Remove the connection at the connection place of cross flow blade and motor; lift the motor and cross flow blade upwards to remove them.



**9.Remove vertical louver**


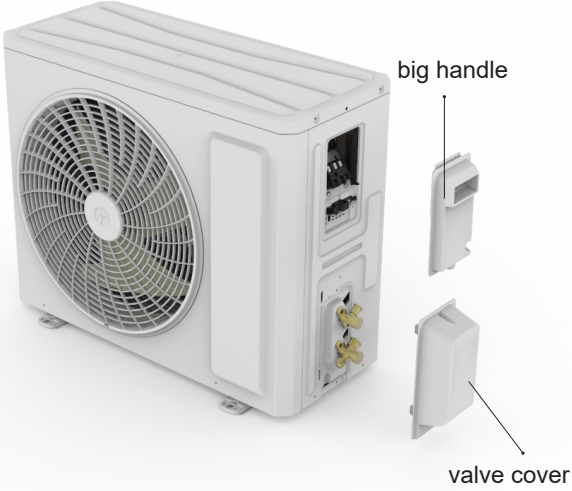

	Loosen the connection clasps between vertical louver and bottom case to remove vertical louver.
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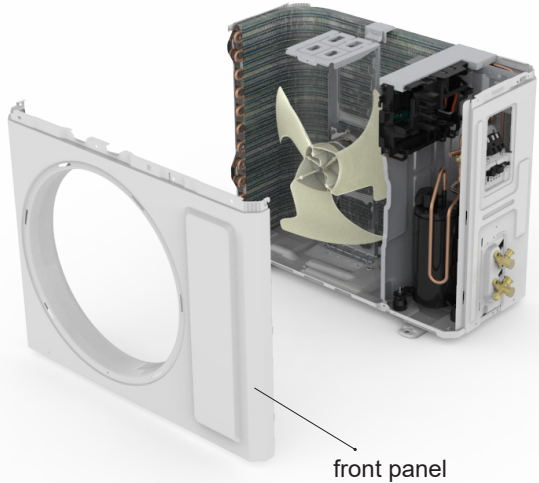
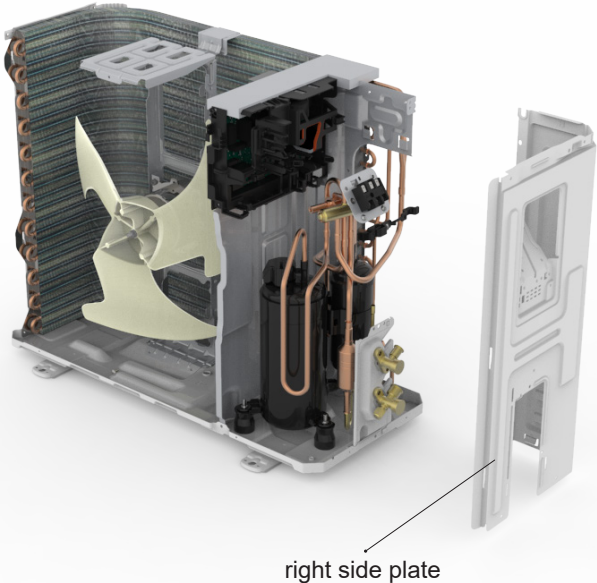


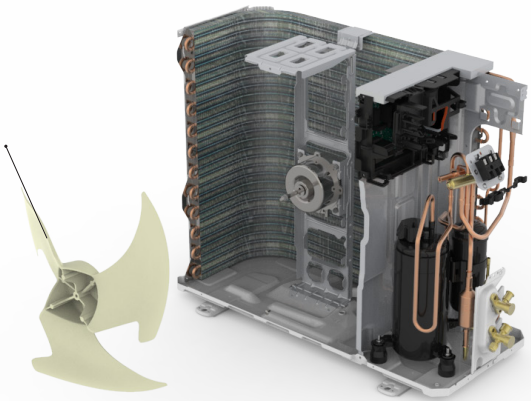
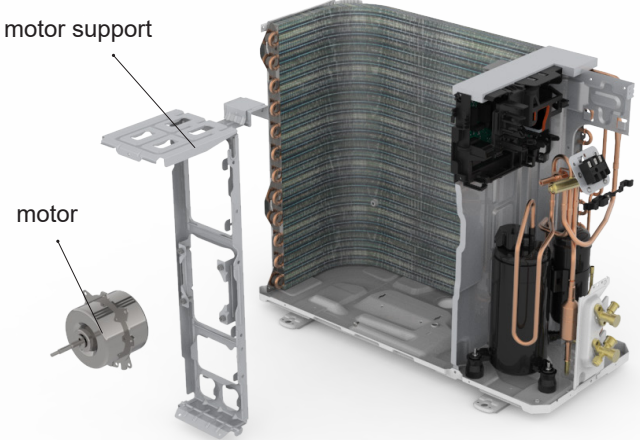
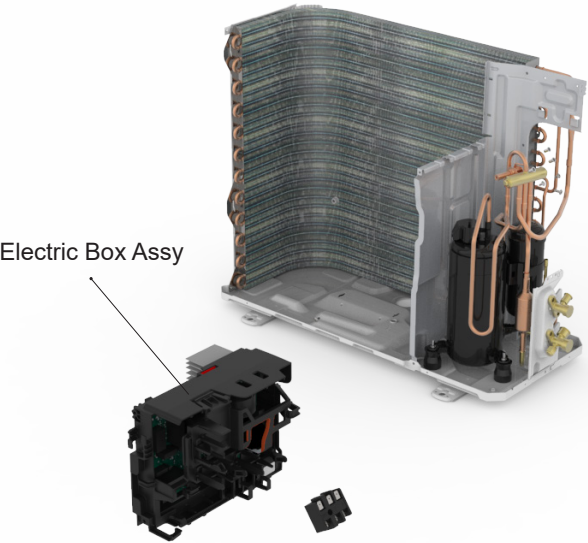
## 11.2 Removal Procedure of Outdoor Unit

AZI-WE25VH/O AZI-WE35VH/O

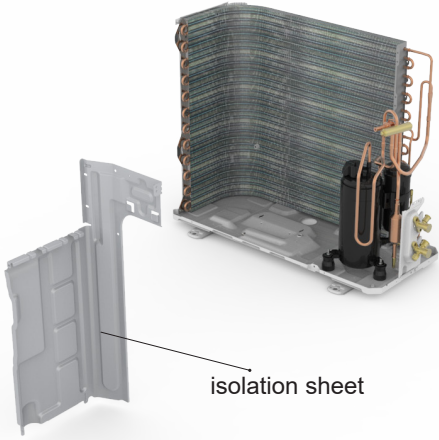
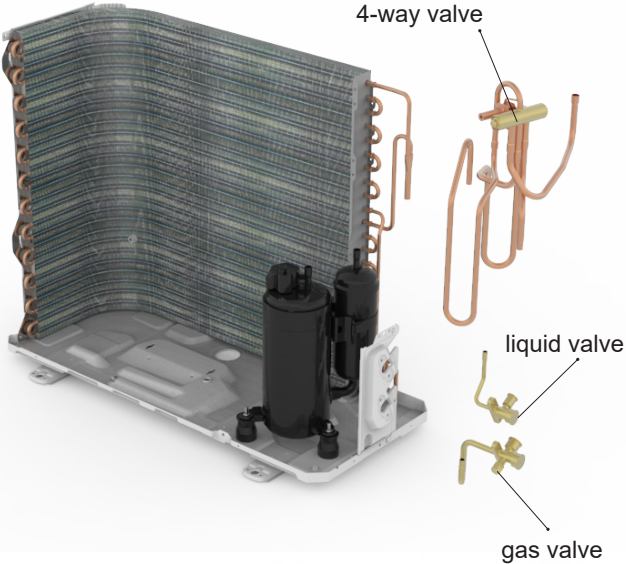
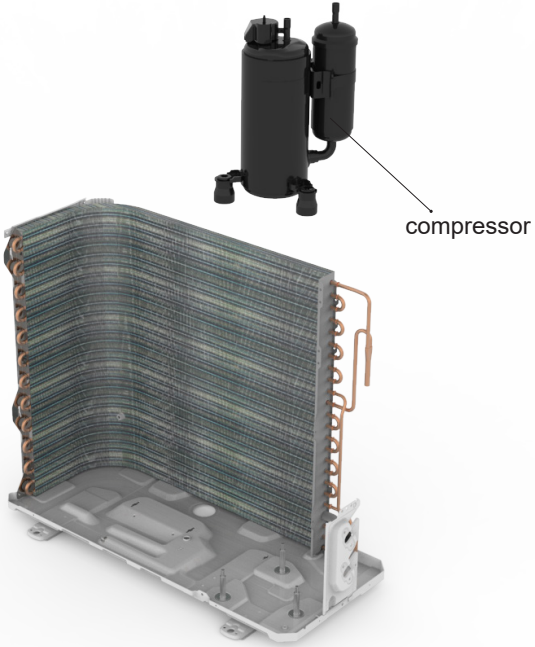
 **Caution: discharge the refrigerant completely before removal.**

Step	Procedure
<p><b>1. Before disassembly</b></p>	
<p><b>2. Remove big handle and valve cover</b></p>	<p>Remove the connection screw the big handle and then remove the valve cover.</p> 
<p><b>3. Remove top cover</b></p>	<p>Remove connection screws connecting the top panel with the front panel and the right side plate, and then remove the top panel.</p> 

Step	Procedure
<p><b>4. Remove grille</b></p>	<p>Remove connection screws between the front grille and the front panel. Then remove the grille.</p> 
<p><b>5. Remove front panel</b></p>	<p>Remove connection screws connecting the front panel with the chassis and the motor support and then remove the front panel.</p> 
<p><b>6. Remove right side plate</b></p>	<p>Remove connection screws connecting the right side plate with the valve support and the electric box. Then remove the right side plate.</p> 

Step	Procedure
<p><b>7. Remove axial flow blade</b></p>	<p>Remove the nut on the blade and then remove the axial</p> 
<p><b>8. Remove motor and motor support</b></p>	<p>Remove the tapping screws fixing the motor and disconnect the leading wire insert of the motor. Then remove the motor. Remove the tapping screws fixing the motor support and lift the motor support to remove it.</p> 
<p><b>9. Remove Electric Box Assy</b></p>	<p>Remove screws fixing the electric box subassembly; loosen the wire bundle and unplug the wiring terminals. Then lift the electric box to remove it.</p> 



Step	Procedure
<b>10. Remove isolation sheet</b>	
	<p>sheet and then remove the isolation sheet.</p>  <p>The diagram shows a condenser coil assembly with a black isolation sheet being lifted away from it. A label 'isolation sheet' points to the sheet.</p>
<b>11. Remove compressor</b>	
a	<p>Unsolder the welding joint connecting the capillary, valves and the outlet pipe of condenser to remove the capillary. Do not block the capillary with welding slag during unsoldering.</p>  <p>The diagram shows the condenser coil assembly with the capillary, 4-way valve, liquid valve, and gas valve highlighted. Labels '4-way valve', 'liquid valve', and 'gas valve' point to their respective parts.</p>
b	<p>Remove the 2 screws        the gas valve and unsolder the welding joint between the gas valve and the air-return pipe to remove the gas valve. (NOTE: Discharge the refrigerant completely before unsoldering; when unsoldering, wrap the gas valve with a wet cloth completely to avoid damage to the valve caused by high temperature). Remove the 2 screws fixing the liquid valve and unsolder the welding joint connecting the liquid valve to the Y-type pipe to remove the liquid valve.</p>  <p>The diagram shows the compressor being removed from the condenser coil assembly. A label 'compressor' points to the compressor unit.</p>
c	<p>Unsolder pipes connecting with compressor.</p>
d	<p>Remove the 3 foot nuts on the compressor and then remove the compressor.</p>

# Appendix

## Appendix 1: Reference Sheet of Celsius and Fahrenheit

Conversion formula for Fahrenheit degree and Celsius degree:  $T_f = T_c \times 1.8 + 32$

### Set temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)
61	60.8	16	69/70	69.8	21	78/79	78.8	26
62/63	62.6	17	71/72	71.6	22	80/81	80.6	27
64/65	64.4	18	73/74	73.4	23	82/83	82.4	28
66/67	66.2	19	75/76	75.2	24	84/85	84.2	29
68	68	20	77	77	25	86	86	30

### Ambient temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)
32/33	32	0	55/56	55.4	13	79/80	78.8	26
34/35	33.8	1	57/58	57.2	14	81	80.6	27
36	35.6	2	59/60	59	15	82/83	82.4	28
37/38	37.4	3	61/62	60.8	16	84/85	84.2	29
39/40	39.2	4	63	62.6	17	86/87	86	30
41/42	41	5	64/65	64.4	18	88/89	87.8	31
43/44	42.8	6	66/67	66.2	19	90	89.6	32
45	44.6	7	68/69	68	20	91/92	91.4	33
46/47	46.4	8	70/71	69.8	21	93/94	93.2	34
48/49	48.2	9	72	71.6	22	95/96	95	35
50/51	50	10	73/74	73.4	23	97/98	96.8	36
52/53	51.8	11	75/76	75.2	24	99	98.6	37
54	53.6	12	77/78	77	25			

## Appendix 2: Configuration of Connection Pipe

2. Min length of connection pipe for the unit with standard connection pipe of 5m, there is no limitation for the min length of connection pipe. For the unit with standard connection pipe of 7.5m and 8m, the min length of connection pipe is 3m.

3. Max. length of connection pipe and max. high dif

4. The additional refrigerant oil and refrigerant charging required after prolonging connection pipe

- After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.
- The calculation method of additional refrigerant charging amount (on the basis of liquid pipe):
- Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See the following sheet.
- Additional refrigerant charging amount = prolonged length of liquid pipe X additional refrigerant charging amount per meter

Additional refrigerant charging amount for R32

Piping size		Indoor unit throttle	Outdoor unit throttle	
Liquid pipe	Gas pipe	Cooling only, cooling and heating (g / m)	Cooling only(g/m)	Cooling and heating(g/m)
1/4"	3/8" or 1/2"	16	12	16
1/4" or 3/8"	5/8" or 3/4"	40	12	40
1/2"	3/4" or 7/8"	80	24	96
5/8"	1" or 1 1/4"	136	48	96
3/4"	/	200	200	200
7/8"	/	280	280	280

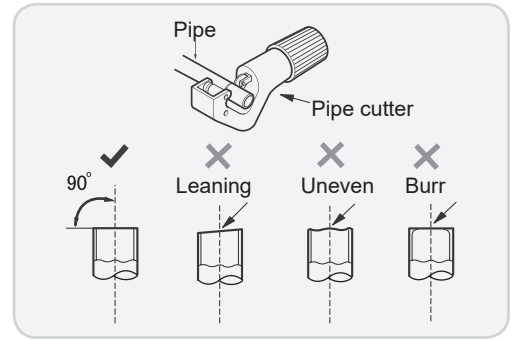
## Appendix 3: Pipe Expanding Method

### ⚠ Note:

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

#### A: Cut the pip

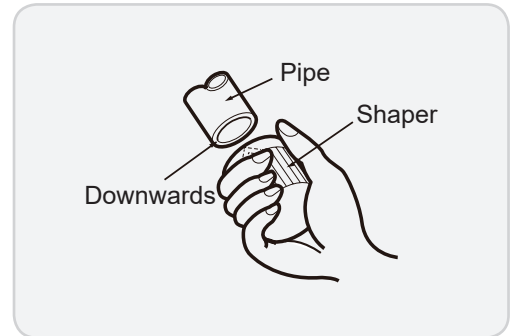
- Cut the required pipe with pipe cutter.



#### B: Remove the burrs

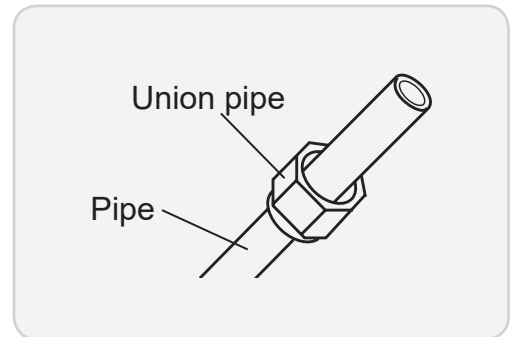
- Remove the burrs with shaper and prevent the burrs from getting into the pipe.

#### C: Put on suitable insulating pipe.



#### D: Put on the union nut

- Remove the union nut on the indoor connection pipe and outdoor valve; install the union nut on the pipe.



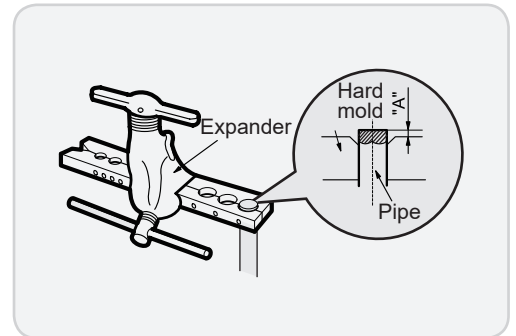
#### E: Expand the port

- Expand the port with expander.

### ⚠ Note:

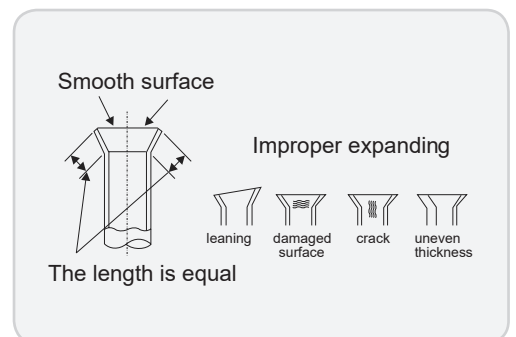
- "A" is different according to the diameter, please refer to the sheet below:

Outer diameter(mm)	A(mm)	
	Max	Min
Φ6 - 6.35 (1/4")	1.3	0.7
Φ9 - Φ9.52 (3/8")	1.6	1.0
Φ12 - 12.70 (1/2")	1.8	1.0
Φ16 - 15.88 (5/8")	2.4	2.2



#### F: Inspection

- Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.



## Appendix 4: List of Resistance for Temperature Sensor

### Resistance Table of Ambient Temperature Sensor for Indoor and Outdoor Units(15K)

Temp(°C)	Resistance(kΩ)
-19	138.10
-18	128.60
-16	115.00
-14	102.90
-12	92.22
-10	82.75
-8	74.35
-6	66.88
-4	60.23
-2	54.31

Temp(°C)	Resistance(kΩ)
0	49.02
2	44.31
4	40.09
6	36.32
8	32.94
10	29.90
12	27.18
14	24.73
16	22.53
18	20.54

Temp(°C)	Resistance(kΩ)
20	18.75
22	17.14
24	15.68
26	14.36
28	13.16
30	12.07
32	11.09
34	10.20
36	9.38
38	8.64

Temp(°C)	Resistance(kΩ)
40	7.97
42	7.35
44	6.79
46	6.28
48	5.81
50	5.38
52	4.99
54	4.63
56	4.29
58	3.99

### Resistance Table of Tube Temperature Sensors for Indoor and Outdoor (20K)

Temp(°C)	Resistance(kΩ)
-19	181.40
-15	145.00
-10	110.30
-5	84.61
0	65.37
5	50.87
10	39.87
15	31.47

Temp(°C)	Resistance(kΩ)
20	25.01
25	20.00
30	16.10
35	13.04
40	10.62
45	8.71
50	7.17
55	5.94

Temp(°C)	Resistance(kΩ)
60	4.95
65	4.14
70	3.48
75	2.94
80	2.50
85	2.13
90	1.82
95	1.56

Temp(°C)	Resistance(kΩ)
100	1.35
105	1.16
110	1.01
115	0.88
120	0.77
125	0.67
130	0.59
135	0.52

### Resistance Table of Discharge Temperature Sensor for Outdoor(50K)

Temp(°C)	Resistance(kΩ)
-30	911.400
-25	660.8
-20	486.5
-15	362.9
-10	274
-5	209
0	161
5	125.1

Temp(°C)	Resistance(kΩ)
10	98
15	77.35
20	61.48
25	49.19
30	39.61
35	32.09
40	26.15
45	21.43

Temp(°C)	Resistance(kΩ)
50	17.65
55	14.62
60	12.17
65	10.18
70	8.555
75	7.224
80	6.129
85	5.222

Temp(°C)	Resistance(kΩ)
90	4.469
95	3.841
100	3.315
105	2.872
110	2.498
115	2.182
120	1.912
125	1.682





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